MAJESCO L&AH INTELLIGENT CORE SUITE

Rise to the Frontier with Immersive AI Built to Transform LA&H Operations

majesco



In an era marked by swift technological advancements and shifting consumer demands for personalized, straightforward services, the insurance sector faces a critical juncture. These challenges, compounded by changing market dynamics and demographic shifts, require insurers to not just adapt, but excel.

Majesco LA&H Intelligent Core Suite is designed to meet the needs of tomorrow, today. Its governed Immersive AI and agentic workforce capabilities bring intelligence into the suite to help insurers make smarter decisions, move faster, and scale with confidence. Combined with cloud flexibility and embedded advanced analytics, it accelerates innovation, supports faster product launches, boosts employee productivity, and delivers exceptional customer experiences.

Group | Individual | Worksite | Voluntary Benefits | Medicare Supplement

80%
less effort in core workflows

Real-time embedded analytics and reporting with updates every **15** minutes

90%
fewer manual rule changes with Majesco Copilot

WHAT INTELLIGENT CORE DELIVERS

Immersive AI in the flow of work
Bring embedded analytics, Majesco Copilot, GenAI, and agentic AI into daily workflows to surface relevant context, automate targeted work, and help teams act faster while keeping humans in control.

Connected core administration
Unify policy, billing, and claims on a modular SaaS core designed for LA&H. Connect workflows across the insurance lifecycle to reduce handoffs and keep work moving.

Product and market breadth
Support group, voluntary benefits, worksite and individual business on one scalable platform.

Intelligent Underwriting
Integrated with Intelligent Core to accelerate quotes, support consistent decisions, and improve the underwriting experience.

Digital portals and self-service
Give employees, employers, and brokers connected digital self-service for key transactions, inquiries, and communications.

Open, fast-upgrade architecture
Rapidly connect core workflows, digital experiences, and third party services through APIs and flexible integration patterns. Adapt products and processes with greater control and less rework.

> "Our supplemental health solutions provide financial protection to our customers to help cover the costs of unexpected health events. This new administrative platform for our supplemental health solutions will help us continue to innovate and enhance our capabilities to meet the evolving needs of our clients and customers."

Marc Jeffreys
Head of Supplemental Health Solutions, Cigna

> "By partnering with Majesco, we're able to transform our business and legacy solutions that will offer enhanced experiences for our policyholders, producers and employees."

Paul A. Quaranto, Jr
Chairman, CEO, and President, Boston Mutual Life

WHAT LA&H CARRIERS CAN ACHIEVE WITH INTELLIGENT CORE

Majesco LA&H Intelligent Core brings together a connected experience, embedded intelligence, and release-ready capabilities carriers need to modernize operations and grow across the market. From our agent workforce to faster upgrades, real-time insight, and repeatable onboarding, it helps teams reduce friction, respond faster, and deliver more value across the LA&H lifecycle.

Modernize with greater control, traceability, and confidence
Fast upgrades in under 14 days, Product Shield guardrails, and resilient architecture to reduce rework, minimize defects, and increase responsiveness.

Operate with less manual effort and fewer handoffs
Governed AI agents across policy, billing, and claims complete routine underwriting, billing, and adjudication work faster, with greater consistency, and control.

Give stakeholders simpler, more connected experiences
Quote-to-care portals for enrollment, servicing, and claims expand self-service and reduce front-end maintenance.

Launch products and capabilities faster
Shared product capabilities and repeatable onboarding frameworks support Medicare Supplement expansion, group setup, and legacy migrations.

Make better-informed decisions in the flow of work
Dashboards and data cards bring operational insight directly into group, member, RFP, and claims screens, so teams can spot issues and act sooner.



Are You Ready to Experience the Power of Intelligent Core?

Majesco L&AH Intelligent Core Suite is a unified, cloud-native platform with Immersive AI and digital capabilities, using API-native integrations to support individual, worksite, group, and voluntary benefits.

Contact Us to Take the Next Step

Visit our website at www.majesco.com or email us at info@majesco.com