INTEGRATED DISABILITY AND ABSENCE MANAGEMENT (IDAM)

Connect Every Step of the Disability and Absence Journey

majesco



Managing short- and long-term disability, paid family and medical leave, and employer-sponsored leaves across separate systems creates duplicate work, inconsistent decisions, and greater compliance risk. Majesco IDAM connects these processes on one platform with shared data, coordinated workflows, and guided compliance support.

Up to
30%
less manual effort

Connected Workflows **Faster Claim Review**
Regulatory Readiness **Fewer Corrections**

PLATFORM DELIVERABLES

Connected Claims and Absence Workflows

Coordinate disability, absence, payments, and self-service through shared data and workflows that reduce duplicate entry and manual follow-up.

Intelligent Claim Support

Support faster claim review with automated summaries and compliance inquiries while keeping human oversight in the workflow.

Administrator Control

Simplify support triage, configuration comparison, and absence specification review across accounts.

Regulatory Readiness

Keep pace with evolving PFML and non-PFML requirements through support for state-specific benefits, eligibility, and entitlement rules.

Payment Accuracy

Improve payment handling across stops, reissues, overpayments, underpayments, coverage changes, and complex benefit calculations to reduce manual corrections.

> "Majesco's Absence Management solution provides robust leave and absence management capabilities and enables us to administer claims accurately, efficiently and in compliance with statutory, federal, and state regulations."
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> **Steve Urban**
> *President, Administrative Concepts*

> "The Majesco IDAM platform gives us the flexibility and scalability we need to expand and launch our product offerings to meet the needs of our digital clients today and in the future. The team are experts in the leave of absence space and the strong platform with built-in compliance for state-paid family leaves and federal leaves, as well as the ability to easily create corporate-specific leaves, gave us the confidence we found the right partner."
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> **Robert Dewey**
> *Director, Client Services and Business Development, Comp One*

BRING GREATER CLARITY TO COMPLEX ABSENCE AND DISABILITY DECISIONS

Majesco IDAM, engineered on the Salesforce Lightning Platform, delivers a holistic digital solution for managing absence and disability. Stronger automation and clearer explanations help teams spend less time researching and correcting issues, so they can focus on moving work forward.

Operational Efficiency

Reduce repetitive administrative work so teams can resolve claims faster, manage higher volumes, and focus on complex cases.

Compliance Confidence

Keep pace with evolving leave requirements through expert-informed rules, guidance, and support for complex eligibility and entitlement scenarios

Smarter Absence Insights

Turn absence data into actionable insights that reveal trends, support better decisions, and identify opportunities to improve operations.

Connected Case Management

Integrate Majesco's IDAM with core systems to reduce handoffs, duplicate entry, and disconnected data across the claims and absence lifecycle. .

An Intelligent User Experience

Use AI-powered support to streamline inquiries and benefit calculations, reduce clicks, and help users complete work faster.



Are You Ready to Embrace Intelligent Integrated Disability and Absence Management?

Contact Us

Visit our website at www.majesco.com or email us at info@majesco.com