

Oct 2025  
Fall '25 Release

Your next now

“In the waves of change, we find our true direction.”  
-Unknown



“Majesco has been leading with AI. With our Fall ‘25 Release we take AI from helpful to Agentic. Majesco Copilot doesn’t just advise, it acts across policy, billing, and claims to kill the busywork and unlock speed at scale. Customers get instant efficiency, and more importantly, time back for the high-value work, building new products, deepening relationships, and managing risk smarter. We’re not waiting on the future of insurance, we’re building it. Buckle up.”

**Manish Shah**

*President & Chief Product Officer at Majesco*





# Majesco P&C Intelligent Core Suite

# P&C Intelligent Core Highlights

## Groundbreaking AI Agents

Introducing six specialized AI Agents spanning Policy, Billing, and Claims. These agents deliver unprecedented efficiencies by automating complex insurance workflows.

## Elevated User Experience

New capabilities like two-way email communications in claims, printing of claims files, and integrations with ePayPolicy, OFAC, and expanded firmographics with LexisNexus.

## Speed Across the Board

Much faster document generation, faster product creation in claims, faster upgrades, faster and more reliable batch processing improvements, and faster and more reliable Digital1st.

## Insights for Better Telemetry Outcomes

Unlock business metrics, real-time data, and live monitoring—delivering actionable insights and transparency, with built-in privacy protection.





# Intelligent Quoting Agent

## AI-Powered App Processing for Instant Quoting



### Capabilities

- Instantly generate quotes by uploading large, complex insurance applications (e.g., 70–80 page PDFs)
- Leverages Majesco Copilot DocScribe for high-accuracy page classification and field extraction
- Uses advanced OCR and GPT-based mapping to convert data into structured quote requests
- Seamlessly integrates into quoting workflows with support for all LOBs



### Business Value Add

- **Accelerates quoting:** Cuts manual data entry time from ~20 minutes to under 2 minutes
- **Improves accuracy:** Reduces quoting errors via AI-driven extraction and mapping
- **Boosts productivity:** Seamless integration enhances quoting efficiency
- **Be more responsive:** Faster turn-around times make sure you are responsive
- **Expands capacity:** Faster turnarounds enable you to quote more business

AGENCY NAME AND ADDRESS ABC Construction 123 Main St Everytown, CO 80111		COMPANY: UNDERWRITER: APPLICANT NAME: OFFICE PHONE: 303-555-8423 MAILING ADDRESS (including ZIP + 4 or Canadian Postal Code): 124 Main St Denver, CO 80111	
PRODUCER NAME: CS REPRESENTATIVE NAME: OFFICE PHONE: FAX: ADDRESS: AGENCY CUSTOMER ID: ABCCONST-1		E-MAIL ADDRESS: John@ABCconst.com SOLE PROPRIETOR CORPORATION PARTNERSHIP CREDIT BUREAU NAME: FEDERAL EMPLOYER ID NUMBER: 11-1111111	
STATUS OF SUBMISSION QUOTE BOUND (Give date and/or attach copy) ASSIGNED RISK (Attach ACORD 133)		BILLING / AUDIT INFORMATION BILLING PLAN AGENCY BILL DIRECT BILL PAYMENT PLAN ANNUAL SEMI-ANNUAL QUARTERLY MONTHLY AUDIT AT EXPIRATION SEMI-ANNUAL QUARTERLY	
LOCATIONS LOC #   POLICY #   STREET, CITY, COUNTY, STATE, ZIP CODE			
POLICY INFORMATION PROPOSED OFF DATE   PROPOSED EXP DATE   NORMAL ANNIVERSARY RATING DATE   PARTICIPATING   RETRO PLAN			

can you create a wk quote for me

Confidence Score 91.72%

Skipped(0)

Confidence Score

- Page 1 ACORD 130 (2013/09) ACORD\_130\_APPLICANT\_I NFO 93.9%
- Page 2 ACORD 130 (2013/09) ACORD\_130\_STATE\_RATIN G\_WORKSHEET 96.8%
- Page 3 ACORD 130 (2013/09) ACORD\_130\_PRIOR\_CARRI ER\_LOSS 88.7%
- Page 4 ACORD 130 (2013/09) ACORD\_130\_GENERAL\_INF O 86.6%

Quote # 570051896 | Revision: 000 | Insured: | Effective Date: 02/13/2025 | Expiration Date: 02/13/2026 | 92.6%

Basic | Insured | Coverages | Location | State Info | General Info | Summary

Policy Structure: Guaranteed Cost

Effective Date: 02/13/2025 | Expiration Date: 02/13/2026 | Split Rate Date: 02/13/2025

Legacy Policy Number: | Revision Name:

Producer: Agency Name: SOP TEST MASTER ACCOUNT 01 | Commission Rate (%): 20 | Override

Sub Producer: Agency Name: SOP TEST PROD001 SUB01 | Agency Email: test@test.com

9 minutes ago

Type your message

Copilot uses AI. Check for mistakes. Terms and conditions



# Claims Triage & Assignment Agent

Get the claim closed faster!

## Capabilities

- End-to-end automation of the triage, classification, and assignment process
- Automatically runs a complexity and severity assessment
- Evaluates for SIU referral
- Assigns to the most appropriate adjuster based on your defined business rules
- Reasoning is explained and decision points and reasoning is saved for auditing
- Choose whether assignments are automatic or suggested

## Business Value Add

- **Efficiency Gains:** Delivers net time savings of 60–80 minutes per claim by automating formerly manual, multi-step processes
- **Friction Reduction:** Manual back-and-forth, coordination delays, and repetitive logging tasks are eliminated
- **Business Value:** Enables insurers to respond faster, reduce administrative costs, and improve customer satisfaction by resolving claims promptly and accurately
- **Transparency:** Each decision, score, and recommendation is logged and reasoned, supporting operational compliance and audit trails



Claim created and submitted for triage and assignment



Copilot



Claim Number	PA138784
Loss Type	Act of Nature
Loss Date	03-09-2025
Reported Date	04-09-2025
Insured	John Joe
Claimed Amount	Undetermined
Attorney Involved	True
Injured Parties Greater Than 1	False
Vehicles Involved More Than 2	False
Complexity Flag	High

# Intelligent Bills and Invoices Agent

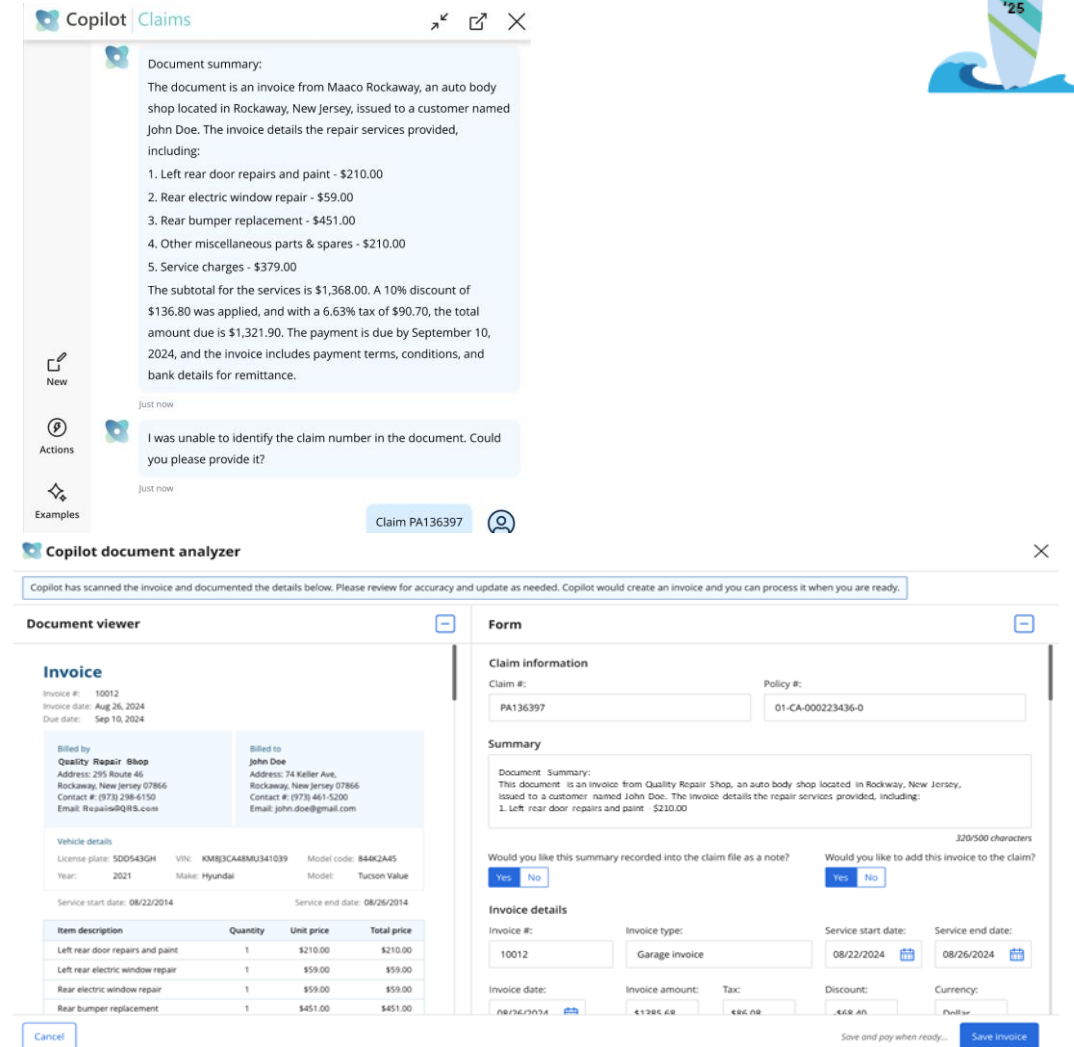
## Automation for Claims Bills and Invoice Management

### Capabilities

- Reads invoices **regardless of format or layout**, generating a structured summary
- **Creates invoices** by auto-populating required fields and **line-by-line entries** from uploaded documents
- Offers a **side-by-side comparison view** to validate invoice details against the system entry
- Adds an **AI-generated document summary** to the claim file notes for audit and tracking

### Business Value Add

- **Saves time:** Cuts manual entry effort, reducing processing time from **3+ hours** to under **1 hour**
- **Increases throughput:** Lets teams focus on **higher-value work**
- **Improves responsiveness:** Enables **faster turnaround** on claims billing
- **Reduces errors:** Minimizes manual entry, improving **invoice accuracy**



The screenshot displays the Copilot Claims interface. At the top, a document summary is provided for an invoice from Maaco Rockaway. Below this, a user message states: "I was unable to identify the claim number in the document. Could you please provide it?". A response button labeled "Claim PA136397" is visible. The interface then transitions to a "Copilot document analyzer" section, which includes a "Document viewer" and a "Form" for creating an invoice. The "Invoice" section shows details for "Quality Repair Shop" and "John Doe", including vehicle information and a table of services. The "Form" section contains fields for "Claim information" (Claim #: PA136397, Policy #: 01-CA-000223436-0), a "Summary" of the document, and "Invoice details" (Invoice #: 10012, Invoice type: Garage invoice, Service start date: 08/22/2024, Service end date: 08/26/2024). A "Save invoice" button is located at the bottom right.

**Document summary:**  
The document is an invoice from Maaco Rockaway, an auto body shop located in Rockaway, New Jersey, issued to a customer named John Doe. The invoice details the repair services provided, including:

1. Left rear door repairs and paint - \$210.00
2. Rear electric window repair - \$59.00
3. Rear bumper replacement - \$451.00
4. Other miscellaneous parts & spares - \$210.00
5. Service charges - \$379.00

The subtotal for the services is \$1,368.00. A 10% discount of \$136.80 was applied, and with a 6.63% tax of \$90.70, the total amount due is \$1,321.90. The payment is due by September 10, 2024, and the invoice includes payment terms, conditions, and bank details for remittance.

**Just now**  
I was unable to identify the claim number in the document. Could you please provide it?

**Just now**  
Claim PA136397

**Copilot document analyzer**  
Copilot has scanned the invoice and documented the details below. Please review for accuracy and update as needed. Copilot would create an invoice and you can process it when you are ready.

**Document viewer**

**Invoice**  
Invoice #: 10012  
Invoice date: Aug 26, 2024  
Due date: Sep 10, 2024

**Billed by**  
Quality Repair Shop  
Address: 295 Route 46  
Rockaway, New Jersey 07866  
Contact #: (973) 298-6150  
Email: Repairs@QRS.com

**Billed to**  
John Doe  
Address: 74 Keller Ave.  
Rockaway, New Jersey 07866  
Contact #: (973) 461-5200  
Email: john.doe@gmail.com

**Vehicle details**  
License plate: SDD0543GH VIN: KMB3CA48MUJ341039 Model code: 844K2A45  
Year: 2021 Make: Hyundai Model: Tucson Value

**Service start date:** 08/22/2014 **Service end date:** 08/26/2014

Item description	Quantity	Unit price	Total price
Left rear door repairs and paint	1	\$210.00	\$210.00
Left rear electric window repair	1	\$59.00	\$59.00
Rear electric window repair	1	\$59.00	\$59.00
Rear bumper replacement	1	\$451.00	\$451.00

**Form**

**Claim information**  
Claim #: PA136397 Policy #: 01-CA-000223436-0

**Summary**  
Document Summary:  
This document is an invoice from Quality Repair Shop, an auto body shop located in Rockaway, New Jersey, issued to a customer named John Doe. The invoice details the repair services provided, including:  
1. Left rear door repairs and paint - \$210.00

Would you like this summary recorded into the claim file as a note?  Yes  No  
Would you like to add this invoice to the claim?  Yes  No

**Invoice details**  
Invoice #: 10012 Invoice type: Garage invoice Service start date: 08/22/2024 Service end date: 08/26/2024  
Invoice date: 08/26/2024 Invoice amount: \$1,321.90 Tax: \$90.70 Discount: \$136.80 Currency: Dollar  
Save and pay when ready... Save invoice

# Intelligent Cash Allocation Agent

## AI Payment Processing for Agency Cash Allocation



### Capabilities

- Automatically identifies key data from remittance files (e.g., broker, payment amount, gross/net policy-level details)
- Supports multiple file formats and data variations (Excel, CSV, etc.)
- Orchestrates allocation based on remittance instructions with minimal human input
- Scales to handle large remittance files with thousands of transactions

### Business Value Add

- Saves time: Eliminates manual entry for payment allocation
- Reduces errors: Minimizes mismatches through automated data extraction
- Enhances reconciliation: Links payment records clearly to transactions
- Ensures accuracy: Speeds up and strengthens financial recordkeeping

Copilot | Billing
🗨️ 📄 ✕

started, please type a request below.

can you process a cash allocation statement for me

Upload the allocation file using the attach icon below and I will help you allocate payments.

AgencyCash1.xlsx  
9.73 kb

One moment, please

- Analyzing the document...
- Generating summary...

I'm summarizing information for you now...

I've completed the payment allocation and below is a summary of records.

**Agency Payment Allocation Summary**

**Key Financial Details**

- Total Payment Amount:** \$6,284.39
- Total Number of Transactions:** 6
- Breakdown by Transaction Type:**
  - New Transactions: 6

**Significant Transactions**

- Largest Transaction by Gross Amount:**
  - Insured Name: Mark Lee
  - Gross Amount: \$3,125.00
  - Net Amount: \$2,734.39
  - Policy No: POL-20250317-0898
  - Request Date: 03-08-2025
  - Request Date: 03-18-2025
- Largest Transaction by Net Amount:**
  - Insured Name: Mark Lee
  - Gross Amount: \$3,125.00

Use an example or ask me anything else

📌 New
🔍 Actions
📄 Examples
👤 About

Copilot uses AI. Check for mistakes. [Terms and conditions](#)

Policy/Number	EffectiveDate	Home/Insurance	TransCode	InfoNo	Group/Plan	CommissionAmount	CommissionRate	Rate/PA
PIPOK2005-01	11/15/24	North Coast Pediatrics	REDA	24153470	8716.85	2092.06	24	6,624.81
PIPOK2002-01	11/16/24	Blue Haven Pediatric Health	REDA	95328860	9075.58	2176.09	24	6,287.25
PIPOK2003-01	11/17/24	LightHouse Dermatology PC	REDA	15243871	7159.68	1718.31	24	5,441.38
PIPOK2004-01	11/18/24	Harbor Light Pediatrics; Harbor Light Medical LLC	NBS	30066867	10386.12	2444.87	24	7,941.25
PIPOK2005-01	11/19/24	Shoreline Neurology Clinic	NBS	48909817	3737.12	896.76	24	2,840.36
PIPOK2006-01	11/20/24	North Coast Pediatrics	ADDO	10385890	4050.58	1452.14	24	4,938.44
PIPOK2007-01	11/21/24	Mountain View Vision Center	ADDO	24999819	3493.35	888.4	24	2,604.95
PIPOK2008-01	11/22/24	Green Leaf Midwifery; Green Leaf Women's Health PLLC	ADDO	51762173	2152.14	601.91	24	1,550.21
PIPOK2009-01	11/23/24	Empower Physical Therapy LLC	NBS	79267157	5752.75	1366.66	24	4,372.29
PIPOK2010-01	11/24/24	Green Leaf Midwifery; Green Leaf Women's Health PLLC	ADDO	88921476	6236.08	1496.66	24	4,739.42
PIPOK2011-01	11/27/24	Resound Veterinary Clinic	REN	88949031	5896.61	1367.19	24	4,529.42
PIPOK2012-01	11/28/24	Dr Emily Nguyen MD; Natural Balance Wellness	NBS	73559396	984.25	238.9	24	7,551.31
PIPOK2013-01	11/29/24	Shoreline Neurology Clinic	REN	48612710	8155.52	1868.24	24	6,287.28
PIPOK2014-01	11/29/24	Dr Emily Nguyen MD; Natural Balance Wellness	ADDO	28880935	7760.24	1861.46	24	5,897.78
PIPOK2015-01	11/29/24	Dr Emily Nguyen MD; Natural Balance Wellness	ADDO	71366893	1626.27	1648.83	24	5,187.93
PIPOK2016-01	11/22/24	Serenity Dental Studio Inc	ADDO	39824067	10053.19	2412.77	24	7,640.42
PIPOK2017-01	11/29/24	Empower Midwifery; Empower Women's Health	ADDO	17719890	7436.26	1786.47	24	5,649.79
PIPOK2018-01	11/16/24	Surfside Pediatrics LLC	REN	79818881	6301.99	1512.48	24	4,789.51
PIPOK2019-01	11/27/24	Shoreline Neurology Clinic	REN	10279047	7096.87	1701.81	24	5,389.06
PIPOK2020-01	11/28/24	Serenity Dental Studio Inc	REN	83945176	2190.22	525.05	24	1,664.17
PIPOK2021-01	11/29/24	Mountain View Vision Center	REN	57025734	1481.85	350.84	24	4,911.01
PIPOK2022-01	11/20/24	Surfside Pediatrics LLC	ADDO	17873704	10323.6	1477.66	24	7,845.94
PIPOK2023-01	11/21/24	Orchid Dental Care; Orchid Health Group LLC	REN	61018194	4362.76	1047.06	24	3,315.70
PIPOK2024-01	11/22/24	VitalLaw Physical Therapy	NBS	12728874	7936.04	1954.87	24	6,031.23
PIPOK2025-01	11/29/24	Minimal Brains Counseling; Minimal Brains LLC	NBS	48241025	9148.00	2194.31	24	6,963.72
PIPOK2026-01	11/24/24	Sage Wellness Studio Inc	REN	12712561	7381.62	1747.59	24	5,534.03
PIPOK2027-01	11/27/24	ClearPath Mental Health Services	REN	97426791	7023.64	1689.67	24	5,333.97
PIPOK2028-01	11/18/24	North Coast Pediatrics	ADDO	10827031	7031.78	1687.63	24	5,344.15
PIPOK2029-01	11/29/24	Pharis Vision Center	REN	91674049	1488.52	349.77	24	1,504.75
PIPOK2030-01	11/20/24	Serenity Dental Studio Inc	ADDO	48686817	1188.32	477.2	24	1,511.12
PIPOK2031-01	11/24/24	Resound Veterinary Clinic	ADDO	14491936	4235.85	992.2	24	3,243.65
PIPOK2032-01	11/22/24	Serenity Dental Studio Inc	REN	12420887	1986.49	458.76	24	4,548.71
PIPOK2033-01	11/15/24	Mountain View Vision Center	ADDO	12099284	3045.23	730.86	24	2,314.37
PIPOK2034-01	11/24/24	Mountain View Vision Center	REN	54297163	3054.72	2245.13	24	7,298.85
PIPOK2035-01	11/27/24	Peak Performance Massage LLC	ADDO	52635801	7536.60	1869.8	24	5,727.82
PIPOK2036-01	11/24/24	Serenity Dental Studio Inc	NBS	56739378	7489.88	1792.77	24	5,697.11
PIPOK2037-01	11/29/24	Dr Emily Nguyen MD; Natural Balance Wellness	ADDO	19227140	3444.39	849.39	24	2,595.00
PIPOK2038-01	11/20/24	Nova Women's Health and Wellness	ADDO	51405108	7926.5	1902.36	24	6,024.14
PIPOK2039-01	11/21/24	Green Leaf Midwifery; Green Leaf Women's Health PLLC	REN	75468850	8973.26	1873.89	24	7,099.36
PIPOK2040-01	11/22/24	Tranquil Minds; Therapist; Tranquil Minds Behavioral Health	NBS	78306105	2200.69	528.17	24	1,672.52
PIPOK2041-01	11/19/24	Peak Performance Massage LLC	ADDO	20939011	3354.38	851.05	24	2,503.33
PIPOK2042-01	11/24/24	Resound Veterinary Clinic	REN	16530764	1188.32	287.04	24	1,895.28
PIPOK2043-01	11/27/24	Brandside Counseling Services	NBS	50355647	2838.28	681.19	24	2,157.09
PIPOK2044-01	11/28/24	VitalLaw Physical Therapy	REN	61681631	688.81	163.6	24	1,215.21
PIPOK2045-01	11/19/24	Family Brains; Therapy Inc	REN	42604849	9176.46	2200.91	24	6,965.55
PIPOK2046-01	11/20/24	ClearPath Mental Health Services	NBS	87313140	1517.13	444.11	24	2,673.02
PIPOK2047-01	11/21/24	Serenity Dental Studio Inc	ADDO	64721214	6133.22	1473.87	24	4,659.35
PIPOK2048-01	11/22/24	Advanced Foot & Ankle Center PLLC	ADDO	22484031	6043.04	1450.33	24	4,592.71
PIPOK2049-01	11/29/24	Orchid Dental Care; Orchid Health Group LLC	REN	48992197	31016.14	2424.47	24	7,700.67
PIPOK2050-01	11/16/24	Roots Behavioral Health	NBS	48425425	3289	799.36	24	2,489.64
PIPOK2051-01	11/27/24	Trinity Cardiology Group Inc	NBS	41545462	8882.34	2133.26	24	6,750.59
PIPOK2052-01	11/18/24	Advanced Foot & Ankle Center PLLC	NBS	58417075	8726.8	2094.43	24	6,651.37
PIPOK2053-01	11/29/24	Trinity Cardiology Group Inc	NBS	53883531	10363.35	2487.3	24	7,876.05
PIPOK2054-01	11/20/24	Advanced Foot & Ankle Center PLLC	ADDO	127055163	10249	2459.76	24	7,789.24
PIPOK2055-01	11/21/24	Urban Oak Acupuncture; Urban Oak Wellness PLLC	REN	68456897	1615.41	1547.27	24	4,287.27
PIPOK2056-01	11/22/24	Trinity Cardiology Group Inc	NBS	42883193	2087.1	500.9	24	1,586.20
PIPOK2057-01	11/23/24	Peak Performance Massage LLC	REN	91797819	9706.99	2376.9	24	7,329.09
PIPOK2058-01	11/24/24	Trinity Cardiology Group Inc	NBS	91564488	4348.26	1019.58	24	3,328.68
PIPOK2059-01	11/27/24	Dr Emily Nguyen MD; Natural Balance Wellness	ADDO	61284837	3719.78	893.79	24	2,825.99
PIPOK2060-01	11/18/24	Rain City Counseling Center LLC	NBS	27422786	2030.73	487.28	24	1,543.45
PIPOK2061-01	11/29/24	Dr Andrea Simmons MD; Simmons National Hearing LLC	NBS	67993706	6271.37	1005.13	24	4,766.23



# Payment Allocation Agent

Upload a file, cash gets allocated – as simple as that

## Capabilities

- Automatically take and process payment information from incoming communications
- Automates the creation of deposit records
- Maintains an audit log
- Notifies users of the results and identifies any potential issues that need investigated

## Business Value Add

- **Efficiency & Accuracy:** Transform a slow, error-prone, multi-step manual workflow into a standardized, rapid automated process
- **Cost Reduction:** Minimize operational overhead by reducing manual labor hours and payment processing errors
- **Business Value:** Improved customer service and stronger financial control
- **Compliance Support:** Ensure every deposit, allocation, and decision rationale is recorded, supporting financial auditing and regulatory reviews



Hello Majesco Insurance Co,

Can you confirm my \$7,000 was received by Bank of America on 2025-09-04, against broker no DTDIZO4096 as an EFT with payment reference id as PAYEU228.

Thanks & Regards,  
Jason



# Copilot



Hello Jason,

The deposit was received:

<b>Payment Method:</b>	<b>EFT</b>
<b>Payment Date:</b>	<b>2025-09-04</b>
<b>Payment Amount:</b>	<b>\$7,000</b>
<b>Message:</b>	<b>Payment Transaction saved successfully. The Payment Batch Sequence is 143061.</b>

Sincerely,  
Majesco Insurance CO.



# Cancellation Agent

Connect your email and we take care of cancellations for you



## Capabilities

- Monitors emails for policy cancellation requests without needing a human in the loop
- Completes the workflow, end-to-end, respecting your business rules
- Maintains an audit log for compliance
- Notifies users of the results and identifies any potential issues that need investigated
- Confirms the cancellation to the user as soon as the transaction is complete

## Business Value Add

- **Customer experience management:** Operating 24/7, customers get immediate results no matter the time of day, improving their experience
- **Better use of time:** A repetitive tasks with little value add from end-users is automated, completing the task faster and allowing people to focus on higher value work
- **Cost Reduction:** Minimize operational overhead by reducing manual labor hours



Hello,

Please cancel my policy.

- **Policy Number:** 01-CA-000223559-1
- **Effective Date of Cancellation:** 9/04/2025
- **Reason for Cancellation:** Out of Business

Sincerely,  
Jason



# Copilot



Dear Jason,

We have processed your request for the cancellation of your insurance policy. Here are the details of the actions taken:

**Policy:** P01CA0002237470001  
**Cancellation Description:** Out of Business  
**Cancellation Date:** 09/04/2025  
**Written Premium:** 8960  
**Transaction Premium:** -4320

Please let us know if there is anything more we can do to help.

Sincerely,  
Majesco Insurance Co.





# Document Generation Improvements

*Documents so much faster, you can't get your coffee*

## Business Value Add

- **More reliable:** You can have more confidence all documents are generated, knowing that you have everything you need, when you need it
- **Faster document generation:** Documents are generated more quickly, allowing you to save time by completing your work more quickly
- **Shorter batch window:** The system is at load for a shorter period of time, allowing other system processes to start earlier and run faster

	Before		After
	2-3	Restarts per large batch	<b>ZERO</b> Restarts per large batch
	10+	Average batch window	<b>5.83</b> Average batch window
	1-3%	Failure to process documents	<b>100%</b> Success rate

And one more thing....This is already live in your environment!



# Greater Configuration of Claims Capabilities

*New products, made faster, so you can get to work*

## Capabilities

- Product setup completed through configuration for the product and LOB for personal and commercial auto
- Dynamically handle first party and property damage
- Reduced coding dependencies
- Various system elements modularized for faster and more flexible configuration

## Business Value Add

- **Speed to market:** Get your products to market, generating revenue more quickly
- **Lower implementation costs:** More configuration and dynamic management reduce the costs to implement new claims products
- **Better maintainability:** Reduced testing and maintenance allowing for faster updates and more reliability





# Fast Upgrade

*In production, helping you get the latest, faster*



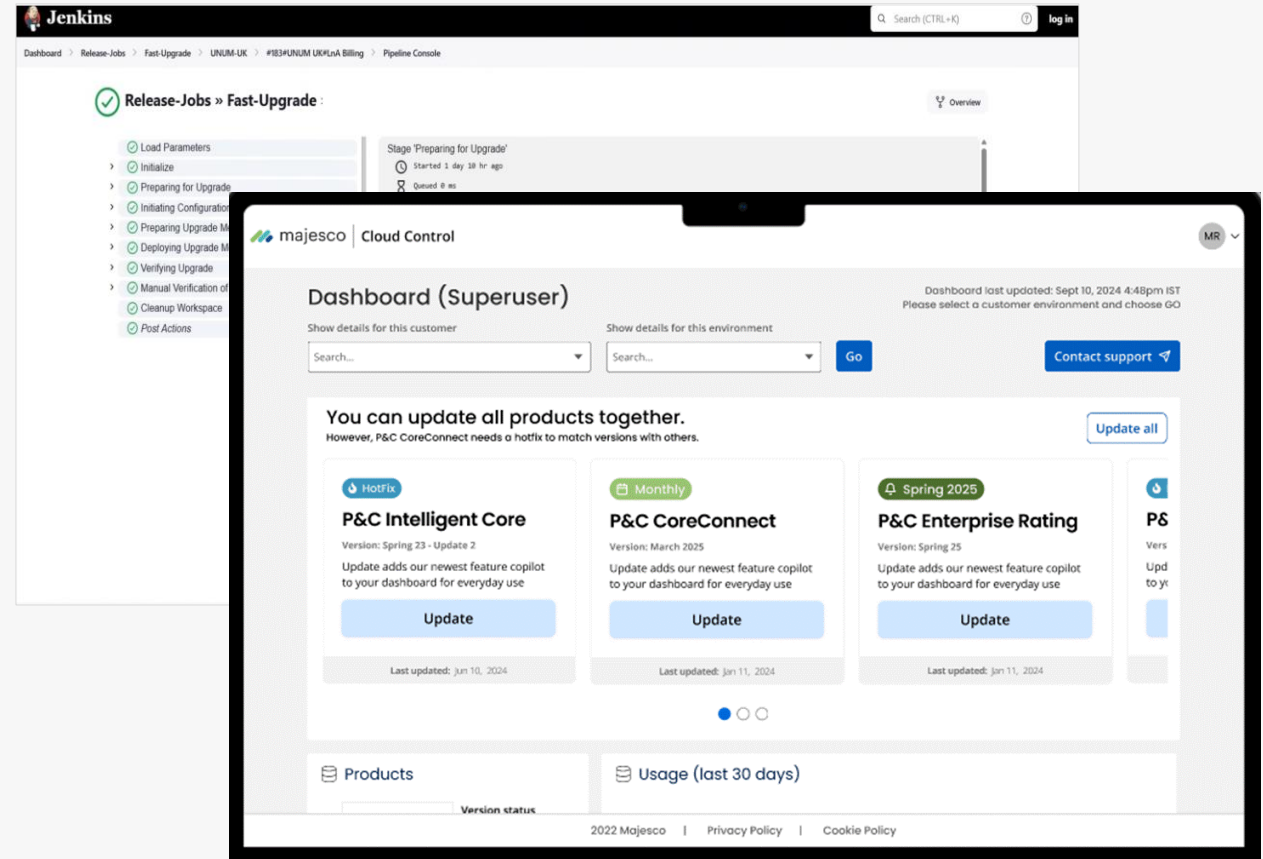
## Capabilities

- Reduce upgrade time to under 14 days, with a future goal of 1-3 days
- Eliminate lengthy, complex, and error-prone upgrades
- Minimize delays in new features and fixes
- **Easier to stay on the latest version**



## Business Value Add

- **Operational Efficiency:** Faster upgrades and automated issue resolution reduce system downtime
- **Get new features** and fixes with minimal delays
- **Faster Time-to-Market:** Quick access to new features enhances competitiveness





# Telemetry

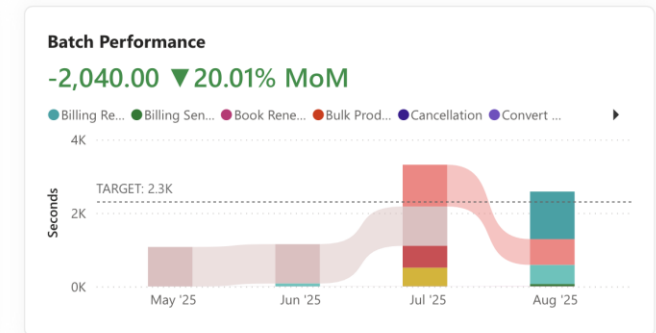
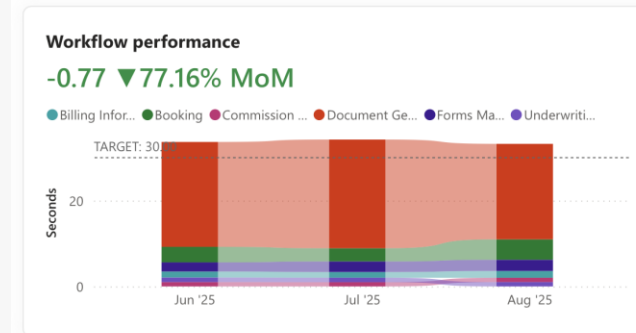
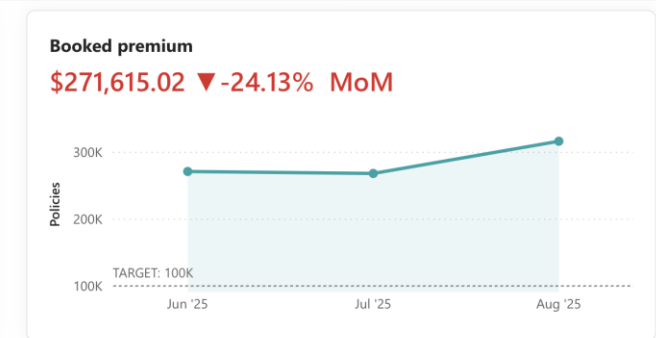
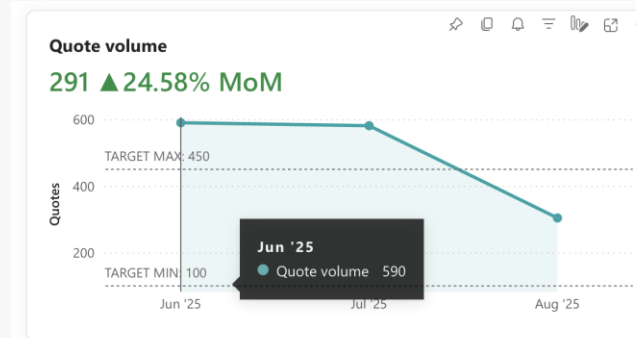
Actionable Insights, giving you better outcomes

## Capabilities

- Real time views of your critical business and IT metrics
- Alerting when something needs attention
- Tailor the view in real time to see exactly what you need
- Built with extensive customer feedback to ensure you get the most important information in a presentation that is easy to consume
- Complete view across your entire system

## Business Value Add

- **Actionable insights:** Data that will help you make business and IT decisions to optimize your business
- **Issue alerting:** Minimize the impact to your users and customers
- **Makes changes and fixes faster:** Reduce your time to resolve issues by knowing about it earlier and knowing where to look



# Improved Batch Processing

Stable, Scalable and Reliable Batch Operations With No Manual Intervention



## Capabilities

- Better support for weekend and holiday jobs
- Improved time window management for weekend and holiday batches
- Added resiliency allows for more graceful error handling
- Removes some bottlenecks for high velocity jobs to ensure performance and prevent errors

## Business Value Add

- **Reliability:** More consistent batch runs that you can count on over weekends and holidays
- **Accuracy:** Your financial records have fewer issues to resolve from batch processes
- **Compliance:** Ensures accurate application of batch data for weekends and holidays so your financial reporting

OBJECT ID	OBJECT NAME	TYPE	PRE/POST/CORE	TIMEOUT VALUE (IN SECONDS)
VARIABLE_COMM_INCENTIVE	Variable Commission Incentive	FE	CORE	0
ACCOUNT_COLLECTION	Automated Collection	FE	CORE	0
EFT_CHARGE	EFT Payment Process	FE	CORE	20
AUTO_ACCOUNT_WRITEOFF	Account Automatic WriteOff Process	FE	CORE	0
DEMAND_NOTICE_ACCOUNT	Account Demand Notice	FE	CORE	0
DEMAND_NOTICE_DIRECT	Direct Demand Notice	FE	CORE	0
DISCREPANCY_LETTER	Discrepancy Letter Process	FE	CORE	0
VOID_WARNING_LETTER	Void Warning Letter Process	FE	CORE	0
ACCOUNT_BILL	Account Invoice	FE	CORE	60
WELCOME_LETTER	Welcome Letter Process	FE	CORE	0

Records: 1 - 10 of 77

Go to page: 1 of 8 << >>

Submit



# Improvements to Digital1st and Policy Integration

## Faster and More Reliable Portal Journeys

### Capabilities

- Improved specification for start new quote, syncing data to and from PAS and D1st, validating & rating and transaction finalization APIs
- Redesigned D1 Connector that works without any additional configuration
- Robust error handling mechanism with improved logging and actionable messages
- LOB agnostic capability to export and import PAS transaction data using API and JSON/Excel format

### Business Value Add

- Easier integration and reduced manual effort and improve efficiency
- Minimized errors and data inconsistencies
- Improved user experience due to data synchronization and user-friendly error messages
- Faster troubleshooting and resolution with improved error logging and debugging
- Faster download of object schedule improves the user experience and satisfaction

**GA GABLOK ARIBANO**  
71 W 23rd St, New York, NY, 10002, USA  
(123) 212 - 5333

Effective date: Sep 25, 2025  
Expiration date: Sep 25, 2026  
Producer name: Daley J Cook

**Total Premium: \$1,724.00** Per Policy Period

Name	Limit	Deductible	Premium
Dwelling Fire			\$1,724.00
Property			\$1,724.00
Coverage A - Dwelling	\$ 400,000 (Amount Of Insurance)		\$1,556.00
Coverage B - Other Structures	\$ 40,000 (Amount Of Insurance)		Included

Back Next

### LOB Agnostic Premium Summary

dev-t000000000-platform.dev.majesco.io/designer-ui/index.html?clientIdIdentifier=d8cc5a06-85bf-40ad-9b14-4730c3259d19

ion from Majesco Policy

f fields available for integration. If any object/field yo

Go

Rating

LocRatDet

ata for those fields and come b

Lookup

**Status**

Importing to D1st file completed. 13 of 13  
100%

- Creating Content ✓ Completed
- Creating Object ✓ Completed
- Creating Object Fields ✓ Completed
- Creating Model ✓ Completed
- Creating Field Rule Dependencies ✓ Completed
- Creating Connector Mapping Version ✓ Completed
- Creating Connector Object Mapping ✓ Completed
- Creating UI Library ✓ Completed
- Creating UI Templates ✓ Completed
- Creating App ✓ Completed
- Creating Pages ✓ Completed
- Creating Flow ✓ Completed
- Creating Runtime Uri ✓ Completed

Back Next

### Product Definition from Majesco Policy



# Two-Way Email Communication in Claims

*Better connected to your customers, managed in Majesco*



## Capabilities

- Adds the ability to work with inbound emails
- Natively integrated into Majesco claims
- Unified email experience across the suite
- Task creation and routing is automated based on the content in the email



## Business Value Add

- **Better customers experience:** Allowing for faster communication through email that fits into their natural, daily flow
- **Operational efficiency:** Automates previously manual work handling inbound emails, saving time
- **Faster resolution times:** Allow you to complete more in a shorter period of time, being more responsive to your customers

The screenshot displays the Majesco Claims system interface. At the top, there's a navigation bar with 'majesco Claims' and various menu options like 'Claim', 'Vendor', 'Special Functions', 'Claim Search', 'Reports', and 'Workbench'. A search bar and user profile 'Iris Smothers' are also visible. Below the navigation, a sidebar lists various claim-related functions such as 'Claim Summary', 'Notifications', 'Task List', 'Email Communication', 'Incident Information', 'Parties', 'Features', 'Invoices', 'Loss Payment', 'Financials', 'Damage Details', 'Injured Parties', 'ISO ClaimSearch', 'Claim Scorecard', and 'Update Policy'. The main content area shows a 'Customer & Claim Information' section for 'Claim DF59467', including details like 'Dwelling Fire', 'Cause of Loss: Falling objects', 'DOL: 09/16/2025', and 'Policy Status on DOL: In Force'. Below this, there's an 'Emails Sent' section with a search bar and an 'Email Dashboard' table. The table has columns for 'SENT ON / RECEIVED ON', 'SUBJECT', 'TO', 'FROM', 'STATUS', 'ERROR', 'ATTEMPTS', 'REFERENC E TYPE', and 'TYPE'. It shows several email entries with subjects like 'Claim Acknowledgement' and 'Claim # HO95996'. At the bottom right, there's a 'Compose Email' button.



# Print Claim File

Save time and be more responsive by printing a claim file

## Capabilities

- Removes the need to manually export and consolidate many separate components such as attachments, correspondence, and notes
- Simple user experience allows for just two clicks to complete without other user intervention
- Select subsets of the claim file to print when needed
- Generates a single .PDF

## Business Value Add

- **Saves time:** Print a claim file in less than a minute compared to the 3+ hours it took before
- **Compliance:** Improves compliance by collecting all the data and automatically consolidating it reducing the risk of human error
- **Reduces menial tasks:** Use your team for higher value, more engaging work

09/11/2025, 12:03 PM - Potential duplicate claim (DF59458, DF59454, DF59245, DF59136, DF59128).  
09/11/2025, 12:03 PM - Loss Location captured on the claim is not listed.

**Customer & Claim Information**

Claim DF59467  
Dwelling Fire | 01-DOF-000007339-0 | Mark Robin Wood | via Call Center | Open

Type of Loss: Multiple  
Cause of Loss: Falling objects  
DOL: 09/10/2025  
Policy Status on DOL: In Force  
Comment

**Print Claim File**

Select All

- Incident Information
- Injury Information
- Feature Information
- Financial Details
  - Financial Summary
  - Transaction Summary
  - Transaction Details
- Parties
- Notes
- Attachments
- Correspondence
- Email Communication
- Tasks
- Claim Event Log
- Damage Details
- Audit History
- Notification

Cancel Print to PDF



# New integrations – ePayPolicy, OFAC, LexisNexus

## Expanded Firmographics

*Save time and be more responsive by printing a claim file*



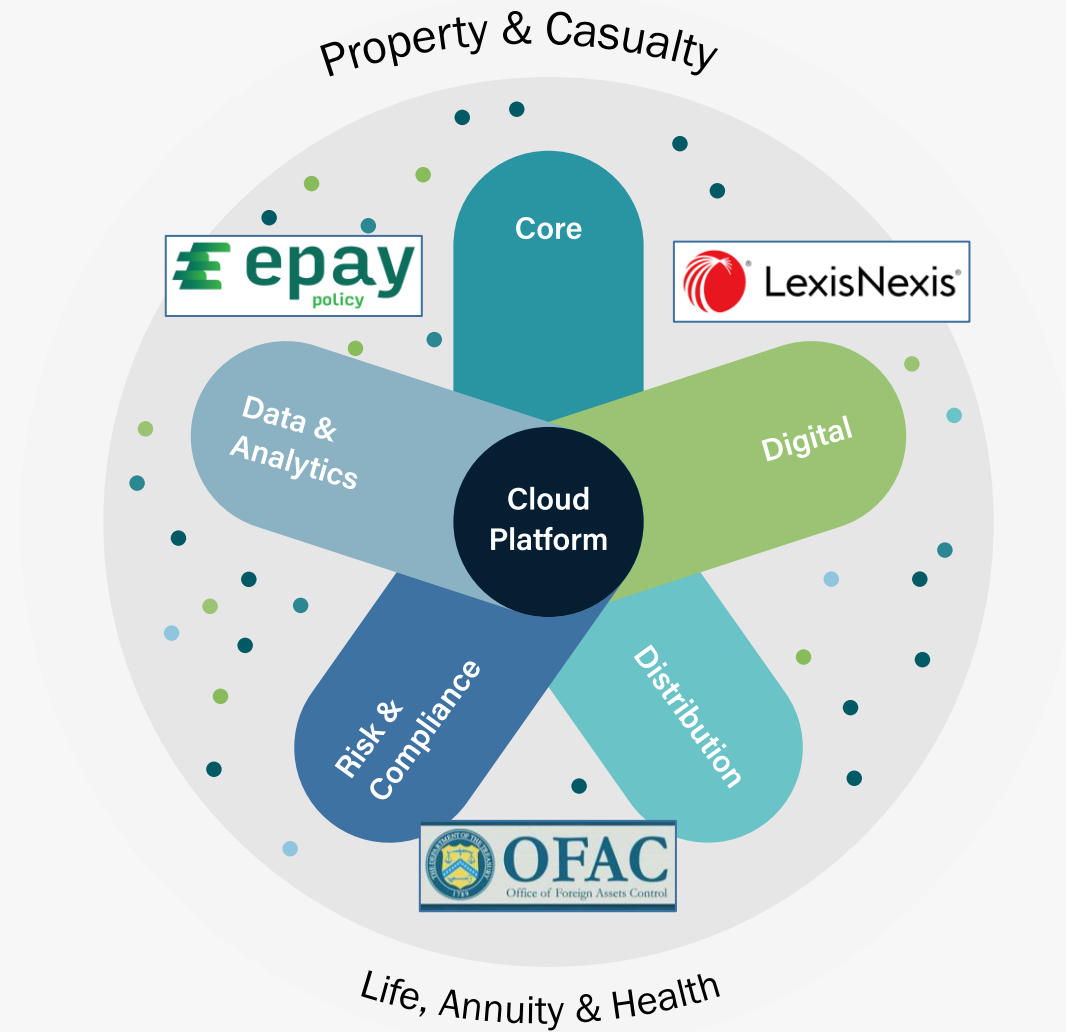
### Capabilities

- Take electronic check, EFT, and credit card payments for policy and billing, managing recurring payments and refunds through ePayPolicy
- Get additional firmographics from your LexisNexus integration
- Add OFAC checks to billing through an out-of-the box OFAC integration



### Business Value Add

- **ePayPolicy:** More choice over which payment provider you use so you can get the solution that best fits your business needs, integrated into your Majesco workflow
- **LexisNexus:** More insights with a click of a button to help you better understand your customer and their operation making sure your needs, and your customers, are met
- **OFAC:** Help stay in compliance with no fuss. Complete OFAC checks from Majesco, returning results and presenting them where they're needed





# Majesco P&C Core Connect

# P&C Core Connect Highlights

## Fast Upgrades

Upgrades completed in one sprint. No lost cycles, no waiting; true momentum for every client.

## MGA Model Office

Fully pre-configured MGA system: production-ready, on demand, packed with 3rd party integrations and LOB products for instant deployment.

## Analytics Done Right

Prebuilt Power BI library delivers panoramic, actionable insights across the platform.





# Power BI Analytics for MGAs

## Transforming Operations with Interactive Dashboards and On-Demand Reporting

CoreConnect now brings the power of Power BI to MGAs with three core capabilities:

**Interactive Dashboards** with real-time filters for clarity and faster decisions. **Ad Hoc Reporting** for on-demand insights across risk, quotes, and financials. **Archived Reports** ensuring secure, accessible historic data for compliance and year-over-year trend analysis.

### Interactive Dashboards

Visualize retention, renewals, billing, and producer performance with modern, dynamic views.

### Ad Hoc Reporting

Quickly build and export custom reports to answer critical business questions.

Ad Hoc Reports

Build visual with your data  
Select or drag fields from the Data pane onto the report canvas.

Visualizations

Data

Agent  
BillingCycle  
BillingTransactionType  
BillPlan  
Company  
Customer  
Division  
FirstInsured  
FourthInsured  
PolicyCurrent  
PolicyStatus  
PolicyTransaction  
PolicyTransactionType  
Producer  
Product  
SecondInsured  
SubProducer  
ThirdInsured  
Underwriter  
User  
Vesting

Page 1

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# Interface Enhancements

## A Smarter, Sleeker User Experience

CoreConnect's interface has been refined with three key improvements:

- **Modernized Design** with updated icons, navigation, and card-based layouts.
- **Flexible Login Options** that streamline user access.
- **Smarter User Feedback** for easier, error-free form completion.

### Modernized Design

A refreshed look with cleaner styling reduces clutter and feels more polished.

### Intuitive Interactions



Dynamic required-field styling provides instant guidance and improves accuracy.



## Insured Information









### Company Information

<b>Named Insured</b> Greg's Trucking Corp	<b>Email</b> js@me.com
<b>External Customer Number</b> 	<b>Secondary Email</b> js@me.com
<b>Website</b> 	

 <b>Phone Type</b> Business Phone <b>Phone Number</b> (111) 111-1111	 <b>Phone Type</b> Primary Mobile Phone <b>Phone Number</b> (222) 222-2222
--	--









+ Add More

### Contact Information

 Jane Meyes   	 John Shimabokuro   
<b>Contact Type</b> Legal	<b>Contact Type</b> Risk Management
<b>Company Name</b> Greg's Law Company	<b>Company Name</b> Greg's Risk Co.
<b>Phone</b> (111) 333-3333	<b>Phone</b> (222) 333-3333
<b>Email</b> jmeyes@law.com	<b>Email</b> jshimabokuro@risk.com

+ Add More

### Address Information

   	   
<b>Type</b> Mailing Address	<b>Type</b> Risk Address
<b>Address</b> 888 Hahaione St, Beverly Hills, CA 90210, US	<b>Address</b> 888 Hahaione St, Beverly Hills, CA 90210, US

+ Add More

# Billing & Payments for MGAs

*Flexible, Automated, and Insightful*

CoreConnect's billing enhancements give MGAs the tools to: Offer **Flexible Payment Options** that match customer and lender needs. Drive efficiency with **Automated Billing Workflows** that reduce manual effort. Gain **Stronger Financial Oversight** to manage receivables, discrepancies, and commissions with confidence.

## Flexible Payment Options

Configure payment plans and payor types-supporting installment overrides, mortgagee billing, auto-pay, and itemized payments to improve client service.

## Automated Workflows & Oversight

Integrate directly with Paymentus and APIs to automate receivables, adjustments, and write-offs, while leveraging Power BI reporting and enhanced security for clear, controlled financial management.



CoreConnect Customers > Partridge\_Carol > Policy: 032007342 > Billing: 032007342

<b>Policy Number</b> 032007342	<b>Effective Period</b> 05/11/2024 - 05/11/2025	<b>Product</b> Personal Auto (PA)	<b>Term</b> Current Policy (1)	<b>Insured</b> Partridge_Carol	<b>Status</b> New
<b>UW Company</b> DRC Insurance Company	<b>Risk Location</b> California	<b>Address</b> 7935 Geary Blvd San Francisco, CA 94121 - 1532, US	<b>Claim Indicator</b> No	<b>Mobile Phone</b> (415) 872-7861	<b>Billing Cycle</b> Installment Billing
<b>Current Due Date</b> 12/11/2024	<b>Current Amount Due</b> \$413.97	<b>Policy Balance</b> \$608.09	<b>Bill Plan</b> 12-Pay	<b>Bill Type</b> Direct Bill	<b>Autopay Method</b> None

**Total Premium**  
\$582.34

- Billing
- **Alter Due Date**
- Bill History
- Ledger
- Commission

Alter Due Date Cancel Save

<b>Term Premium</b>	\$582.34	<b>Service Fees Billed Total</b>	\$4.00
<b>NSF Fees Billed Total</b>	\$0.00	<b>Non-Insurance Fees Billed Total</b>	\$0.00
<b>Other Fees Billed Total</b>	\$21.75		

Search:

Item #	Bill Date	Recalculation Date	Orig Due Date	New Due Date	Description	Premium	Non-Premium	Received(-)	Offset	Orig Amount Due	New Amount Due
1	04/18/2024	04/21/2024	05/11/2024		New Billing	\$48.51	\$21.75	\$0.00	(\$70.26)	\$0.00	
2	05/19/2024	05/22/2024	06/11/2024		Installment #1	\$48.53	\$0.00	\$0.00	(\$48.53)	\$0.00	
3	06/18/2024	06/21/2024	07/11/2024		Installment #2	\$48.53	\$0.00	\$0.00	(\$48.53)	\$0.00	
4	07/19/2024	07/22/2024	08/11/2024		Installment #3	\$48.53	\$0.00	\$0.00	(\$48.53)	\$0.00	
5	08/19/2024	08/22/2024	09/11/2024		Installment #4	\$48.53	\$0.00	\$0.00	(\$48.53)	\$0.00	
6	09/18/2024	09/21/2024	10/11/2024		Installment #5	\$48.53	\$0.00	\$0.00	(\$48.53)	\$0.00	
7	10/19/2024	10/22/2024	11/11/2024		Installment #6	\$48.53	\$0.00	\$0.00	(\$48.53)	\$0.00	
8	11/18/2024	11/21/2024	12/11/2024	12/11/2024	Installment #7	\$48.53	\$4.00	\$0.00	\$361.44	\$413.97 *	\$413.97
9	12/19/2024	12/22/2024	01/11/2025	01/11/2025	Installment #8	\$48.53	\$0.00	\$0.00	\$0.00	\$48.53	\$48.53
10	01/19/2025	01/22/2025	02/11/2025	02/11/2025	Installment #9	\$48.53	\$0.00	\$0.00	\$0.00	\$48.53	\$48.53
11	02/16/2025	02/19/2025	03/11/2025	03/11/2025	Installment #10	\$48.53	\$0.00	\$0.00	\$0.00	\$48.53	\$48.53
12	03/19/2025	03/22/2025	04/11/2025	04/11/2025	Installment #11	\$48.53	\$0.00	\$0.00	\$0.00	\$48.53	\$48.53

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# Majesco P&C Enterprise Rating

# P&C Enterprise Rating Highlights

## Python Integration

Build and run native Excel Python programs for unparalleled automation and customization, transforming design-time calculations into runtime service calls.

## Rating Power BI Analytics

Every data point from the rating engine, at clients' fingertips, ready for actionable analysis using Power BI.





# Data Persistence & Analytics

## Fueling Smarter Pricing and Product Decisions

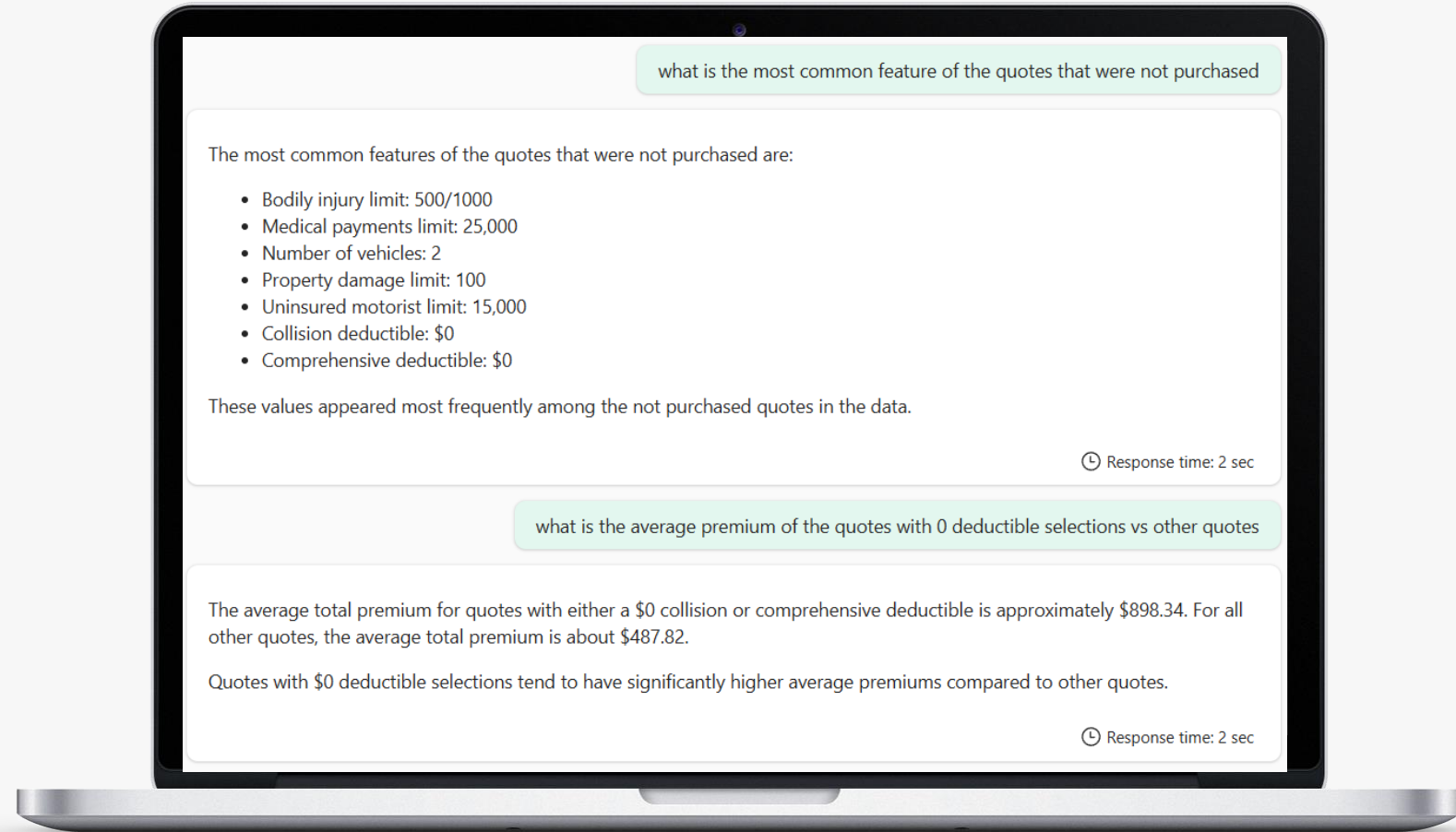
Clients can enable the capture of all incoming and outgoing traffic seen by the rating engine.

### Capability

Enterprise Rating will capture the full JSON request and response and persist that data to CosmosDB. The data can then be migrated to any data lake for fully AI-enabled analytical interaction.

### Business Value Add

Policy admin systems may only be retaining data about saved quotes. Critical quote data and information regarding user behavior is thus lost, with the addition of this feature detailed insights will be made available to product managers and data scientists. These insights will help our clients further tailor their rates and rating workflows for optimal results.





# Python Integration

## *Modernizing Rating Logic for Speed and Flexibility*

Python is growing in popularity in actuarial circles. This feature enables clients to seamlessly incorporate Python programs into their Enterprise Rating processes.

### *Capability*

This integration allows clients to invoke their Python programs via Enterprise Rating's API, either directly or as part of an Enterprise Rating Orchestration rating workflow.

### *Business Value Add*

Enterprise Rating users who work in Python will no longer be required to transform their Python logic into Excel. This will provide them with an array of additional options, greatly enhance the user experience, and speed up implementations.





# Majesco Loss Control

# Loss Control Highlights

## Copilot & Groundbreaking AI Agent

Key upgrades—DynForms data visibility, bulk prompt uploads, resend capability, UI improvements, and enhanced transparency—simplify oversight and boost efficiency. A new AI Agent for survey assessments further accelerates workflows and delivers significant cost savings.

## Internal Logins for Audit Trail

Majesco users now get internal logins at each customer site, supercharging accountability and security with detailed user interaction records.

## Mapping Updates

Optional Azure Maps integration to replace Bing Maps for all mapping and geocoding across the system.

## Inspection Power

Bulk editing for inspection photos, and a completely refreshed inspection timeline, giving users clarity and control.



# DocScribe Enhancements

Smarter Document Intelligence, Seamlessly Delivered



- DocScribe Answer Tags are now viewable inside of Dynforms
- DocScribe audit trail on Inspections Including References / Context from the source document
- Ability to Resend Documents through DocScribe
- Ability to Export and Bulk Upload DocScribe Data Elements

ANSWER TAGS POPULATED BY DOCSCRIBE	
Answer Tag	Generated Answer
Adequate Water Supply	True

DOCSCRIBE REQUESTS		DOCSCRIBE RESULTS			
SHOW ALL		SHOW CURRENT			
Attachment Name	Date Added	DocScribe Data Element Name	DocScribe Data Element Description	DocScribe Generated Answer	Document References
OrionPCDSExampleReport (1).pdf	9/12/2025 1:48 PM	Allianz_Test_Surveillance_3	Are there intrusion / alarm systems in place?	Yes	Page 12: "Maintenance, Testing and Ins
OrionPCDSExampleReport (1).pdf	9/12/2025 1:48 PM	Current Security Rating	Current Security Rating	Adequate	Page 12: "Security: "Adequate"
OrionPCDSExampleReport (1).pdf	9/12/2025 1:48 PM	PCDS_document_summary	Please summarize the entire document	The provided document summarizes various aspect...	
OrionPCDSExampleReport (1).pdf	9/12/2025 1:48 PM	Fire Department Type	Type of fire department	Career Fire Department	Page 10: "Fire Department Type: "Full T

INSPECTIONS							ORDER		CLM		ADMIN		ACCOUNTING		TRAINING		MARKETING		REPORTS		TIME		VENDOR QUOTES	
DocScribe Data Elements																								
Type	Name	Description	Data Type	Last Modified	Created Date	Edit	Delete																	
Answer Tag	Current Security Rating	Current Security Rating	Select List	9/12/2025 1:21 PM	9/12/2025 1:21 PM																			

# Internal Logins

**Secure Access. Transparent Actions**

Majesco users will now have internal logins to each customer site (UAT and Production), providing an enhanced audit trail on user interactions and administrative changes.



The screenshot shows the 'Internal Users' management page in the Majesco system. The page has a dark navigation bar at the top with various menu items like 'INSPECTIONS', 'ORDER', 'CLM', 'ADMIN', 'ACCOUNTING', 'TRAINING', 'MARKETING', 'REPORTS', 'TIME', and 'VENDOR QUOTES'. On the right of the navigation bar, there is a user profile for 'DEM03 USER' and the Majesco logo.

### Internal Users

These users are created via the Majesco/Utilant SSO process. Upon a new user being created, the user will be given a Manager role with the Superuser permission enabled.

Click here to search (L)

Image	First Name	Last Name	User Name	Email	Cell Phone	Is Locked Out	Roles	Skills	Vendor	Accepted Data Policy	Time Log	Edit
	Demo3	User	LC360	Janani.rajasekar@majesco.com	+1 716-984-5964	No	17 Roles (hover)	9 Skills (hover)	ProductDemo01	4/2/2024		
	LC360	(Gregory Hoerner)	Gregory.Hoerner@majesco.com	Gregory.Hoerner@majesco.com		No	Manager					

EXPORT CONFIGURE GRID RESET TO DEFAULT Total Results: 2



# Azure Maps

## Enhanced Mapping Intelligence

Option to have Azure Maps replace Bing Maps for all mapping and geocoding functions across the system.

**Note\***  
Bing Maps is slated to be deprecated by Microsoft in 2028

The screenshot displays the Majesco web application interface. At the top, there is a navigation bar with menu items: INSPECTIONS, ORDER, CLM, ADMIN, ACCOUNTING, TRAINING, MARKETING, REPORTS, TIME, and VENDOR QUOTES. The user is identified as 'DEMO3 USER'. Below the navigation bar, there are several filter buttons: 'ADVANCED SEARCH | CTRL + SPC', 'OPEN SAVED FILTERS | CTRL + L', 'FILTER INSPECTORS', and 'CLEAR FILTERS'. There are also toggle switches for 'Inspections', 'Inspectors', 'Heat Map', and 'Territories'. The main area is a map of North America showing various states and provinces. The map is overlaid with numerous colored markers (green, yellow, orange, red) representing different inspection types. A legend in the bottom-left corner explains the markers: Inspector (person icon), Vendor Company (briefcase icon), Inspection - Needs Assignment or Assign Hold (red house icon), Inspection - With Inspector and Not Scheduled (blue house icon), Inspection - With Inspector and Scheduled/Not Schedulable (orange house icon), Inspection - Peer Review or QA (purple house icon), and Inspection - Underwriting, Rec Review, or Complete (green house icon). A hint below the legend reads: 'Hint: Hold shift and click and drag over an area on the map to zoom in'. At the bottom of the map, it shows 'Found 2510 results in .047 seconds', 'Showing 1,000', and 'Inspections out of 2510 Results'. There are also navigation buttons for 'FIRST', 'PREVIOUS', '1', '2', '3', 'NEXT', and 'LAST'. The bottom right corner of the map area contains copyright information: '©2025 TomTom ©2025 OSM Feedback'.



# Bulk Edit Inspection Photos

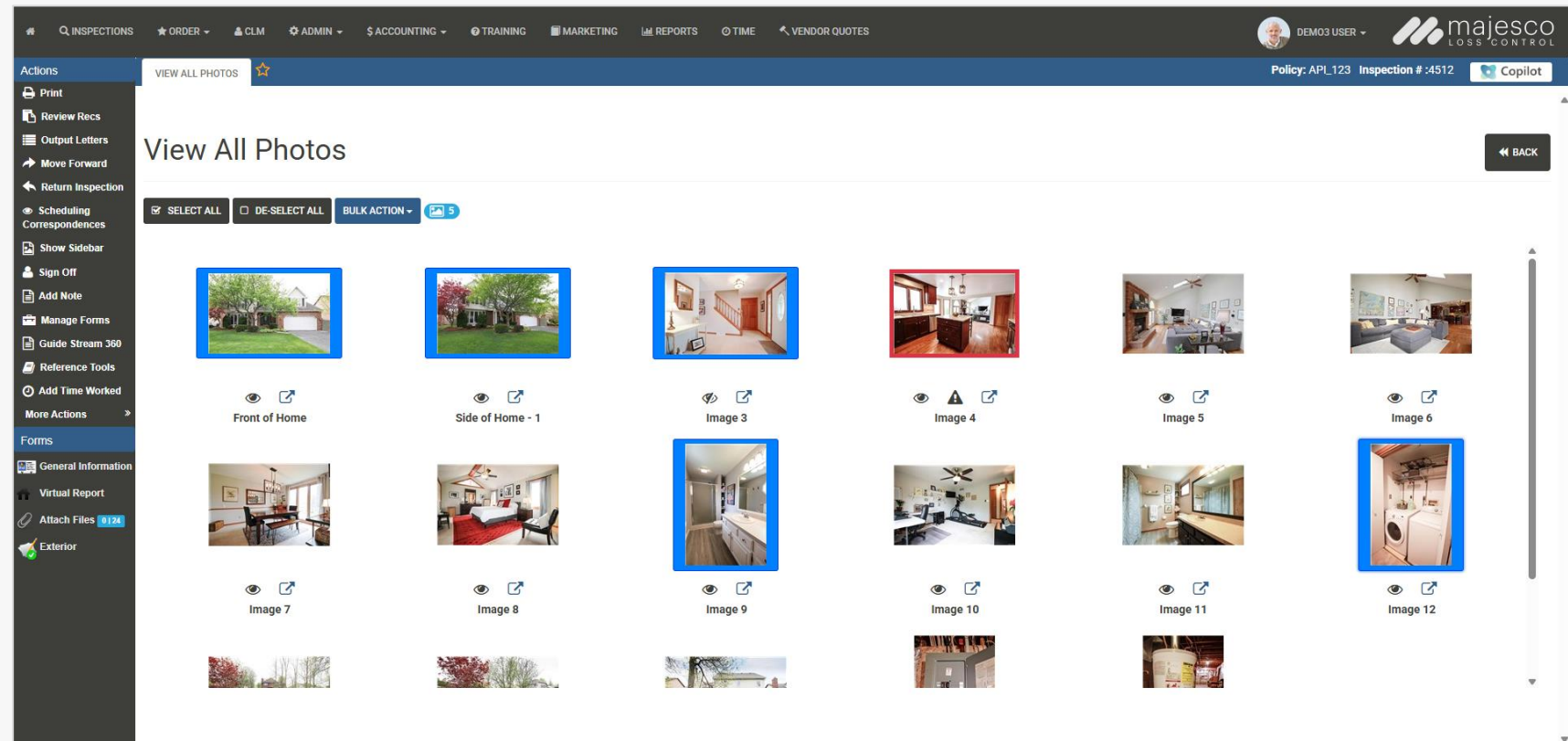
## Smarter Photo Management at Scale

New Bulk Actions are available on the View All Photos page.

- Mark as Hazardous
- Make Public / Hide
- Delete

The Majesco Loss Control Mobile Application now offers all the same Bulk Actions.

Full Resolution Photo Display is now also available.





# Inspection Timeline Revamp

## Dynamic Inspection History, Reimagined

Capability to view the entire history of an inspection in a fresh new UI.

### Filtering on Specific Events

You now have an easy way visually to specific on just the event types you want to see with the inspection.

### Live Updates

The Inspection Timeline can be viewed during any point in the inspection process.



# Majesco L&AH Intelligent Core

# L&AH Intelligent Core Highlights

## Groundbreaking AI Agents for L&AH

Six specialized AI Agents automate Policy, Billing, and Claims workflows—enabling smarter claims, seamless billing, and faster underwriting for unmatched efficiency.

## Real-Time, Telemetry Insights

Unlock business metrics, capture comprehensive data, and monitor live for actionable dashboards and transparency—while protecting privacy. Empower teams to spot issues early and drive faster decisions.

## Experience Analytics at Scale

“Analytics Anywhere” delivers proactive, actionable insights and metrics on every page for every role. Users can create custom or use embedded, contextual dashboards to analyze data and make informed decisions.

## Processing Engineered for Volume

Multi-threading, event queueing, cluster-aware jobs, and support for 100K+ transactions for trustworthy scalability.

## Enhanced Transaction Management

Thoughtful improvements to our product configuration, underwriting, and claims modules create an unbeatable user experience and servicing reliability.





# Agentic AI

*Introducing AI Agents for Smarter Claims, Seamless Billing & Faster Underwritings at scale.*



## Capabilities and Business Benefits

- **Plan Design Agent** – Analyzes employer’s in-force plan and designs proposals matching or exceeding coverage.
- **Quote Agent** – Converts broker-supplied plan documents into instant, accurate quotes.
- **Payment Allocation Agent** – Automates allocation of unapplied payments, distributes funds, and resolves suspense accounts.
- **In Good Order Agent** – Ingests updates, applies corrections, and advances claims for adjudication.
- **A&H Benefit Agent** – Processes medical reports and aligns claim data with plan terms to add A&H benefits.



## Value for Clients

- **Stronger Broker & Client Relationships** – Deliver faster, more competitive proposals that strengthen market positioning and win rates.
- **Accelerated Response Times Cycles** – Reduce underwriting, billing, and claims processing cycles from days to hours, improving responsiveness and competitiveness.
- **Improved Accuracy & Compliance** – Ensure consistent application of plan terms, payment rules, and claims adjudication processes, reducing errors and compliance risk.



# Analytics Anywhere

Experience analytics at scale.



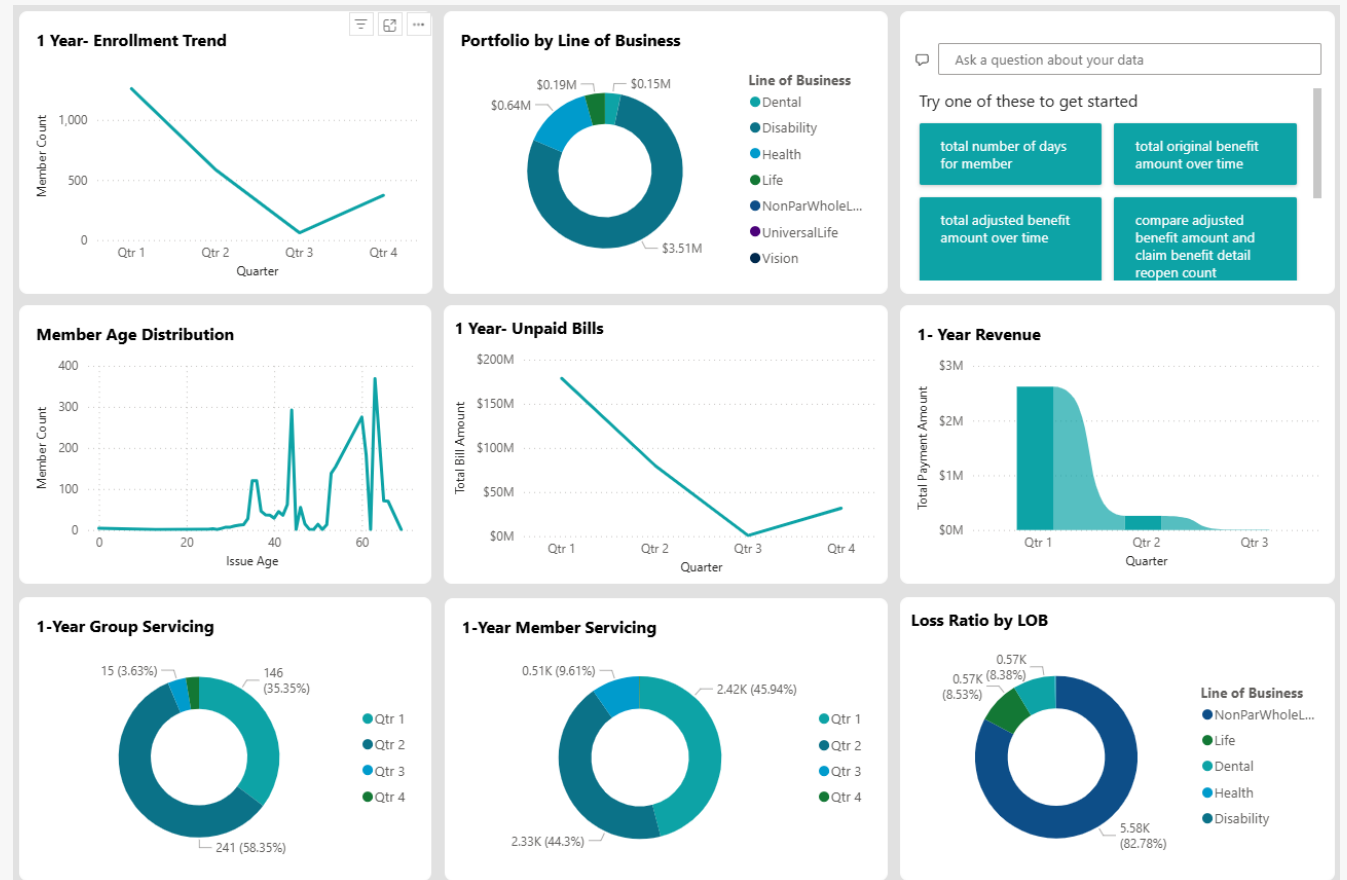
## Capabilities and Business Benefits

- **Embedded analytics throughout the suite.** Analytics at the card-level and transactional screens provide contextual details for every role at every step.
- **Comprehensive, contextual, and comparative dashboards and reports** enables data analysis both locally and against the broader business.
- **Data capture and visualization tailored for users** to access controls and the ability to create custom reports allow seamless data management.



## Value for Clients

- **Improved operational decision-making** through 360 dashboards with alerts.
- **Faster resolution of UW and Claim requests** with reports of historical and contextual data without leaving the system or even the current screen.
- **Quicker reconciliation of bills** by comparing data across multiple dimensions.



# Performance, Stability & Recovery

Introducing advanced telemetry, instrumentation and rollback/recovery option.



## Capabilities and Business Benefits

- **Robust System Resilience:** Automatic scalability, throttling, recovery, and rollback mechanisms.
- **Failsafe Integrations:** Support regeneration and re-triggers for seamless processing.
- **Handling Production Challenges:** Exception management as a norm in high-adoption environments.
- **Reducing Operational Roadblocks:** Minimize production tickets caused by stability issues.



## Value for Clients

- **Lower Downtime:** Minimize disruptions and enhance system availability.
- **Real-Time Monitoring:** Track business and operational metrics proactively
- **Eliminate Data Patches & Escalations:** Enhance system stability and reliability.
- **Better Customer Experience:** Improve satisfaction with seamless operations.

Event Name	Process Type	Event Detail	Remark	Status	Group Number	Member ID	Retry Count	Actions
HI Claim Calculation	Transaction	{"EntityDifference":{"EntityPK":"303094890","...	groovy.lang.MissingMethodException: No signature of met...	Failed	6503901	M65039010017590	0	Retrigger
Pending Eligibility	Entity Changed	{"EntityDifference":{"EntityPK":"303094901","...	java.lang.IllegalArgumentException: No query defined for th...	Failed	6503901	M65039010017590	0	Retrigger
Pending Adjudication	Entity Changed	{"EntityDifference":{"EntityPK":"302997465","...	java.lang.IllegalArgumentException: No query defined for th...	Failed	6501094	65010940011	0	Retrigger
Acc Claim	Transaction	{"EntityDifference":{"EntityPK":"190005691","...	groovy.lang.MissingMethodException: No signature of met...	Failed	6501094	65010940011	0	Retrigger
Pending Eligibility	Entity Changed	{"EntityDifference":{"EntityPK":"190005649","...	java.lang.IllegalArgumentException: No query defined for th...	Failed	6501094	65010940011	0	Retrigger
Tax Rep PendingIssue	Entity Changed	{"EntityDifference":{"EntityPK":"302997322","...	java.lang.IllegalArgumentException: No query defined for th...	Failed	6503856	M65038560016765	0	Retrigger
Payment Pending Issue	Entity Changed	{"EntityDifference":{"EntityPK":"302997322","...	java.lang.IllegalArgumentException: No query defined for th...	Failed	6503856	M65038560016765	0	Retrigger
Claim Payout	Transaction	{"EntityDifference":{"EntityPK":"302734913","...	java.lang.IllegalArgumentException: No query defined for th...	Failed	6503856	M65038560016765	0	Retrigger
Tax Rep PendingIssue	Entity Changed	{"EntityDifference":{"EntityPK":"302997110","...	java.lang.IllegalArgumentException: No query defined for th...	Failed	6503856	M65038560016765	0	Retrigger
Payment Pending Issue	Entity Changed	{"EntityDifference":{"EntityPK":"302997110","...	java.lang.IllegalArgumentException: No query defined for th...	Failed	6503856	M65038560016765	0	Retrigger
Lump sum	Transaction	{"EntityDifference":{"EntityPK":"302996792","...	java.lang.IllegalArgumentException: No query defined for th...	Failed	6504010	M65040100017761	0	Retrigger
Settled	Entity Changed	{"EntityDifference":{"EntityPK":"302996460","...	java.lang.IllegalArgumentException: No query defined for th...	Failed	6504010	M65040100017761	0	Retrigger
Acc Claim	Transaction	{"EntityDifference":{"EntityPK":"302996500","...	groovy.lang.MissingMethodException: No signature of met...	Failed	6504010	M65040100017761	0	Retrigger
Claim Payout	Transaction	{"EntityDifference":{"EntityPK":"302734981","...	java.lang.IllegalArgumentException: No query defined for th...	Failed	6503856	M65038560016765	0	Retrigger
Claim Payout	Transaction	{"EntityDifference":{"EntityPK":"302734964","...	java.lang.IllegalArgumentException: No query defined for th...	Failed	6503856	M65038560016765	0	Retrigger
Claim Payout	Transaction	{"EntityDifference":{"EntityPK":"302734947","...	java.lang.IllegalArgumentException: No query defined for th...	Failed	6503856	M65038560016765	0	Retrigger

# Instrumentation & Telemetry

## Business focused & Real-time metrics



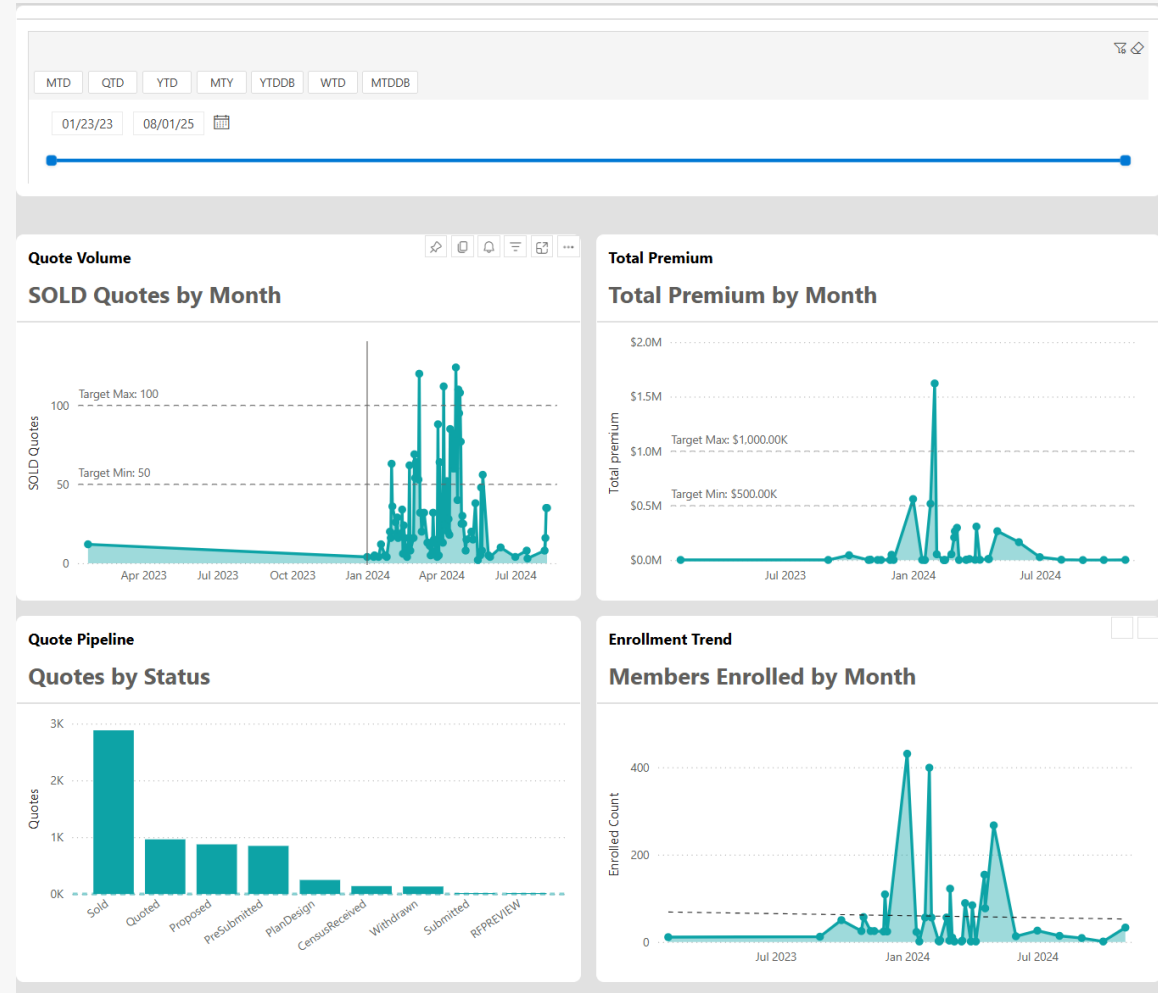
### Capabilities and Business Benefits

- **Business focused metrics** for proactive indicators
- **Comprehensive Data Capture** for additional customer specific widget & dashboard creation
- **Real-Time Monitoring** across customers with actionable insights
- **Power BI dashboards** for the business users
- **Aggregated/summarized** data without PII/PHI data



### Value for Clients

- **Proactive identification** & investigation of potential issues.
- **Transparent view** of the system data compared with the customer feedback
- **Data driven decision making** for ongoing operational improvements and customer turnaround times
- **Isolate and focus** on the areas requiring attention



# Deal/ Customer Focused Enhancements

Enhanced User Experience, Shortcuts & new features to quickly turn around service requests.



## Capabilities and Business Benefits

- Seamlessly manage Group Changes during **retro Amendments** with an option to revise Bills from next cycle.
- Seamless **processing of member changes** post Group Terminations with bill control.
- **Allow Ported coverages** to continue post termination of the Group and also process ported member changes.
- Handling Location & Members terminations and additions due to **Data correction errors**.



## Value for Clients

- **Enhanced customer Experience** with management of group changes.
- **Flexibility in Billing** to accommodate various billing preferences & timelines of customers
- **Improved operational efficiency** by automating alert handling & organizing them by type.
- **Enhanced usability for carriers**, allowing for quicker decision-making & data analysis.
- **Empowers carriers to take control** of claims processing, reduce bottlenecks & delays.

The screenshot displays the L&AH Suite Group Dashboard for Harbor Dynamics (Group). The dashboard includes a search bar, navigation tabs (Group Details, Location, Billing, Transactions, Enrollment), and a summary table with columns for Group Number, Group Name, Group Type, Status, Administrative Type, No. of Locations, No. of Classes, and Effective Date. Below the dashboard is a detailed view of the group's attributes, including Legal Name, DBA Name, Sales Office, ID Type, and various dates. The Group Maintenance view is also shown, featuring a list of amendment types such as Billing Changes, Demographic Change, and Class Change.



# Majesco ClaimVantage

# ClaimVantage Highlights

## Agentforce AI Release

Generative AI summarizes claims and events, driving efficiency and simplifying the customer experience.

## State PFML Readiness & Compliance

Maine, Minnesota, Delaware, California, Oregon, every major Paid Family Medical Leave feature, covered and enhanced for regulatory certainty.

## Studio Customization

JSON editor and settings configurator for fast, easy benefit management.

## Advanced Tax Solution

Foundational leap in U.S. tax processing: greater efficiency, stronger compliance, less complexity.

## Absence & Claims Enhancements

Military-related leave, bilingual support, overpayment management, and updated guidelines, servicing every facet seamlessly.

## Performance & Scalability

Salesforce CPU optimization and advanced batch triggers turbocharge speed and stability.



# Maine Paid Family Medical Leave

## Enhancing Compliance and Functionality



### Capabilities

- This release includes a majority of the ME PFML functionality, with a small number of minor capabilities and edge case scenario handling coming in subsequent Fall Update releases
- This release includes key elements such as the absence specs, eligibility, leave allotment, waiting period, benefit calculation, job protection, and proration

### Business Value Add

- Core functionality allows customers to develop their own business processes based on functionality and **begin testing of overall ME PFML**
- Ensures compliance readiness for customers to be prepared to **accept early new claim requests** in 2026
- Delivers robust functionality for ME PFML administration under the **ME State Public Plan**

The screenshot displays the Majesco ClaimVantage Absence Management interface. At the top, there is a search bar and navigation tabs for Claims, Claim Intakes, Accounts, Contacts, and Weekly Schedules. The main content area shows an absence record for 'Maine Paid Family' with the following details:

Record Type	Claim	Status	Leave type	Absence Type	Duration
Paid Leave	<a href="#">AC-25-000115</a>	Pending	Continuous	<a href="#">Maine Paid Family</a>	Approved 6 weeks

Below this, there are two sections: 'Related' and 'Details'. The 'Related' section shows a 'Dates (1)' table with one entry:

Name	Start day	Start date	End day	End date
<a href="#">D-001133</a>	Mon	3/2/2026	Fri	4/10/2026

The 'Details' section shows 'Eligibility Rule Results (4)' with one entry:

Rule	Result Description
<a href="#">Use the employee used more than 6 weeks?</a>	test1 DE has used

# Delaware & Minnesota Paid Family Medical Leave

## Compliance-Ready Solutions



### Capabilities

#### MN PFML

- MN PFML Family absence spec
- Leave allotment sharing across MN PFML absence specs
- Miscellaneous additional features including financial eligibility, benefit calculations, job protection, etc.

#### DE PFML

- DE PFML Family Military absence spec
- DE PFML Paid Parental for Adoption and Foster Care leave situations
- Miscellaneous minor features

### Business Value Add

- Customers rely on Majesco to remain compliant and support their customers with new PFML regulations and new state PFMLs are the highest profile regulations enacted
- These additional features will ensure customers are ready for the 01/01/26 effective date

The screenshot shows the Majesco ClaimVantage Absence Management interface. At the top, there is a search bar and navigation tabs for Claims, Claim Intakes, Accounts, Contacts, and Weekly Schedules. The main content area displays an absence record for 'Delaware Paid Family' with the following details:

Record Type	Claim	Pending	Leave type	Absence Type	Approved
Paid Leave	<a href="#">AC-25-000115</a>		Continuous	<a href="#">Delaware Paid Family</a>	6 weeks

Below this, there are two sections: 'Related' and 'Details'. The 'Related' section includes a 'Dates (1)' table with one entry:

Name	Start day	Start date	End day	End date
<a href="#">D-001133</a>	Mon	3/2/2026	Fri	4/10/2026

The 'Details' section includes 'Eligibility Rule Results (4)' with the following data:

Rule	Result Description
<a href="#">Has the employee used more than 6 weeks?</a>	test1 DE has used none o
<a href="#">Has the employee worked for at least 12 months?</a>	test1 DE has been employ
<a href="#">Has the employee worked for more than 1250 hours in the previous 12 months?</a>	test1 DE has worked for 2
<a href="#">Does the employee work at an eligible worksite?</a>	test1 DE works at test DE

# Compliance Updates

## Strengthening Compliance Through Targeted Regulatory Updates



### Capabilities

- **California Victims of Crime & Abuse** – Based on regulation changes to expand the qualifying relationships and reasons under the law
- **Oregon Paid Family Leave** – Based on regulation changes, updated to add ability to limit the leave allowance for bonding per child for Oregon Employees
- Multiple defect fixes to address issues identified for **CO, MA, NY, and WA PFMLs**

### Business Value Add

- These enhancements address recent regulatory updates to ensure customer compliance.
- Raises the level of overall compliance of ClaimVantage product.

### Add Time

---

#### Weekly Schedule

	Sunday	Monday	Tues
<a href="#">Remove</a>	<input type="text"/> h <input type="text"/> m	8 h <input type="text"/> m	8 h
<a href="#">Add Week to Schedule</a>			

Change schedule by name

Schedule begins on  [  ]

---

#### Dates

[Remove](#) From  [ 3/14/2025 ] to  [ 3/14/2025 ]

for  hours and  minutes each day  or  S  M  T  W  T  F  S

for

Check against intermittent dates

Contains Overtime

---

#### All Leaves

- Federal FMLA
- Massachusetts Paid Family and Medical Leave
- Massachusetts Parental

# Absence Enhancements

*Empowering Users with Flexible Leave Tools and Bilingual Access*



## Capabilities

- **Enhanced PFL Physician Statement** – For military leaves, this enhancement adds ability to update deployment date or rest and recuperation date on physician statement.
- **Connect Intake Bilingual Support Enhancements** – These updates address remaining gaps in French language support for Connect, a key need in the Canadian market.

## Business Value Add

- Increased flexibility to manage nuances of military leave in a more efficient manner.
- Ensures appropriate French language support for key functionality in Canadian market

The screenshot shows the Majesco ClaimVant... interface. At the top, there is a search bar and navigation links for Home, Claims, Claim Intakes, Organizations, People, and Weekly Sched... Below the navigation is a header for 'PROVIDER APPROVES OR DENIES AN EMPLOYEE'S CERTIFICATION REQUEST' and 'Provider Certification'. The form contains several sections:

- Who is the provider?**: A text input field with a search icon and 'New >>' link.
- Claim being approved/denied?**: A text input field containing 'AC-25-000244' and a search icon.
- What type of certification is being added?**: A dropdown menu with 'Other' selected and a search icon. Below it is a text input field containing 'Military Orders'.
- What is the reason for the need for leave?**: A partially visible text input field at the bottom.

# Artificial Intelligence for ClaimVantage

## Reimagining Insurance with Agentforce



### Capabilities

- Instant and Concise summary of events involving all Absence and Insurance claims and associated payments
- Integrated claims analysis, extraction and presented in an organized manner
- Payment tracking and Insights
- Conversational AI Interface with natural language interactions and follow-up queries
- Auditable trail of summarized events and actions

### Business Value Add

- Summarize complex information into easy language
- Reduces manual effort for claim adjusters and Customer Service teams
- Flag discrepancies for proactive resolution
- Deeper insights and actionable responses
- Data privacy and Compliance
- Easy deployment with minimal disruption

The screenshot displays the Majesco ClaimVantage interface. The main view shows claim details for C-2025-000003 and C-2025-000004. The interface includes sections for 'Details', 'Related', and 'Custom Links'. Overlaid on the right are Agentforce chat windows. One chat window asks: 'Can you summarize the Payments on this claim C-2025-000003?' and provides a response: 'The total payments on claim C-2025-000003 amount to \$523,576.29.' Another chat window asks: 'Can you give me a list of payments on this claim C-2025-000003?' and responds: 'Here is the list of payments on claim C-2025-000003.' A third chat window asks: 'Can you summarize the Income Protection Benefit Claim associated with this claim?' and responds: 'It appears there are no Income Protection Benefit Claims associated with this claim.' A fourth chat window asks: 'Can you summarize the benefit claimed BC-2025-000004 linked to this claim?' and responds: 'summary of the benefit claimed you'. A fifth chat window asks: 'Can you summarize the Benefit Claimed on this claim for me?' and provides a response: 'Claimed Name: 000004, Detection: amount, Diagnosis:'. A sixth chat window asks: 'Can you summarize the Claim for me?' and provides a response: 'Here is the summary of the claim you requested.' A seventh chat window asks: 'Can you summarize the Claims?' and provides a response: 'Claims: Claim Number: C-2025-000004, Status: Open, Total Incurred Before Taxes: \$0.00, Claimant/Insured Name: Stella Jones, Benefit Type: Income Protection'. The interface also shows a search bar and a navigation menu.

# ClaimVantage Studio

*Simplified Setup. Greater Control*



## Capabilities

- Configuration Hub - Consolidates custom settings, absence specs, and release settings into one intuitive interface for better visibility
- JSON Settings Editor - Simplifies editing JSON configuration with a built-in editor for absence specs
- Absence Spec Comparison Tool - Enables users to compare org absence specifications to global absence specs on an account and across multiple accounts



## Business Value Add

- User Empowerment and Efficiency
- Manage configurations independently
- Reduce Technical Support reliance
- Easy to find configurations and configure

The screenshot displays the ClaimVantage Studio interface. The top navigation bar includes 'ClaimVantage Studio', 'Accounts', and a search bar. The left sidebar contains 'Custom Settings' (Absence, Disability Claims, Payments), 'Release Settings' (Fall 25, Fall 24, Spring 24, Spring 25), and 'Tools' (Absence Specs, JSON Editing, Bulk Comparison). The main content area shows 'Absence Custom Settings' with a search bar and a table of settings. The table has columns for Field Name, Field Value, Default Value, Description, and Edit. The 'Absence Settings' section includes a description and a table with the following data:

Field Name	Field Value	Default Value	Description	Edit
Eligibility Range	{ "Eligible": "Pending", "Ineligible": "Denied"; "Pending Eligibility": "Pending Eligibility" }	{ "Eligible": "Pending", "Ineligible": "Denied"; "Pending Eligibility": "Pending Eligibility" }	Json map of eligibility values and their corresponding date range status values.	Edit
Date Range Statuses For Claim Dates			A comma or new-line separated list of Date Range Statuses to be used for the Absence Claim Start and End	Edit

Below this, the 'Absence Comparison' tool is shown for the 'NY Account'. It displays 'Absence Specification Comparison' for 'Federal FMLA'. The table shows fields like 'Allowed In Weeks' (12), 'Extra Eligibility Rules', 'Maximum Hours Worked Each Week', 'Minimum Hours Worked Each Week', 'Reasons' (Personal Protected Leave, Adoption/Foster Care, Bone Marrow Donation, Bonding, Care of a Family Member, Employees Own Illness), 'Sharing Destination Employee Leaves JSON', and 'Work Site Maximum Number of Employees'. A 'Selected Field: Extra Eligibility Rules' comparison shows 'Global Value' and 'Org Value' in JSON format.

```
Global Value: [
  {
    "cvab.EligibilityRuleRelationships": {
      "canRunIntakesByExample": {
        "Military Leave": {
          "cvab_MilitaryLeaveType_c": "Exigency"
        }
      }
    }
  }
]

Org Value: [
  {
    "cvab.EligibilityRuleRelationships": {
      "canRunIntakesByExample": {
        "Military Leave": {
          "cvab_MilitaryLeaveType_c": "Exigency"
        }
      }
    }
  }
]
```

# ClaimVantage Advanced Tax Solution

Automated Tax Accuracy for Faster, Error-Free Claims



## Capabilities

### Tax Integration for Claim payments for Happy path scenarios

- Trigger Geocode and tax service for Non-Absence claim payments based on Address of Claimant
- Calculate Federal/State Tax, FICA Medicare and Social Security adjustments based on Tax response
- Vertex integration w/CV is already built and ready for a plug and play implementation
- This solution offers full, robust tax capabilities automatically updated each year

### Canadian Market enhancements

- Tax variations based on Certificate province/Payee Mailing address based on custom settings

## Business Value Add

- Reduces manual errors in tax computation and reporting
- Reconciliation between claim payouts and tax liabilities
- Accurate tax reporting of state and federal taxes
- Operational efficiency and reduce manual handling
- Enhanced customer experience due to faster resolution
- Reduces risk of penalties and better decision making

The screenshot displays the 'Majesco ClaimVantage Claims' interface. It features a navigation menu with options like Home, Claim Intake, Claims, Invoices, Payments, Contacts, Accounts, Benefits Claimed, Benefits, and More. The main content area is divided into sections: Adjustments, Withholdings, and Payees.

**Adjustments Section:**

Adjustments of all types are subtracted so enter positive values to adjust down and negative values to adjust up.

Action	Type	Status	Automated	Start	Through	Amount	Period	Percentage
Edit   Del	Federal Income Tax	Actual	<input type="checkbox"/>			\$81.8500	Weekly	
Edit   Del	FICA Tax	Actual	<input type="checkbox"/>			\$62.0000	Weekly	
Edit   Del	Medicare Tax	Actual	<input type="checkbox"/>			\$14.5000	Weekly	
Edit   Del	State Income Tax	Actual	<input type="checkbox"/>			\$47.0000	Weekly	
Edit   Del	FICA Tax	Actual	<input checked="" type="checkbox"/>	2/1/2024	7/31/2024			6.2000%
Edit   Del	Medicare Tax	Actual	<input checked="" type="checkbox"/>	2/1/2024	7/31/2024			1.4500%

**Withholdings Section:**

Withholdings of Status 'Active' for Sally Bullock Non Quebec with Start/Through that match the Start/Through of the Payment Specification are listed.

None

**Adjustments Section:**

Adjustments of all types are subtracted so enter positive values to adjust down and negative values to adjust up.

Action	Type	Status	Automated	Start	Through	Amount	Period	Percentage
Edit   Del	Quebec Federal Tax	Actual	<input type="checkbox"/>			\$78.8200	Weekly	
Edit   Del	Quebec Provincial Tax	Actual	<input type="checkbox"/>			\$92.3100	Weekly	
Edit   Del	FICA Tax	Actual	<input checked="" type="checkbox"/>	8/5/2024	2/28/2025			6.2000%
Edit   Del	Medicare Tax	Actual	<input checked="" type="checkbox"/>	8/5/2024	2/28/2025			1.4500%

Disabled Automated Adjustments<sup>1)</sup>

- Withhold Federal Income Tax
- Withhold State Income Tax

**Payees (go to Payees page)**

Action	Payee	Payee Name	Payee Type	Accepted	Start	Through	Payment Method	Remaining Amount	Amount	Percentage
Edit   Remove	<input checked="" type="checkbox"/>	Howard Clooney Quebec	Assignee				Check	<input type="checkbox"/>		Equal Shares
Edit   Remove	<input checked="" type="checkbox"/>	Sally Bullock Non Quebec	Claimant, Policyholder				Check	<input checked="" type="checkbox"/>		

**EXPLANATIONS**

# CV Claims Enhancements & Performance

## Boosting Efficiency and Precision in Claims Handling



### Capabilities

- **Overpayment Management enhancements** – Cascading Overpayments and Underpayments at Contact and payment specification levels
- **ODG Guidelines Updates** – Handle Search, Best Practice Guideline and Comorbidity Services to API based to handle ODG product updates
- **Enhanced Batch Triggers for Platform Events**– Implementation of Platform event for batch classes to provide interface for firing manual execution during error generations
- **Multi-Lingual Translation for Connect**– Multi-Lingual translation for Fraud Disclaimer statement and Buttons in Connect

### Business Value Add

- Precise tracking and resolution
- Accelerates recovery and better financial controls
- Reduce maintenance and accelerates adoption of new guidelines
- Improves operational agility and reduce downtime
- Diversify user base and reduce risk of miscommunication

The screenshot displays the Majesco ClaimVantage Claims system interface. The top navigation bar includes 'Home', 'Claim Intake', 'Claims', 'Invoices', 'Payments', 'Contacts', and 'Accounts'. The main content area shows a claims record with fields for 'Date of Hire' (5/1/2000), 'Date of Full Time Hire', 'Termination Date', and 'Date of Retirement'. Below this, there are sections for 'Earnings' (\$100,000.00), 'Bonus', 'Hours Worked per Week', and 'Date of Earnings Increase'. A 'Setup' menu is visible, with 'Custom Labels' selected. The 'Custom Labels' setup screen shows a 'Custom Label Detail' for 'Next' with fields for 'Short Description', 'Language', 'Namespace Prefix', 'Categories', 'Value', 'Created By', and 'Modified By'. A 'Translations' table is also visible, showing a translation for 'Next' in French.



# Majesco Data, Analytics, & AI

# Data, Analytics, & AI Highlights

## Introducing Groundbreaking AI Agents

Majesco expands Agentic AI with 13 specialized AI Agents across P&C, L&AH, and Loss Control, reinforcing its leadership in intelligent core solutions.

## Next Gen Document Processing

Quickly process large documents (200+ pages) with sentence-level citations, higher throughput, reduced review effort, and verifiable accuracy.

## Expanded Analytics Across Product Portfolio

Self-serve insights and unified reporting expanded across CoreConnect and Intelligent Sales & Underwriting.





# Next Generation Document Processing Capabilities

## *Scalable, Transparent, and Efficient Document Analysis*

1. **Expanded Document Capacity** – The system now supports processing documents with 200+ pages, enabling analysis of large and complex files without limitations.
2. **Optimized Cost Model** – Processing costs now scale linearly with document size, delivering greater efficiency and predictability.
3. **Page-Level Citations** – The Answer Agent now cites its sources with page-level specificity, giving users greater transparency and confidence in the accuracy of responses.

# Census Scrubber v2 for Intelligent Sales & Underwriting

*Smarter, Faster, and More Secure Census Data Processing*



01

**Flexible Data Handling –**  
Rapidly processes spreadsheets even when they don't follow preferred rules or naming conventions, reducing manual cleanup.

02

**On-Premises Deployment –**  
Runs entirely on-premises to meet security, compliance, and performance requirements.

03

**Fully Configurable –**  
Administrators can define and adjust target values to align with a company's business needs.

04

**Self-Improving System –**  
The tool re-trains itself over time, continuously improving accuracy and efficiency with ongoing use.



# Expanding Advanced Analytics to more Majesco Products

*Bringing Advanced Analytics to More of What You Use*

CoreConnect now delivers embedded Power BI dashboards for advanced visualization and interactivity, while IQX introduces an in-house Data Replication Framework to boost scalability, reduce external dependencies, and ensure reliable data flows.



# Power BI Dashboard Generator for CoreConnect

## Seamless Reporting and Deeper Insights

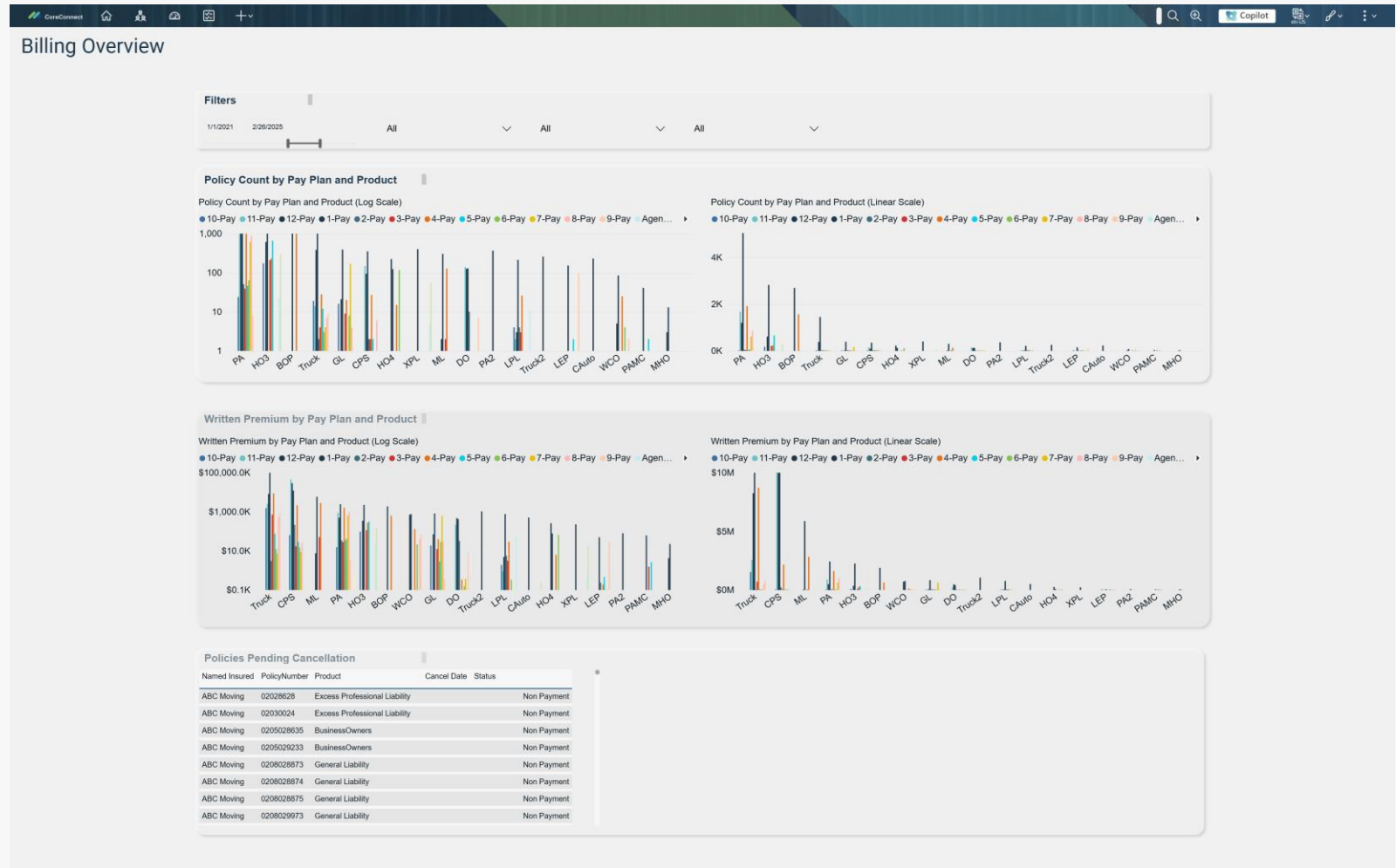
Legacy Logi Analytics dashboards are now in Power BI within CoreConnect, offering a seamless experience with richer interactivity and deeper insights.

### Seamless User Experience

Users can now access Power BI visualizations directly within CoreConnect for a seamless, consistent reporting experience.

### Improved Insights

Power BI delivers advanced analytics, drill-downs, and customizable views for deeper insights and flexibility.





For questions, please contact  
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