

Integrated Disability and Absence Management (IDAM)

Adapting to the Dynamic Workforce of Today

Successful companies owe their achievements to the dedication and expertise of their teams. However, the current talent difficulties of low unemployment, diversity of employees, and the new generation of Gen Z and Millennial employees with different needs along with the ever-evolving complexities of employment laws such as the Family Medical Leave Act (FMLA) and the Americans with Disabilities Act Amendments Act (ADAAA), present employers with significant challenges.

To attract and retain top talent in today's highly competitive job market, employers must offer flexible and comprehensive benefits packages, to uphold their employee commitments and maintain a positive reputation. It's essential for companies to distinguish themselves as employers of choice, given the demanding landscape they operate in.

Unifying Claims Management with Employee Needs

Majesco IDAM fuses our enterprise Claims Management and Absence Management products into a singular deeply integrated solution designed to effectively manage short and long-term disability and absence claims, improve efficiency, and simplify compliance by providing a single point of intake for all claims.

Now enhanced with **Majesco Copilot** and a redesigned user experience, IDAM boosts operational efficiency by up to 25% and reduces manual errors by 15–20%, helping customers scale faster while delivering better claimant service.

Elevate Your Employee Benefit and Engagement Proposition

Majesco IDAM, engineered on the Salesforce Lightning Platform, delivers a holistic digital solution for managing absence and disability. It stands as a fully integrated, end-to-end solution for claims and absence management and provides:

Streamlined Experience

Simplify operations for your teams, customers, and employees.

Actionable Intelligence

Generate custom reports for informed, data-driven decisions.

Improved Communication

Keep stakeholders informed with automated updates through various channels.

Why Majesco?

- 1 Enhanced Productivity**
Automate tasks to reduce administrative load, leading to quicker claim resolutions and superior service.
- 2 Assured Compliance**
Keep abreast of legal changes with insights from our regulatory experts.
- 3 Informed Analytics**
Analyze claim data to discern trends and areas for optimization.
- 4 Robust Ecosystem**
Access a comprehensive suite of integrated partner solutions for complete insurance lifecycle management including EvolutionIQ for AI-powered disability claims guidance to recover and return to work faster.
- 5 Integrated Systems**
Integrate Majesco's IDAM seamlessly with your other core systems.
- 6 Intelligent Absence**
Leverage **Majesco Copilot** as a smart assistant for absence and claims – streamlining inquiries and benefit calculations, reducing user clicks and boosting productivity.
- 7 Statutory Paid Family Leave Framework**
Accelerate statutory PFL product development with a reusable framework.
- 8 Advanced Tax Calculation Engine**
Take advantage of a pre-integration with Vertex to address Canadian tax gaps and deliver advanced state-level calculations in the US.

“Majesco's Absence Management solution provides robust leave and absence management capabilities and enables us to administer claims accurately, efficiently, and in compliance with statutory, federal, and state regulations.”

Steve Urban

President, Administrative Concepts

“The Majesco IDAM platform gives us the flexibility and scalability we need to expand and launch our product offerings to meet the needs of our digital clients today and in the future. The team are experts in the leave of absence space and the strong platform with built-in compliance for state-paid family leaves and federal leaves, as well as the ability to easily create corporate-specific leaves, gave us the confidence we found the right partner.”

Robert Dewey

*Director, Client Services and Business Development,
CompOne*

Are You Ready to Embrace Next-Gen Absence and Claims Management?

Deliver superior customer experience and create market differentiation while providing a value-added service opportunity to enable growth for customers.

Contact Us to Take the Next Step

Visit our website at www.majesco.com or email us at info@majesco.com