



Rise to the
FRONTIER

FALL '26 RELEASE

LA&H Release Kit

Safe Harbor Statement

The following is intended to outline our general product direction. It is intended for information purposes only and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, and timing of any features or functionality described for Majesco's products remain at the sole discretion of Majesco.



*We are **advancing the frontier on the intelligence-to-outcome curve**, ensuring every insurance and retirement organization can turn AI into measurable business results. Fall '26 brings together three forms of intelligence, defining the future of core platforms. Generative AI extracts insight from complexity and surfaces what matters. Agentic AI orchestrates execution at scale, freeing teams from routine tasks to focus on judgment and strategy. Immersive AI launches a new user experience designed for the intelligence era, enabling human and AI to collaborate natively within workflows. The result is a modern intelligent core platform that empowers users to move beyond efficiency gains into competitive advantage. This is our most advanced step in enabling our customers to be frontier firms of the future."*

Manish Shah, President & Chief Product Officer, Majesco



Agenda Overview

Discover how Majesco Fall '26 brings intelligence across the LA&H, including core operations, ClaimVantage, and Distribution Management, to streamline work, accelerate decisions, and help insurers become frontier firms.

**Fall '26
Release**



01

Life, Annuities, & Health

Modernizing the end-to-end LA&H suite.

02

Distribution Management

A more connected and scalable Distribution Management.

03

Integrated Disability & Absence Management

A unified platform for disability, absence, accommodations, payments, and self-service.

Life, Annuities, & Health

Modernizing the End-to-End LA&H Intelligent Core

The Fall '26 LA&H Release connects smarter decisions, deeper suite capabilities, and governed AI to help carriers move faster, serve better, and scale with confidence.



Fall '26 Theme Map

Themes across four areas of investment

Immersive AI & Agent Workforce	Agents do the work; Majesco Copilot works it through with the user.
Machine Learning	Models clean the inputs, recommend next steps, and control leakage.
Intelligent Underwriting	One workspace that helps underwriters make complex decisions faster.
Recurring EFT Payments	Group premium can now be collected automatically through recurring ACH/EFT.
Medicare Supplement	Group and individual Medicare supplemental products are enabled through policy, billing, and Distribution Management.
Digital Portals	A better front door for employers.
MCP & Telemetry	Universal connectivity and real-time visibility into journey health.

AI in the Journey

BUSINESS CHALLENGE

- High-keystroke manual work and disconnected processes slow down critical journeys like claim intake and group setup, leaving less time for nuanced human judgment.

CAPABILITIES

- A digital assistant (Majesco Copilot) collaborates with users while an agent workforce pre-works queues behind the scenes (document intake, triage).
- Agents execute straight-through where confident, flag items for review, and raise exceptions with source rationale without the user having to leave their place in the system.

BUSINESS VALUE ADD

- Human time moves up the stack — less keystroke work, more decisions and exceptions management. Capacity multiplies while keeping the user in control.

MAJESCO

Back to Copilot intake

Claim Notification

Claimant Information

Accident Information

Hospital Information

Payment Information

Authorization

Claim intake review: Olivia Williams | 1000101989

Motor Vehicle Accident conflict

The claim form answer indicates 'No' for motor vehicle accident, but the narrative describes a collision involving a truck and a passenger car.

Was this a motor vehicle accident?

Yes - Motor vehicle accident

No - Not a motor vehicle accident

SOURCES COPILOT READ

Claim Form: Page 1 - Accident Information

Accident Description: Accident narrative

SOURCE COMPARISON

Claim Intake Review: Olivia Williams | 1000101989

Processed by Farm Claim Intake Agent

View Source Email

Acknowledgment overdue by 18d 7h 55m

Date of Loss

Received

Coverage

3 Completed by agent

3 Review pending

0 No blockers

Decisions Requiring Your Judgment (7)

Decision	What's Needed
Motor Vehicle Accident	Farm indicates: No. Narrative states: "On 07/15/2026 at approximately 4:20 PM I was driving a company truck southbound on I-287 near Morrisville, NJ, returning to the yard after a scheduled delivery for my employer. As I approached the Exit 33 off-ramp, a passenger car merged abruptly from the right lane and cut across the front of the truck." Confirm whether this is a motor vehicle accident claim.
Certificateholder Cell Phone	Phone = (598) 606-0667 — Expected 10 digits. User confirmation required.
Certificateholder Zip	City from form = "Parsippany", but ZIP 10001 maps to "New York, NY" — Verify accuracy.
Ground Ambulance Date	Ground ambulance date is blank. Required because: Ground ambulance indicator = "Yes". Please provide value.
Accident City	accidentCity from narrative = "Morrisville", but certificateholder_city = "Parsippany" — Verify accuracy.
Care Provider State	State code = "NY" — Expected valid 2-letter US state code (e.g., "NY" or full state name (e.g., "New York"). User confirmation required.

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Rise to the Frontier | 7

AI Directly in the Journey

Agents work continuously behind the scenes; the assistant collaborates with the user on the result.

TWO LAYERS, ONE EXPERIENCE

Agents do. Copilot explains and collaborates.

A workforce of specialized agents pre-works the queue inside the workflow. The assistant is the conversation on top of it — never a separate “run an agent” step.



Digital assistant

01



Agents work

Documents, data, straight-through

02



Agents raise

inquiries with rationale and source

03



Copilot collaborates

Review, input, judgment

SHARED INTELLIGENCE

Immersive AI built to support targeted journeys across group, life, worksite, and voluntary benefits.

Make the Work Visible – and Judge the Scarce Resource

Agents dispose of what they can and hand back the rest. Every action logged, traceable, and tied to the source.



I did it
CONFIDENT

Agents execute straight-through where confidence is high.



Review it
SIGN-OFF

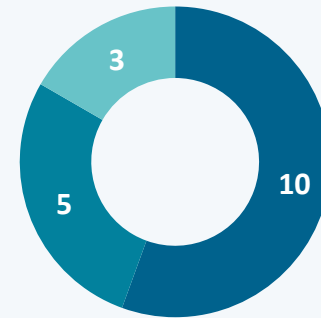
An agent finished the work; the user reviews it before release.



Your judgment
EXCEPTION

The agent raises a question with its rationale and source data.

Where the work lands



■ I did it ■ Review it ■ Your judgment

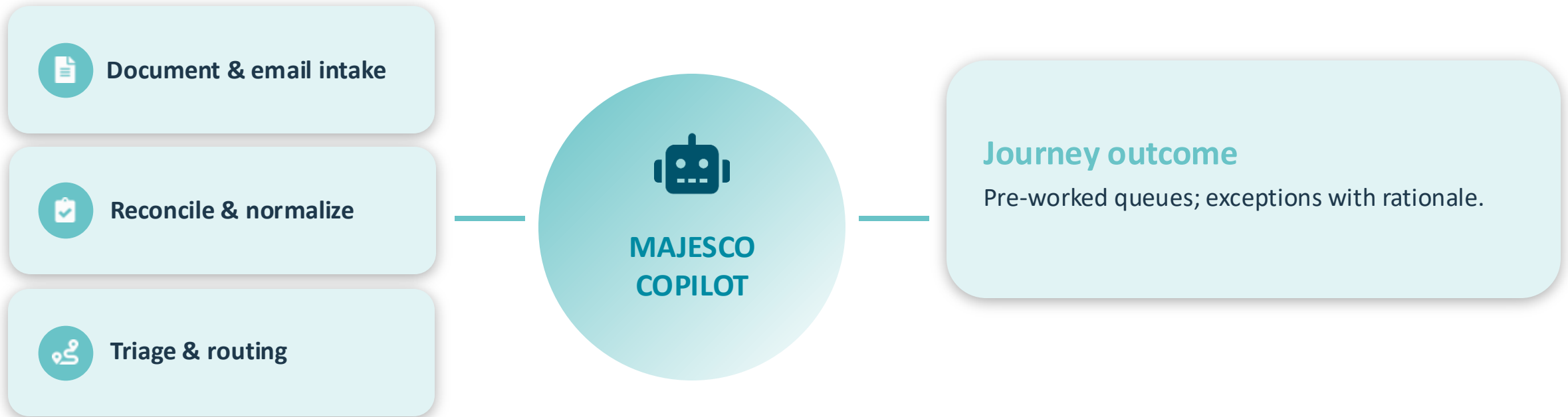
Illustrative disposition of a single group setup workload.

THE SHIFT

Human time moves up the stack — less keystroke work, more decisions, conversations, and exceptions.

One Conversation in Front. An Agent Workforce Behind It.

Specialized agents own the slices where straight-through breaks. The assistant carries the conversation.



AGENT WORKFORCE

WHY IT WORKS

Capacity multiplies behind the scenes while the user stays in control of the decision — governed, traceable, tenant-aware by design.

Intelligence in the Decisions

BUSINESS CHALLENGE

- Bad inputs cause rework, renewals lack data-driven best-fit recommendations, and manual claims intake leads to SLA breaches and overpayments.

CAPABILITIES

- Census Scrubber keeps bad census data out of quotes.
- Plan & Renewal Recommender suggests best-fit plans based on group profile.
- Claims Triage & NIGO Prediction catches not-in-good-order work at the door, while STP Eligibility auto-routes claims.

BUSINESS VALUE ADD

- Less cleanup before quotes, clearer plan choices, reduced NIGO rates, lower cost per claim, and protected dollars via overpayment risk flagging.

The screenshot displays the L&AH Suite interface for a quote review. The top navigation bar shows the search ID '02-CA-000018836-0' and a 'Review' button. The left sidebar contains navigation icons for Home, Favorites, Activity, Tasks, Quotes (selected), Policies, and AI Agents.

The main content area is titled 'Apex Fleet Services' and shows the quote status as 'Ready for Billing' and 'Ready'. It features three AI-powered decision tools:

- Census Scrubber:** Shows a 98% clean records in census score with a progress bar. It indicates 'High confidence' and notes that missing dependent DOBs and invalid zip codes were flagged and removed. Predicted by censusScrubber 2.1.0.
- Plan & Renewal Recommender:** Shows a 92% match for group profile score. It indicates 'High confidence' and notes that the top recommended plan was chosen based on employer demographics, historical utilization, and regional benchmarks. Predicted by planRecommender 1.2.0.
- Claims Triage & NIGO Prediction:** Shows an 18% likelihood of Not In Good Order score. It indicates 'High confidence' and notes that incomplete claimant information and missing physician signature were the factors. Predicted by nigoPredictor 3.0.0.

Quiet Intelligence Alongside Rules and People

Models learn from history and outcomes, then score risk, cleanliness, or the next best action.



LEARN → SCORE → IMPROVE



Clean data

The Census Scrubber keeps bad inputs out of quotes before they cause rework.



Recommend

Plans and renewals arrive prioritized, with the context behind the recommendation.



Control leakage

Claims and payment risk surface earlier, while there is still time to act.



Powers Immersive AI

The same models quietly feed the embedded assistant and the copilots.

THE POINT

Not to replace rules or people — to make every handoff between them better informed.

The New ML Models Portfolio

Focused models that improve data quality, decisions, and throughout. One model, one decision, one outcome.

01

DATA QUALITY

Census Scrubber

Keeps bad census data out of quotes.



02

QUOTES

Plan Recommender

Best-fit plans from group, census, and history.



03

RENEWALS

Renewal Recommender

Renew as is, change, re-rate, or review.



04

CLAIMS

Claims Triage & NIGO

Predicts not-in-good-order and triages intake.



05

STRAIGHT-THROUGH

STP Eligibility & Routing

Auto-processes what it can, routes the rest.



06

LEAKAGE

Benefit & Payment Risk

Flags overpayment and benefit risk earlier.



PORTFOLIO PRINCIPLE

Designed to be consumed by every market journey across LA&H — not admired in isolation.

Triage Earlier, Route Better, Protect the Dollars

Three models work the claim from intake through payment integrity.

01 INTAKE



Claims Triage & NIGO Prediction

Reduce backlog and SLA breaches by catching not-in-good-order work at the door.

02 ROUTE



STP Eligibility & Routing

Increase auto-processing and send the remainder to the right queue first time.

03 PROTECT



Benefit, Payment & Overpayment Risk

Surface leakage and overpayment flags while the money can still be protected.

WHAT TO WATCH



NIGO rate



cycle time



cost per claim



overpayment \$



rework

Introducing Intelligent Underwriting Workbench

BUSINESS CHALLENGE

- Carriers want to modernize the underwriting process quickly to drive growth, without the disruption of ripping out existing back-end operations.

CAPABILITIES

- Intelligent Underwriting unifies case data, documents, and risk signals for faster quote processing.
- Available as a standalone solution or integrated with the Intelligent Core Suite for LA&H
- Connects to existing policy admin systems through secure APIs, passing approved applicant data directly into policy generation.

BUSINESS VALUE ADD

- Built on the same product engine as Policy for LA&H, Intelligent Underwriting delivers a unified foundation for underwriting rules, processes, and experiences.
- Gives carriers a flexible path to modernize underwriting without replacing existing systems.

The screenshot displays the 'My Activities' dashboard in the Intelligent Underwriting Workbench. At the top, a 'Pipeline' summary shows 358 Open Cases, 63 Pending, 113 In Review, 82 Quoted, and 3 Proposal Ready. To the right, it shows 35 Sold Cases and 0 Withdrawn for this month. Below this, a table lists 'Offered Quotes (10)' with columns for Quote ID, Group Name, Quote Type, Sales Due Date, Status, and Actions. The table contains 10 rows of data, including quotes for Acme Corp Demo, TestCo Logistics, Example Enterprises, Demo Solutions Group, Sample Manufacturing Inc., Citywide Utilities Demo, Global Services Test Org, Northstar Partners Demo, Beta Retail Group, and Summit Holdings Test. Each row has an 'Open Quote' or 'Underwrite' button. The interface also includes a search bar, a 'New Quote' button, and a 'Team Workload' tab.

Quote ID	Group Name	Quote Type	Sales Due Date	Status	Actions
R0100021890	Acme Corp Demo	New Business	11/03/2026	Proposed	Open Quote
R0100021892	TestCo Logistics	New Business	11/04/2026	Proposed	Open Quote
R0100021894	Example Enterprises	New Business	11/04/2026	Census Received	Open Quote
R0100021895	Demo Solutions Group	New Business	11/04/2026	Census Received	Open Quote
R0100024041	Sample Manufacturing Inc.	New Business	--	Draft	Underwrite
R0100024043	Citywide Utilities Demo	New Business	--	Draft	Underwrite
R0100024044	Global Services Test Org	New Business	--	Draft	Underwrite
R0100024045	Northstar Partners Demo	New Business	--	Draft	Underwrite
R0100024047	Beta Retail Group	New Business	11/04/2026	Quoted	Open Quote
R0100021897	Summit Holdings Test	New Business	--	Draft	Underwrite
R0100024052	Pioneer Tech Demo	New Business	--	Draft	Underwrite
R0100026104	Metro Health Systems Demo	New Business	11/05/2026	Census Received	Open Quote
R0100024054	Vertex Construction Test	New Business	11/05/2026	Plan Design	Open Quote

Accelerate Complex Decisions with Intelligent Underwriting

Empower underwriters to focus on risk analysis rather than manual data entry.



Underwriting Workbench

UNIFIED VIEW

A workspace that brings all case data, documents, and risk signals into one view.



Intelligent Processes

INFORMED

Embedded AI and analytics inform decisions and expedite throughput.



Focus Underwriter Expertise

CAPACITY

Offload data assembly so underwriters spend time on nuanced risk decisions.

THE OUTCOME

Underwriters spend their time analyzing risk, not entering data.

Recurring EFT Payments

BUSINESS CHALLENGE

- Recurring EFT is available only for direct bill accounts today.
- Group list and self-admin bills rely on manual deposits or one-time EFT, so every premium cycle needs manual work.

CAPABILITIES

- Recurring ACH/EFT for group list bills, drafted from the registered bank account on each due date.
- Payment method and bank details set per billing entity at implementation, and amended any time.
- Same draft cycle as direct bill, from notices and NACHA files to allocation and returns.
- Employers set up and maintain autopay in the Employer Portal.

BUSINESS VALUE ADD

- Flexible onboarding: each billing entity starts on the payment method that suits it, with autopay ready from day one.
- Converted groups bill correctly from the first cycle with migration-aware Bill Start and Paid-To Dates.
- Premiums arrive on each due date without manual deposits.

Create Payment ProfileCancel

Payment Details

Payment MethodEFT

Billing Address

Reset Address

Address Line 1*Elm Stgreet

Address Line 2

City*Abbeville

State*Alabama

CountryUSA

Zip Code*36310

Email Id*mail@mail.com

Phone No*1234567890

CLOSE

Your data is secured. We are PCI Compliant

Account Number

Repeat Account Number

Routing Number

Name On AccountSV HO Associates

Checking

Savings

REVIEW

GO BACK

CUSTOMER: SV HO Associates

CustomerSubmissionsInsuredsQuotesProposalsPoliciesClaims

POLICY: 01-CA-000010035-0 REVISION: 000

Transaction Premium \$470.00	Taxes, Fees, Surcharges \$0.00	Written Premium \$470.00	Commission \$0.00	Policy Period 12/01/2020 - 12/01/2021	Current Due \$0.00	Open Claims 0	Status Ready for Billing
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Choose Next Action

Extract
Not Written
Purge
Refile

Extract As Is
Export for Integration

Applicant Information

Name: Elm Street Abbeville, AL 36310

Address: Not Available

FEIN: (123) 456 - 7890

Phone:

Producer Information

Code: 0000000001

Name: Test Producer

Address: 314 Abbeville, AL 36310

Phone: (123) 456-7799

LifeCycle (1)

Bill Type: Account Bill

Account: Full Pay

Pay Plan: Installment Schedule

INSTALLMENT

D

Billing Account Lookup

Payer: Customer - SV HO Associates

Payment Method: EFT

Last Four Digits of Bank Account:

Recurring Payment

New Billing Account

SELECT

CANCEL

SELECT	ACCOUNT NO	DISPLAY ACCOUNT NO	INSURED ID	CUSTOMER ID	BUSINESS NAME	PAYMENT METHOD	ADDITIONAL INTEREST ID	PAYER TYPE	EMAIL	PHONE	FAX	TOTAL AMOUNT
No Records Found.												

Complete

\$470.00

More Flexible Billing with Recurring EFT Payments

Recurring ACH/EFT for group bills, with dates, notices, and returns handled end to end

RECURRING ACH / EFT



Group list bill + self-admin

The same recurring ACH/EFT automation direct bill accounts already had, set up per active billing entities at onboarding.



Lifecycle continuity

Bill Start Date and Initial Paid-To Date protect billing continuity through the group's lifecycle, including migration, so converted groups bill correctly from the first cycle.

HYGIENE

Automated purge of audit XML and temporary tables keeps operations lean as volume grows.

Medicare Supplement

BUSINESS CHALLENGE

- Carriers want to enter senior health without standing up a separate technology stack or rebuilding the core capabilities they already rely on.

CAPABILITIES

- Group and Individual Medicare Supplement products included in the base product.
- Shared product content and rules across both lines.
- Existing product configuration, rating, policy, and billing capabilities extended into Medicare Supplement.

BUSINESS VALUE ADD

- Bring Group and Individual Med Supp to market from the base product.
- Configure new Med Supp products without custom builds.
- Reuse shared content and rules across Group and Individual Med Supp.
- Extend existing rating, policy, and billing capabilities into Med Supp.

Expand the Base with Medicare Supplement

Two new lines in the base product, designed to be implementation-ready.



New products in base

- Group Medicare Supplement product in base
- Individual Medicare Supplement product in base
- Shared content and rules designed to be implementation-ready

Two new lines with no custom build required to start.



Ready to configure, not build

- Plans, benefits, and rules ship in the base product
- Shared content across group and individual
- Rate and form handling included from day one

Breadth a carrier can sell without a custom project.

MEDICARE SUPPLEMENT IN BASE



NET EFFECT

Two new lines in the base product, ready to configure rather than build.

Digital Portals

BUSINESS CHALLENGE

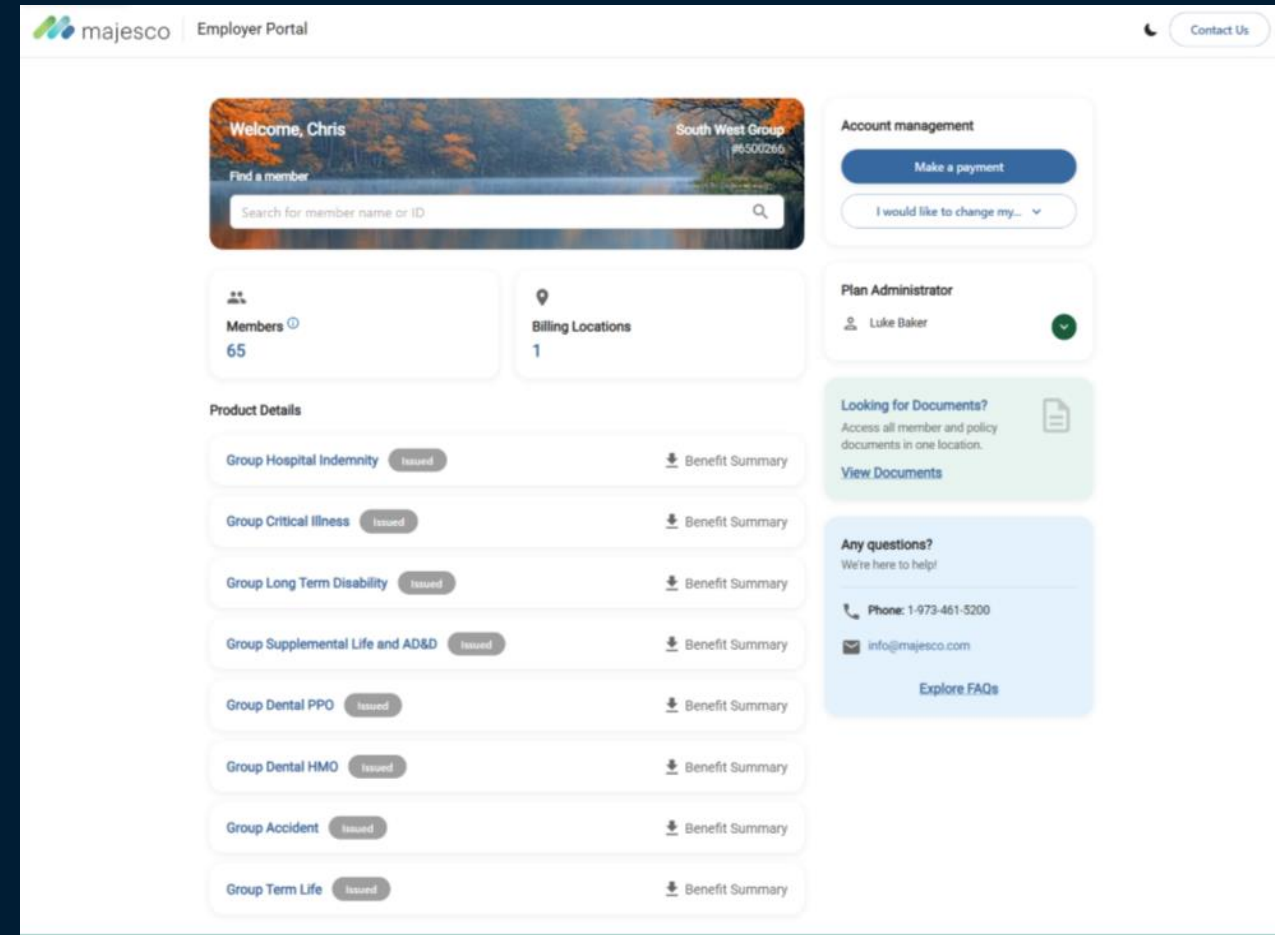
- Routine servicing causes friction, while launching new lines or migrating legacy blocks requires heavy custom IT builds and complicated case-by-case mapping.

CAPABILITIES

- Employer Dashboard offering self-service billing, payments, and guided enrollment.
- Comprehensive utility for bulk migration and onboarding of blocks with effective dates intact.

BUSINESS VALUE ADD

- Reduces routine servicing calls. Two new lines are ready to configure rather than build. Legacy books and net-new blocks land safely with history intact.



One Connected Experience Across Every LA&H Segment

Suite depth spans individual, worksite, voluntary benefits and group, with a simpler door for customers – from individuals to employers and employees.

Individual Insurance

Individual coverages across the product spectrum, now including Medicare Supplement

Worksite

Employer-based individual product enrollment, administration, and servicing

Voluntary

Supplemental products across life, accident, critical illness, hospital indemnity, and others

Group

True group across life, disability, dental, and vision and others

One Portal Experience

- View products, customers, coverage, and benefit details in one place
- Support guided enrollment and routine servicing
- Manage billing, payments, documents, claims and benefit summaries
- Extend the experience as carriers add products and markets

THE SUITE DEPTH

Expand across market segments while keeping the customer experience connected.

A More Useful Front Door for Employers

The portal is where employers run their week, dashboard, members, billing, and guided enrollment.

EMPLOYER DASHBOARD

Good morning, Mrs. Employer

MEMBERS

1,248

BILLING

Current

ALERTS

3 items

QUICK ACTIONS

4 ready

Illustrative portal view.

- 

Members results

Search, filter, and export, then drill into a rich member profile: demographics, employment, coverage, and documents.
- 

Billing visibility

Balances, notices, invoices by billing location, and quick actions — without a service request.
- 

Enrollment guidance

Guided new-hire journeys and a product-wise member enrollment view make a simpler path for new hires.

Self-Service for the Actions That Cause the Most Back-and-Forth

Move routine servicing to the portal and reserve people for the nuanced work.

01



Billing & payment details
PER LOCATION

02



Make a payment
SAVED METHODS + VALIDATIONS

03



AutoPay
ENABLE / MANAGE FLOWS

ENDORSEMENT ACTIONS



Self-service salary change
New amount and frequency with effective-date rules.



Terminate dependent
The right dependent and coverages, validated before submit.



Cancel certificate
Product coverage cancelled with date and reason checks.



Terminate employee
Active-coverage context with future and retro controls.

PRINCIPLE

Every flow ends the same way — a confirmation summary plus a print-ready record for employer and carrier.

MCP & Business Telemetry

BUSINESS CHALLENGE

- Brittle custom integrations and lack of visibility into journey health hinder adoption and ecosystem scale.

CAPABILITIES

- Universal Enabler (MCP) connects once and reuses everywhere across copilots and workflows securely.
- Real-time business and operational telemetry to track AI confidence levels, straight-through processing rates, and journey completion.

BUSINESS VALUE ADD

- Accelerates ecosystem growth securely. Move from IT logs to actionable business outcomes to measure journey health without needing a support ticket.



Universal Connectivity and Real-Time Visibility

A platform that connects seamlessly to your ecosystem and gives leaders visibility into the journey health.



Universal Enabler (MCP)

- Connect once, reuse everywhere across all copilots and workflows
- A governed platform capability rather than custom, brittle integrations
- Accelerates AI adoption and ecosystem growth securely

The connectivity backbone for the entire suite.



Business & Operational Telemetry

- Real-time visibility into straight-through processing rates
- Track AI confidence levels and journey completion
- Move from IT logs to actionable business outcomes

Answer "is it healthy?" without a support ticket.

PLATFORM VALUE



OPERATIONAL CONFIDENCE

Connect your ecosystem securely and measure the business outcomes in real time.

DISTRIBUTION MANAGEMENT

A More Connected and Scalable Distribution Management

Fall '26 brings broader compensation support, stronger integrations, faster processing, and more traceable workflows, helping Distribution Management scale with greater speed, control, and confidence.



Rise to the Frontier with Distribution Management

One DM platform for every channel and every LOB, from group to individual



PEPM Broker Commission

Enable organizations to support flexible compensation models, including PEPM broker compensation on covered lives.



API Capabilities

Extend capability for businesses to keep their downstream systems in sync with DM.



Future Dated AOR (Agent of Record)

Future Dated AOR enables seamless advance planning of agent and broker transitions by allowing users to schedule AOR changes with future effective dates



Group Portfolio Transfer

Group Portfolio Transfer at Apex Group Level provides granular control over individual policy movements with detailed audit and traceability capabilities.



Operational Excellence & Performance Optimization

Faster batch processing across the commission lifecycle and optimized performance for group premium interfaces and much more.



Direct Sale Group Business

Brings Direct Sales business into DM even when no commissionable agent exists.



Consume and Process Commission of Migrated Policies

Simplify legacy system migrations with built-in support for migrated policy data.



Realtime Integration with PAS for Retail Individual Life

Power BI report subscriptions with scheduled email delivery, plus report editing directly within LC360.



Direct Database Integration for PAS and GB Inbound Data

Modernize system integration with direct database connectivity between Policy, Billing, and Distribution Management.



Orchestrate Batch Processing across the Enterprise

Enable DM batches to participate in enterprise-wide orchestration alongside PAS, Billing, and Claims.

Fall '26 Theme Map

Themes across four areas of investment

Expand Distribution and Compensation Models

PEPM compensation, direct-sale groups, retail individual life, and migrated policies broaden Distribution Management's approach.

Improve Data Continuity Across the Suite

Stronger PAS, GB, Billing, licensing, appointment flows keep data aligned.

Scale Processing for Growing Portfolios

Higher throughput batches, richer inbound diagnostics, and coordinated scheduling support growth.

Strengthen Operational Control and Transparency

Future-dated AOR, GPT for all subscriptions at once, audit history, and clearer business outcomes improve control.

PEPM Broker Commission Enables New Compensation Models

BUSINESS CHALLENGE

- Traditional commission models don't support flat PEPM arrangements based on covered lives.
- Member, tier, class, broker, or rate changes require accurate recalculation and chargeback handling for PEPM commission.
- Operations teams need visibility on commission calculation through payables, statements, and outstanding balances.
- Carriers need flexible compensation models for covered lives across group, worksite, and voluntary benefits without manual workarounds.

CAPABILITIES

- Calculate PEPM commission based on amount and covered lives when premium periods are fully paid.
- Recalculate retroactive changes and manage chargebacks for member/class, AOR, rate, and endorsement changes.
- Create payables for the calculated PEPM broker commission.
- Provide commission inquiry, payment inquiry, and outstanding-dues visibility for PEPM.
- Include PEPM commission details in broker statements.

BUSINESS VALUE ADD

- Enable customers to support flat-fee broker compensation without manual workarounds.
- Improve commission calculation accuracy by supporting endorsements to PEPM rate or member count.
- Accurately calculate chargebacks and PEPM commissions when agents of record change or group portfolios are transferred.
- Provide customers and operations with a transparent view of the PEPM commission lifecycle.

Distribution Management

Hierarchy ▾ Onboarding ▾ Producer Management ▾ Sales Staff Management ▾ Compensation Management ▾ Performance ▾

Group Information

Group Name: Base_Journey018-H9yF8WFpo2

Group Status: Active ▾

Details Received from PAS

PRODUCT CODE	PRODUCT NAME	PRODUCT EFFECTIVE DATE	BROKER PERCENTAGE	COMMISSION TYPE
SGACC	Group Accident	02/01/2026	5.00	PEPM
SGCAN	Group Cancer	02/01/2026	5.00	PEPM
SGCI	Group Critical Illness	02/01/2026	5.00	PEPM

Records: 1 - 3 of 9

Information Available in DM

Process From: 08/23/2026

Process To: 09/23/2026

Clear Search

Total Compensation:

COMP TYPE	PAYABLE AMOUNT
PEPM Amount	14,024.50

SOURCE EVENT	ENTRY TYPE	PROCESS DATE	ENTITY CODE	ENTITY NAME	COMP TYPE	SHARE %	FEE AMOUNT
GPT	New	09/18/2026	AGT5022	Abhijeet Dipte	PEPM Amount	100.000	6010.500
GPT	New	09/18/2026	AGT5022	Abhijeet Dipte	PEPM Amount	100.000	4007.000
GPT	New	09/18/2026	AGT5022	Abhijeet Dipte	PEPM Amount	100.000	4007.000
BILLING	New	09/18/2026	AGY5188	CoalMine India Pvt...	PEPM Amount	100.000	6010.500
BILLING	Reversal	09/18/2026	AGY5188	CoalMine India Pvt...	PEPM Amount	100.000	(6010.500)
BILLING	New	09/18/2026	AGY5188	CoalMine India Pvt...	PEPM Amount	100.000	4007.000

Enhanced API Capabilities

BUSINESS CHALLENGE

- Appointments termination when a Producer is terminated in DM: Contract-level duplication of appointment data increases maintenance effort, synchronization complexity, adds avoidable maintenance, performance overhead, manual intervention.
- License updates require two-step API process which increases manual workarounds.
- Valid retroactive producer terminations should not leave producer records active longer than intended.

CAPABILITIES

- Terminate master-level appointments when the producer's last applicable contract is terminated. The downline hierarchy and their appointments will also be terminated to keep the data consistent.
- Enable business users to update existing licenses of their producers to keep their downstream systems in sync with DM.
- Allow retroactive producer terminations to strengthen compliance.

BUSINESS VALUE ADD

- Automate master-level appointment terminations through APIs to simplify maintenance, reduce redundancy, and minimize manual intervention.
- Enable business users to update producer licenses directly in DM, keeping downstream systems synchronized.
- Support retroactive producer terminations for valid business scenarios, improving financial accuracy.
- Reduce manual cleanup and data conversion while strengthening API-based integration.
- Scale distribution operations across individual life, employer-sponsored group, worksite, and voluntary products.

AGENT#	IS PRIMARY	ENTITY NAME	CHANNEL	ROLE	AGENCY	PRINCIPAL	EXTERNAL PRODUCER CODE	CONTRACT DATE	STATUS
AGT1873	☒	Taral R Williamson	Captive Channel	Senior Agency Manager				01/31/2024	Terminated

TYPE	IS PRIMARY MOVE...	REQUEST#	PRIMARY ENTITY	PRIMARY MOVEMENT	REQUEST DATE
Terminate Contract	Yes	55707		Terminate Contract	07/09/2026

STATE	LICENSE TYPE	LICENSE#	UNDERWRITING COMPANY	COMPANY LICENSE#	COMPANY LICENSE
Alabama	Insurance Pr...	010102023	5 Star Life Insurance Company	685464	Insurance Produce
Alabama	Insurance Pr...	010102023	5 Star Life Insurance Company	685464	Insurance Produce
Florida	Agent	FL010102023	ABC Crop Insurance Ltd	125634	Agent
Florida	Agent	FL010102023	ABC Crop Insurance Ltd	125634	Agent
Louisiana	Insurance Pr...	LA010102023	Lincoln Benefit Life Company	8616	Company

Future Dated AOR (Agent of Record)

BUSINESS CHALLENGE

- Planned agent or broker transitions require advance setup while the current relationship remains active until the effective date.
- Current-dated processing forces teams to wait until transition day, increasing operational effort.
- Users need to ensure approved future-dated changes are applied at the correct time and avoid duplicate future-dated requests.
- Teams need to record and approve a transition in advance without changing the active relationship early.

CAPABILITIES

- Allow users to enter an AOR change request with an effective date later than the current business date.
- Allow future-dated requests to be saved, submitted, and approved before the effective date.
- Keep the existing agent or broker active through the day before the scheduled effective date.
- Apply the new agent or broker relationship for the group beginning on the specified future effective date.
- Apply current-dated AOR business rules and validations, with effectivity determined by the scheduled date.

BUSINESS VALUE ADD

- Plan agent and broker transitions across group, worksite, and voluntary benefit portfolios well in advance.
- Keep the current relationship active until the approved transition date.
- Reduce manual intervention and day-of coordination when changes take effect.
- Improve accuracy by starting the new relationship precisely when intended.
- Provide a predictable, controlled, and auditable process for planned AOR changes.

Group Product AOR Change Request

Request ID: 188

Change Effective Date: 07/31/2026

Apex Group Number: FUTUREAORTEST_003

Situs State: [Dropdown]

From:

ENTITY NAME (CODE)	STATUS
Emma Watson (AGT3872)	Active

To:

PRODUCT NAME (CODE)	STA...	PRODUCT EFPEC...	ENTITY NAME (CODE)	ENT...	SHA...	CO...	AC...	HIE...
Group Hospital Indem...		06/01/2026	Emma Watson (AGT3872)	Active	30.000	Custo...		Natural
Group Hospital Indem...		06/01/2026	Rebeca Milton (AGT3871)	Active	70.000	Custo...		Natural

Decision: Approve

Save

Requested Date: 07/23/2026

Situs State: [Dropdown]

From:

ENTITY NAME (CODE)	STATUS
Emma Watson (AGT3872)	Active

To:

PRODUCT NAME (CODE)	STA...	PRODUCT EFPEC...	ENTITY NAME (CODE)	ENT...	SHA...	CO...	AC...	HIE...
Group Hospital Indem...		06/01/2026	Emma Watson (AGT3872)	Active	30.000	Custo...		Natural
Group Hospital Indem...		06/01/2026	Rebeca Milton (AGT3871)	Active	70.000	Custo...		Natural

Send to PAS

Group Portfolio Transfer (GPT) - Apex Group Level – Audit and Traceability

BUSINESS CHALLENGE

- Agent on Record is supported at Apex Group level, but the subsequent Group Portfolio Transfer was at Group-Sublocation level.
- Users need to do Group Portfolio Transfers at each sublocation level. This process for a group with numerous sublocations is time consuming.
- Large groups require repetitive manual selection of locations, products, receivables, and certificates.
- Bulk Transfer All and By Entity requests do not provide sufficient visibility into which policies succeeded, failed, or why they failed.
- User is unable to specify the Share % of a product portfolio to be transferred to one or more entities during Group Policy Transfer by Entity.

CAPABILITIES

- Initiate group portfolio transfers at the Apex group level and have flexibility to include group-locations.
- Capture individual policy transfer records with processing status, error details, reporting, and audit history.
- Create individual policy-level transfer records for Transfer All and By Entity requests, including processing status and error information.
- Specify the Share % of a product portfolio to be transferred to one or more entities during Group Policy Transfer by Entity.

BUSINESS VALUE ADD

- Reduce manual effort when managing large groups with complex sublocation structures.
- Improve reconciliation and troubleshooting through policy-level transfer outcomes and audit history.
- Enable more precise portfolio allocation across multiple entities.
- Make large-scale group portfolio transfers more scalable and transparent.

Entity Code

Status: Pending

Group Effective Date: 08/01/2026

Transfer Type: By Entity

Bill Method: List Bill

Include Sublocations: Yes

Clear Search

PRODUCT

FROM ENTITY

TO ENTITY

TO ENTITY NAME

Add

Entity Code

Status: Pending

Group Effective Date: 08/01/2026

Transfer Type: By Policy / Certificate

Bill Method: List Bill

Include Sublocations: Yes

Clear Search

PRODUCT	RISK COMMENCEMENT DATE
Group Hospital Indemnity	08/01/2026
Group Hospital Indemnity	08/01/2026
Group Critical Illness	08/01/2026
Group Critical Illness	08/01/2026

Batch Processing Is Tuned for Higher Throughput

BUSINESS CHALLENGE

- Growing customer portfolios increase premium, payment, commission, payable, and clawback batch volumes, putting pressure on processing windows and operational teams.
- Long-running jobs can delay downstream payment and commission activity.
- Manual file splitting adds avoidable operational effort when processing windows are tight.
- Different processing requirements across group, worksite, and voluntary portfolios make it harder to standardize batch schedules and maintain predictable processing windows.

CAPABILITIES

- Optimize payable creation, premium inbound, payment generation, commission or upline updates, and clawback processing.
- Improve throughput for large payment and premium volumes while retaining existing business behavior.
- Preserve data integrity by preventing missing or duplicate payment, commission, and clawback records.

BUSINESS VALUE ADD

- Support customer growth by reducing manual intervention to process large files.
- Reduce processing windows and processes more data in less time.
- Help customers achieve more predictable payment and commission operations at scale.

Batch Processing Benchmarks

Elapsed time (minutes)



**Group Premium
Inbound**

100K records



11 min

**Commission Schedule /
Upline Update &
Calculation**

40K records



51 min

**Clawback / Chargeback
Processing**

100K records



20 min

Observed batch volumes and elapsed processing times

Direct-Sale Groups Integration

BUSINESS CHALLENGE

- Direct Sales policies may be issued and paid upstream but not reach DM when no commissionable agent is assigned.
- Without DM records, later AOR changes, portfolio transfers, servicing, and future commission eligibility are difficult to manage.
- Creating zero-value commission records is not an efficient workaround for non-commissionable business.

CAPABILITIES

- Introduce a non-commissionable servicing-entity support for Direct Sales policies.
- Accept Direct Sales policy integration attributes from Policy Admin System, persist such policies in DM, and bypass Product Authority validation for the configured Non-Commissioning Agents.
- Exclude Direct Sales policies from standard and advance commission processing while retaining policy and servicing information.
- Support later AOR and portfolio-transfer transitions for the Direct Sale policies to commissionable agents.

BUSINESS VALUE ADD

- Bring Direct Sales business into the standard DM lifecycle earlier for ongoing lifecycle management.
- Prevent unnecessary commission records while preserving policy and servicing data.
- Enable a controlled transition to commissionable business when a real agent is assigned.

Group Number

1513106

Situs State

Texas

DATE	BROKER PERCENTAGE	COMMISSION TYPE	ENTITY CODE	ENTITY NAME	AGENT ROLE
	5.00	Level	DIRECTAGENT05	Direct S Agent_01	CommissionAgent
	5.00	Level	DIRECTAGENT05	Direct S Agent_01	CommissionAgent
	5.00	Level	DIRECTAGENT05	Direct S Agent_01	CommissionAgent

DATE	ENTITY CODE	ENTITY NAME	AGENT ROLE	SHARE %	COMM SCHEDULE
	DIRECTAGENT05	Direct S Agent_01	CommissionAgent	100.00	Default
	DIRECTAGENT05	Direct S Agent_01	CommissionAgent	100.00	Default

Served By:

Direct S Agent_01 (DIRECTAGENT05)

Bill Type:

Group

Last Transaction:

New Business (09/17/2026)

ANCH#)

ENTITY	ACCRUAL BASIS
DIRECTAGENT05 Direct S Agent_01	

Go to

Support and Commission Processing of Migrated Policies

BUSINESS CHALLENGE

- Migrated policies require original effective dates and policy context to support accurate commission processing.
- Missing migration data can lead to commission calculation, reporting, and reconciliation discrepancies.
- Operation teams need to be able to distinguish migrated group, worksite, and voluntary business from newly originated policies.

CAPABILITIES

- Receive, store, and display migration information at group, policy/certificate levels.
- Process paid commission for migrated policies using their original effective dates.
- Display migration information in group and policy inquiry screens.
- Suppress advance commission for migrated certificates.
- Include migration information in reports and compensation extracts.

BUSINESS VALUE ADD

- Allow DM to receive migrated policies data from customer's legacy platforms
- Improve commission accuracy for migrated policies.
- Improve operational transparency through clear visibility into migration status during policy servicing.
- Support stronger operational control and auditability by extending migration policy details into reporting and compensation extracts.

By Group#

Apex Group#

GROUP NAME	MIGRATED	TYPE	DOING BUSINESS
Journey001-rEuHg8e6FV	Y	Employer	Base_Journey001-rEuHg8e6FV

Distribution Management

Onboarding | Producer Management | Sales Staff Management | Compensation Management | Performance Management

Policy Summary

Policy #: C00000109

Group Details:

Group #: LB_SEPOC_26 (Migrated)

Group Name: Base_Journey001-rEuHg8e6FV

Bill Method: Account Bill

Policy Details:

Issued On: 09/11/2026 (Migrated)

Effective From: 09/11/2026

Status: Inforce

Member: Mr Aria A Wilson

Producers | Payments | Compensation | Earned/Unearned

Servicing ☒ Current ☐ Previous

Writing Agents (Base Compensation) ☒ Current ☐ Previous

Retail Individual Life Data Flows into Standard DM Processing

BUSINESS CHALLENGE

- Retail Individual Life policies and premium payments were managed upstream but were not available in Distribution Management.
- This prevented automated commission calculation and required commission-related handling outside the standard DM process.
- Separate or manual processing creates gaps in operational visibility and commission handling.

CAPABILITIES

- Introduce a dedicated API for Retail Individual Life integration with Policy Admin System instead of traditional file-based approach.
- Receive account, policy, payment, insured, group, and agent information from PAS.
- Validate inbound data, persist it through integration and registration stages, and make successfully registered policies available for commission processing.
- Support policy and agent attributes required for single-agent and multi-agent commission scenarios.
- Identify duplicate requests and retain validation failures with error details for review and reprocessing.

BUSINESS VALUE ADD

- Bring Retail Individual Life business into the standard DM commission-processing lifecycle.
- Reduce manual processing gaps and dependence on external commission handling.
- Improve reliability by validating and registering policy data before commission processing.
- Validation failures are captured with appropriate error messages for quicker resolution and re-processing.

```
],  
  "PolicyDetails": [  
    {  
      "applicationNo": "APP-2025-002",  
      "crtCode": "01",  
      "feedingSystem": "PAS",  
      "lineOfBusiness": "LA",  
      "migratedYN": "N",  
      "policyEffectiveDate": "2025-07-01",  
      "policyInceptionDate": "2025-07-01",  
      "policyNo": "RETAILPOL-26-100",  
      "previousPolicyEffDate": "2025-07-01",  
      "previousPolicyNo": "",  
      "programType": "GCC",  
      "sourceAccountingMonth": 202507,  
      "sourceSystemProcessDate": "2025-06-26",  
      "sourceSystemRemarks": "New business po",  
      "sourceSystemTransactionNo": "TXN-10000",  
      "sourceSystemUserId": "SYSADMIN",  
      "SourceTransactionRequestNo": "STREQ-10",  
      "SourceSystemPrimaryKey": "PAS_POL_1000"
```

Direct Database Integration Reduces File-Based Inbound Dependency

BUSINESS CHALLENGE

- Policy, member, payment, and billing data currently enters DM through file-based interfaces.
- File-based handoffs add latency and create opportunities for gaps or duplicate processing.
- Suite integration needs a reliable path to populate DM data without disrupting existing processing.
- Customers need completeness, cleanup, and end-to-end consistency as inbound flows evolve.

CAPABILITIES

- Support direct population of DM integration data for policy and premium details by PAS rather than relying on file handoffs.
- Validate inbound flows for List Bill Policy, Payment, Self-Admin Billing Details, Self-Admin Policy, and Member Information.
- Retain existing policy, premium, and compensation processing.
- Validate staging-table population, error handling, cleanup, duplicate and gap prevention, and end-to-end functional equivalence with file-based processing.

BUSINESS VALUE ADD

- Create a seamless path from file-based inbound processing to direct database integration.
- Enhance operational efficiency and data continuity.
- Reduce integration complexity without requiring changes to downstream DM processes.
- Modernize the PAS/GB-to-DM integration model while preserving DM compensation processing and reducing integration risk.
- Strengthen operational reliability through validation, cleanup, duplicate prevention, and gap prevention.

Centralized Batch Scheduling Coordinates DM Processing

BUSINESS CHALLENGE

- DM batches rely on predefined schedules rather than completion status from upstream PAS, Billing, and Claims processing.
- DM can process incomplete or inconsistent data when upstream activity is delayed.
- Customers need dependency-aware coordination across suite applications.

CAPABILITIES

- Enable DM batch processing to integrate with the centralized orchestration framework.
- Provide a trigger-based capability that allows the platform orchestrator to initiate DM batches.
- Coordinate DM execution with upstream application completion status.
- Allow DM to participate in dependency-aware scheduling with other suite applications.
- Publish batch completion or failure status through marker files on the configured SFTP location.

BUSINESS VALUE ADD

- Reduce timing-related batch failures and incomplete processing.
- Improve sequencing, coordination and predictability of end-to-end suite operations.
- Provide a more reliable and scalable foundation for enterprise batch operations.
- Reduce manual scheduling and monitoring effort for customers.

The screenshot displays a REST client interface with the 'Body' tab selected. The request body is a JSON object with the following structure:

```
1 {
2   "RunBatchICDDetails": {
3     "RunBatchDetails": {
4       "BatchType": "DATE",
5       "BusinessDate": "2026-08-17",
6       "ProcessingDate": "2026-08-17",
7       "InstallationCode": "STGDM",
8       "UserId": "ajay"
9     }
10  }
```

The response body is also in JSON format:

```
1 {
2   "outPutResponse": {
3     "ResBatchInfoDetails": {
4       "responseType": "OK",
5       "ResBatchInfoDetails": {
6         "BatchType": "DATE",
7         "BusinessDate": "2026-08-17",
8         "ProcessingDate": "2026-08-17",
9         "InstallationCode": "STGDM",
10        "UserId": "ajay"
11      }
12    }
13  }
```

Below the JSON view, a table of batch data is shown:

	INSTALLATION_CODE	BATCH_NO	BATCH_REV_NO	BE_SEQ_NO	TASK_NAME
1	JBEAM_FST1	270	1	4586	FlatFileBatchJobsComp
2	JBEAM_FST1	270	1	4585	Group SA Get Billing De
3	JBEAM_FST1	270	1	4584	Policy Transfer EOD
4	JBEAM_FST1	270	1	4583	Group Policy Transfer E
5	JBEAM_FST1	270	1	4582	Group Member Count (I
6	JBEAM_FST1	270	1	4581	Premium Interface - Inb
7	JBEAM_FST1	270	1	4580	Premium Interface - Inb
8	JBEAM_FST1	270	1	4579	Commission Expense In
9	JBEAM_FST1	270	1	4578	Policy Interface - Inbou
10	JBEAM_FST1	270	1	4577	Group Policy Interface -

A green checkmark icon and the text "Query executed successfully." are displayed at the bottom of the interface.



Fall '26 Brings a Connected LA&H Operating Model, Not a Feature List

OPERATE FASTER

An agent workforce, Immersive AI, Intelligent Underwriting, and ML models take manual work out of the journey and put exceptions where people can see them.

WIN & KEEP MORE BUSINESS

Better employer experience, Medicare Supplement in base, block migration and onboarding, and smarter quotes, renewals, and claims.

SCALE WITH CONFIDENCE

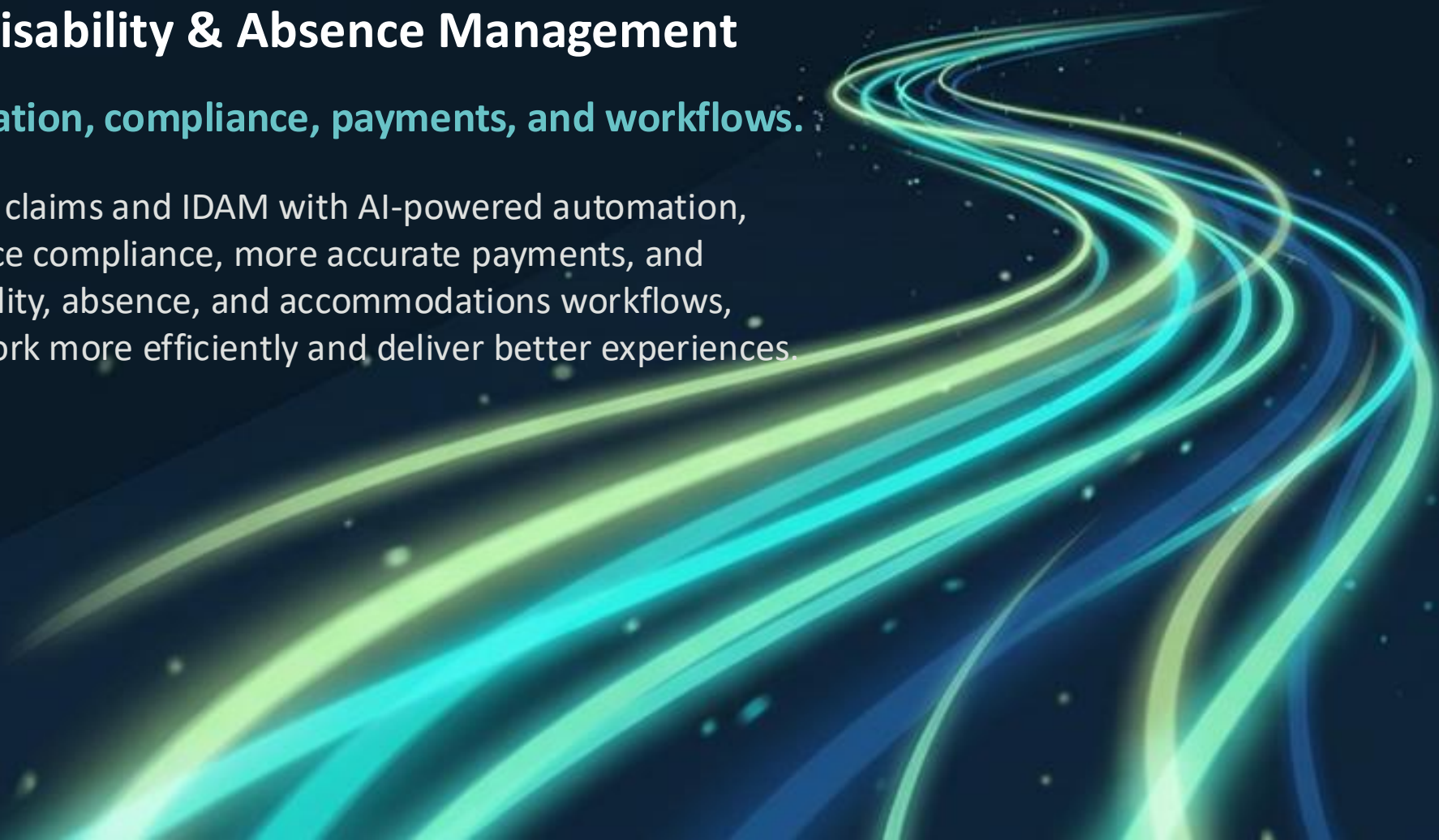
A cloud-native, observable, MCP-connected platform with governed AI and accessibility built in to help carriers grow across Group, Individual, Worksite, and Voluntary Benefits.

Faster work. Better Decisions. More confidence to scale.

Integrated Disability & Absence Management

Smarter automation, compliance, payments, and workflows.

Fall '26 advances claims and IDAM with AI-powered automation, expanded absence compliance, more accurate payments, and connected disability, absence, and accommodations workflows, helping teams work more efficiently and deliver better experiences.



Rise to the Frontier with Claims and IDAM

Focused innovation across intelligence, claims administration, compliance, and core workflows.



Intelligence Built In

AI-enabled summaries, compliance inquiry support, and controlled automation foundations.



Simplified Configuration

Compare absence specifications and static resources with stronger traceability.



Compliance Coverage

Targeted PFML and leave updates support evolving state requirements.



Payment Foundations

Improved handling for overpayment / underpayment, coverage changes, and complex calculations.



Connected Workflows

Shared information helps reduce duplicate entry and manual follow up.

Fall '26 Theme Map

Themes across four areas of investment

Time Saving

AI-generated claim and event summaries bring the right context forward, so teams spend less time gathering information before each decision.

Increase Control

Configuration comparison and audit history shows administrators what changed, and where, with human approval gates on customer-impacting automation.

Support Compliance

Evolving leave rules are absorbed through configuration, so teams keep administering confidently as requirements shift.

Improve Accuracy

Stronger payment corrections, coverage changes, and synchronized absence and disability ownership reduce rework and manual follow-up.

Built-In Intelligence for Better Decisions

BUSINESS CHALLENGE

- Teams need faster access to context while maintaining control over customer-impacting decisions.

CAPABILITIES

- AI-generated claim and event summaries
- AI-automated compliance inquiries, referencing curated regulation details to provide quick, simple, and accurate answers to complex compliance questions
- Human-reviewed automation foundations for maternity claims and configurable foundations for straight-through processing

BUSINESS VALUE ADD

- Cuts repetitive information gathering and compliance research, enabling guided, controlled automation and freeing teams to focus on high-value work and strategic customer interactions.

The screenshot displays a chat interface titled "Absence Leave Help Agent". The chat history includes:

- A system message: "to see how I can simplify your workday. How can I help?"
- A user question: "Does Washington Paid Leave provide any leave specific to a child?"
- A system response: "I found a record related to Washington Paid Leave. Please select it to proceed." Below this is a card for "AIAbsenceSpec" with a radio button selected for "Washington Paid Leave". A "Submitted" button is visible below the card.
- A system response: "Yes, Washington Paid Family and Medical Leave (WA PFML) provides leave specific to a child under the following conditions:"
 - 1. Family Leave for Bonding:**
 - Employees may take leave to bond with their child during the first 12 months after the child's birth.
 - Leave is also available during the first 12 months after the placement of a child under the age of 18 through adoption or foster care.
 - 2. Care for a Child with a Serious Health Condition:**
 - Employees can take leave to provide care, including physical or psychological care, for a child with a serious health condition or injury.

At the bottom, there is a text input field with the placeholder "Describe your task or ask a question..."

More Control With Clearer Visibility

BUSINESS CHALLENGE

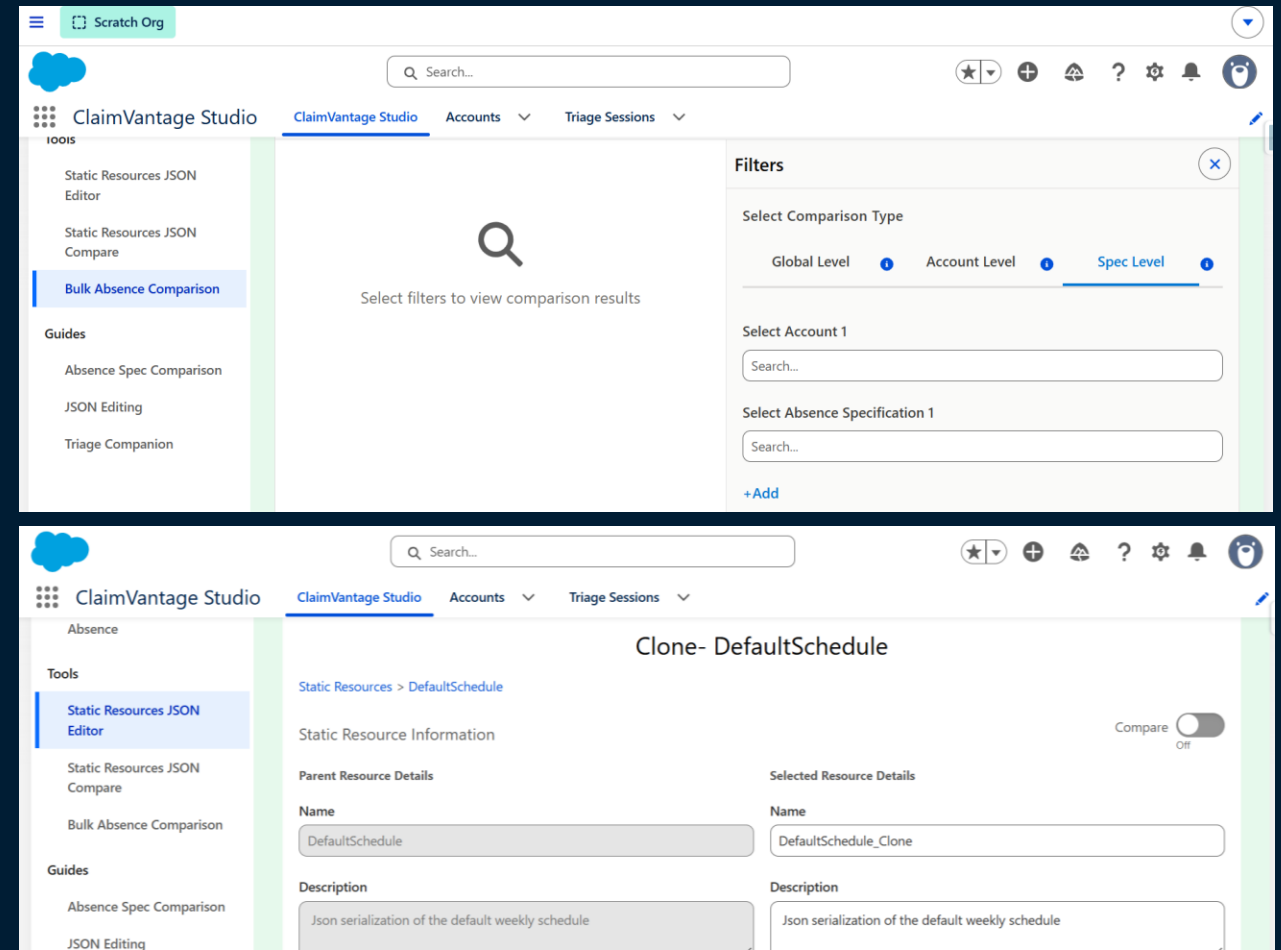
- System Administrators need efficient ways to compare configurations, troubleshoot issues, and understand changes.

CAPABILITIES

- Custom absence specification comparison
- Static Resources Comparison and Configuration
- JSON editor audit trail and Studio UX improvements

BUSINESS VALUE ADD

- Gives administrators more visibility and control when reviewing differences and managing configuration.



Compare

Across accounts

Configure

Static resources

Trace

Audit history

Compliance, Simplified

BUSINESS CHALLENGE

- Evolving leave requirements create ongoing complexity across benefit rules, eligibility, dates, and entitlements.

CAPABILITIES

- MD PFML foundations – requirements & architecture
- Absence specification coming in Fall Update 1
- Anniversary-date foundational overhaul, including Maine PFML update
- Rolling-forward PFML handling
- MA State Parental Leave-specific allowance
- Mid-year average weekly wage updates

BUSINESS VALUE ADD

- Configured guidance supports more consistent administration as PFML and leave requirements evolve.

The top screenshot displays the 'Maine Paid Medical' page. It features a table with columns for 'Leave', 'Employee', 'Allowed', 'Anniversary date', 'Allowed Months', 'Anniversary date (this period)', 'Allowed Weeks', 'Previous Anniversary Date', 'Allowed Days', 'Regulations', 'Allowed Hours', and 'Allowed Minutes'. The table contains data for 'Maine Paid Medical' and 'Test5'.

The bottom screenshot displays the 'Maine Paid Family and Medical' page. It features a table with columns for 'Record Type', 'Claim', 'Pending', 'Leave type', 'Absence Type', 'Employee', 'Anniversary date (this period)', 'Absence Specification for Or...', 'Regulations', 'Pending', and 'Approved'. The table contains data for 'Maine Paid Family and Medical' and 'Test2'. A pop-up window is visible on the right side of the page.

State rules

Dates & eligibility

Entitlements

Enhanced for a Better Experience

BUSINESS CHALLENGE

- Complex absence and payment scenarios can require manual correction and follow-up.

CAPABILITIES

- Improved intermittent occurrence integrity
- Company leave minimum-duration support
- Payment corrections, coverage changes, and benefit calculation improvements
- Synchronized ownership for a linked absence and disability experience

BUSINESS VALUE ADD

- Helps organizations manage absence more efficiently while delivering a more consistent experience for employees and administrators.

The screenshot shows the 'Claims' section of the Majesco ClaimVantage Ab... interface. The main view is for claim 'AC-26-000012'. It displays a summary of the claim with fields for Reason (Employees Own Illness or Injury), Leave type (Intermittent), Claim Status (Open), Absence Status (Approved), Start Date (5/4/2026), and End Date (7/3/2026). Below this, there are tabs for 'Details' and 'Related'. The 'Related' tab is active, showing a list of 'Absences (2)'. The list includes two items: 'Federal FMLA' and 'Massachusetts Paid Family and...'. A warning message on the right states: 'This component is deprecated. Please contact your System Administrator.' Below the warning, there is a 'Last Refreshed' timestamp and a 'Refresh' button. At the bottom, there are filters for 'All time', 'All activities', and 'All types', along with 'Refresh', 'Expand All', and 'View All' buttons.

The screenshot shows the 'Absence' section of the Majesco ClaimVantage Ab... interface. The main view is for 'Massachusetts Paid Family and Medical Leave'. It displays a list of 'Dates (7)'. The list includes seven items, each with a checkbox, a name (e.g., D-000656), start day, start date, end day, end date, duration, status, and record type. The list is sorted by Name. At the top right, there are buttons for 'New Opportunity', 'New Case', 'New Lead', 'Printable View', and 'Edit Labels'. Below the list, there are buttons for 'Change Owner' and 'Dates Change'.

Focused improvements for complex absence scenarios



Fall '26 Continues the Evolution

A Unified Platform for Disability, Absence, Accommodations, Payments, and Self-Service

UNDERSTAND FASTER

Summaries and guided inquiry bring important context forward.

CONFIGURE CONFIDENTLY

Comparison, configuration, and audit capabilities increase visibility.

ADMINISTER CONSISTENTLY

Targeted compliance updates support evolving leave requirements.

RESOLVE COMPLEX WORK

Workflow and payment improvements reduce avoidable corrections and follow-up.



Thank you!

