

# Fall Release 2022

Digital Resources for All Majesco Customers

Your next now



# Safe Harbor Statement

The following is intended to outline our general product direction. It is intended for information purposes only and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, and timing of any features or functionality described for Majesco's products remain at the sole discretion of Majesco.




“It has never been clearer that the Insurance Industry is going through change. Industry needs are rapidly changing to align with volatile macroeconomic environment. While growth continues to be important, profitability is now taking a center stage in inflationary economy and major climate related events. Majesco product roadmap ensures that it is relevant to current and future needs of our customers. Our Fall '22 release launches new and innovative embedded analytics and digital capabilities to help our customer improve their combined ratio through AI-aided underwriting, loss control, operational efficiencies, distribution effectiveness and enriched customer experience.”

## **Manish Shah**

*President & Chief Product Officer at Majesco*





A photograph of a person's foot stepping on a forest floor covered in autumn leaves. The shoe's sole is visible, and a single leaf is caught between the sole and the ground. The image is overlaid with large, semi-transparent geometric shapes in shades of green and blue.

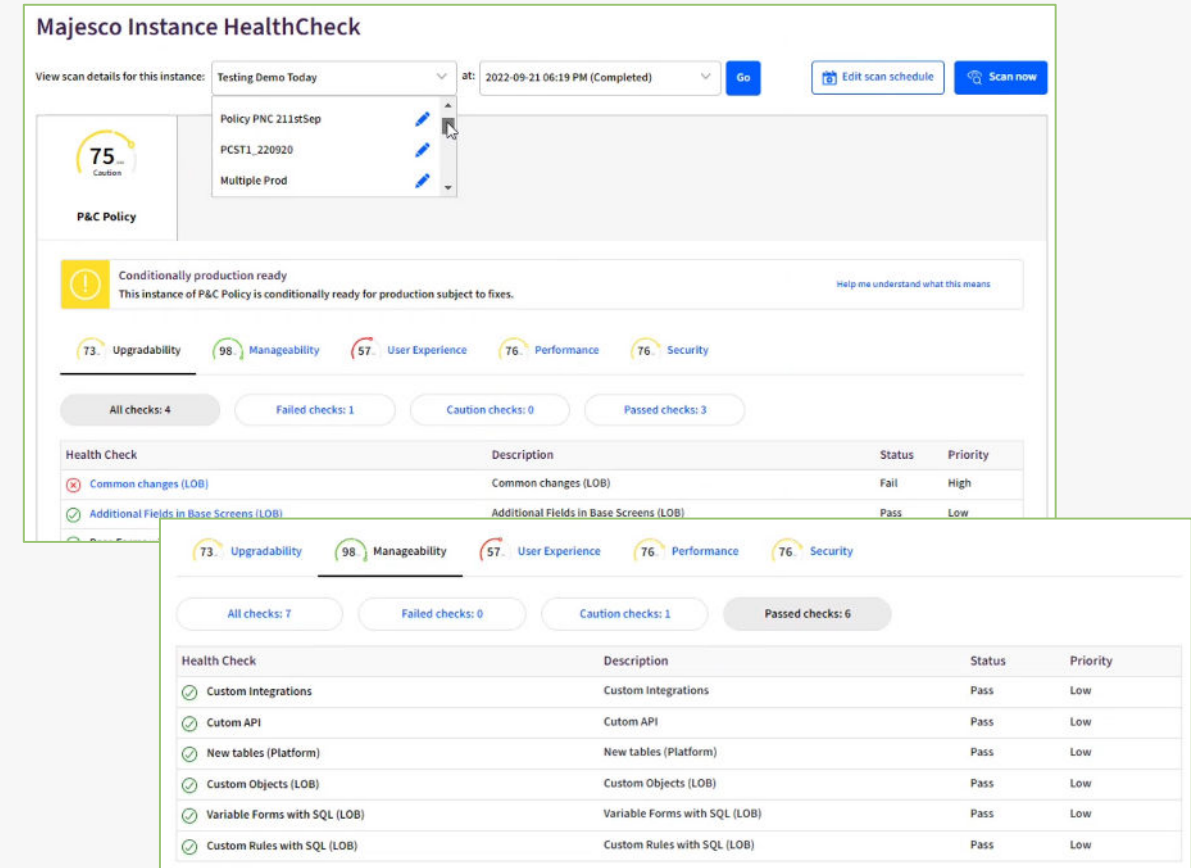
# Majesco P&C Core Suite & Loss Control



# Health Check

**With great configurability, comes the need to feel confident in your upgrade.**

- Know that you're ready to upgrade or what you need to change *before* you upgrade
  - Quality of configuration check
  - Product modifications check
  - You receive a quantitative score measuring your upgrade readiness
  - Areas that need attention are surfaced so you can be better prepared
- You get best practices out of the box
  - Best practices for customizations built in
  - Data access, integrity, and security best practices are built in
- Built for usability
  - All new user experience and preconfigured for common use
  - Run on demand or on schedule
  - The results and details are immediately available



\*Available by upgrading to the Fall '22 P&C Core Product Release.





# Wizard Driven Configurator

## Get up and running faster with less effort

- Drastically reduce the complexity of setup
  - Get more seamless upgrades
  - Reduce the time and duration spent on blueprinting
- Become more self-sufficient
  - Doesn't require deep technical people to configure
  - Reduce or completely remove your dependency on Majesco resources
- Built to work with your unique business needs
  - The wizard helps set you up for the way you do business
  - Override settings to make the configuration unique to you

\*Available by upgrading to the Fall '22 P&C Core Product Release.

The image displays two screenshots of the Wizard Driven Configurator interface, showing the steps for configuring business lines and bill types.

**Top Screenshot: Business lines**

- Progress bar: 1 (Business lines), 2 (Bill types), 3 (Billing options), 4 (Review).
- Question: What lines of business do you support?
- Instruction: Select all that apply
- Options:
  - Personal**: Individual property and casualty insurance for personal, family, or household needs.
  - Commercial**: Commercial property and casualty insurance for business and business needs.
- Buttons: Back

**Bottom Screenshot: Bill types**

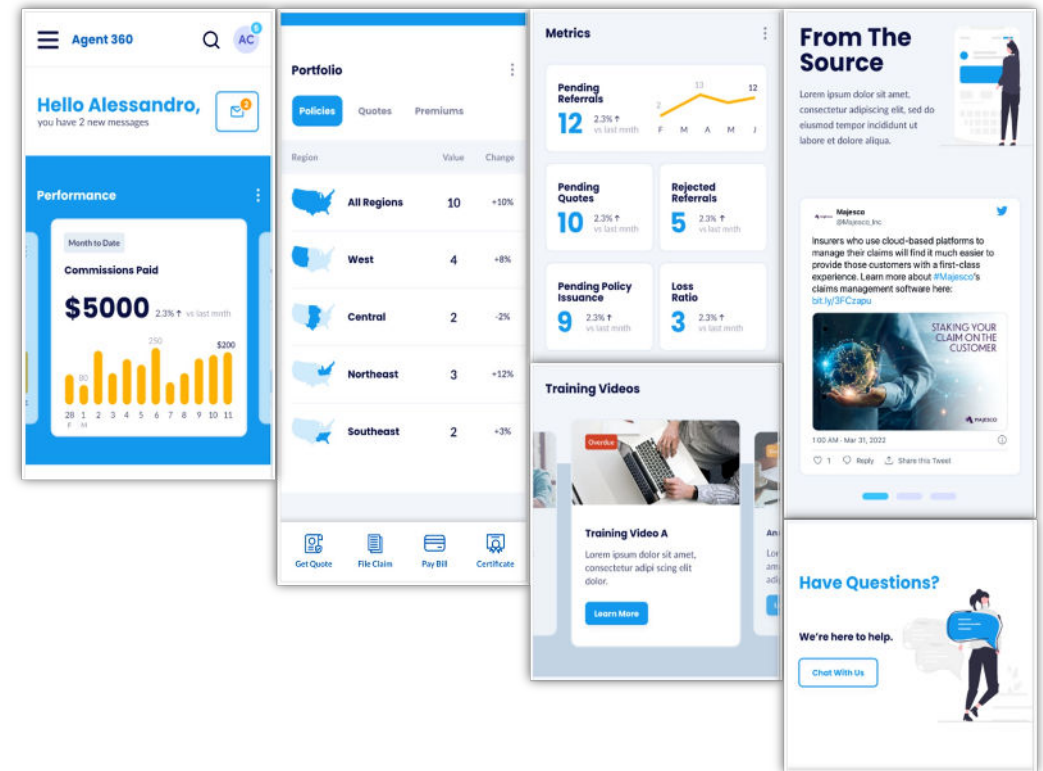
- Progress bar: 1 (Business lines), 2 (Bill types), 3 (Billing options), 4 (Review).
- Question: What bill types do you support?
- Instruction: Select all that apply
- Options:
  - Direct billing**
    - Policy**: An invoice is sent to the insured for each policy term.
    - Account**: A combined invoice for all policies is sent to the account holder.
    - Agency statement**: A monthly statement is sent to the agent for each accounting month.
  - Agency billing**
    - Account current**: Agent sends a promise to pay to the insurer for each accounting month.
    - Wholesale**: An invoice is sent to the agent for each individual policy term net of commissions.
- Buttons: Back, Next



# Agent360

## Unified agent experience for streamlining sales & services workflows

- Agents can manage their business any way they work
  - Mobile first design lets you manage your business anywhere
  - Get a head-start with pre-built configurations
  - Tailor the experience to how you run your business
- Get more done in less time
  - 70-90% decrease in time spent creating new business
  - Save 10-15 minutes per claim
  - Reduce manual data entry and lengthy wait times with the complexity of disparate systems
- Realize the value quickly
  - Pre-integrated with Majesco P&C Suite
  - Can deploy in just 4-6 weeks!





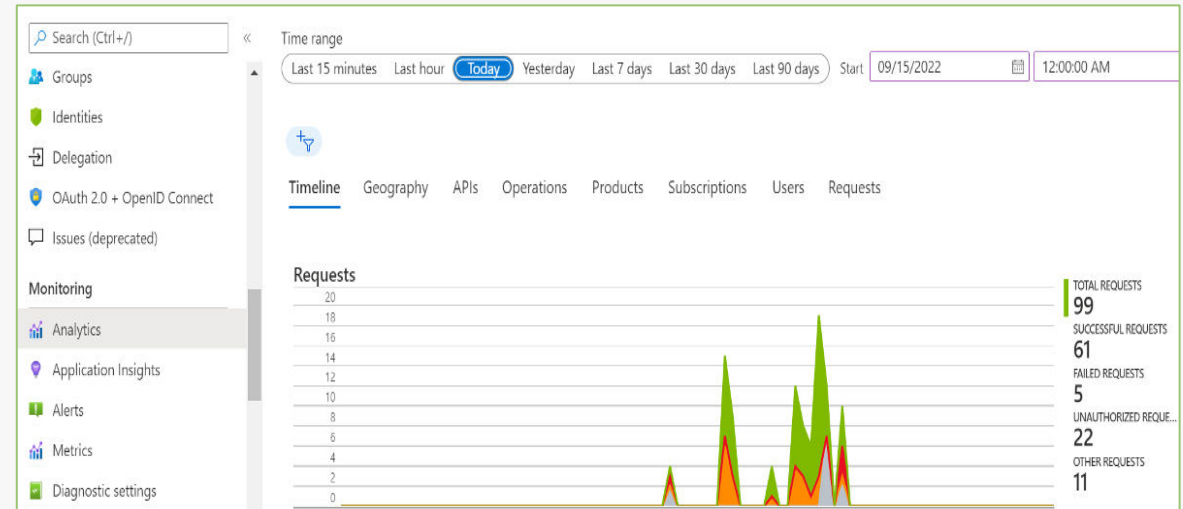


# Majesco API Management

## Get world class API management through Majesco's API Management powered by Azure

- Sophisticated management of all your integrations
  - Take advantage of the power of Microsoft's Azure API Management technology
  - Built-in orchestration to create and publish new APIs with thousands of out-of-the-box Majesco integrations
- Scalable. Secure. Powerful.
  - Govern and monitor API usage
  - Security and patching managed for you
  - Services can be scaled and are managed to the load as needed
- Streamlined onboarding and migration
  - Pre-integrated with Majesco products
  - Pre-populated API portal with our API catalog
  - Decoupled public-facing APIs allow for flexibility in changes and new APIs

\*Available by upgrading to the Fall '22 P&C Core Product Release.



The screenshot shows the 'Design' tab of the Majesco API Management interface. It includes a search bar, a 'Filter by tags' dropdown, and a 'Group by tag' checkbox. Below these, there is a '+ Add operation' button and a list of 'All operations'. The 'Frontend' section on the right contains input fields for 'Display name', 'Name', 'URL', and 'Description'. The 'URL' field is set to 'GET' and 'e.g. /resource'. The 'Description' field is empty.





# Reinsurance integration with FIS

**Not only know if you're ready to upgrade but what needs fixed before you do!**

- Elegantly manage even the most complex reinsurance scenarios
  - Many scenarios, including excess of loss, proportional, treaty, and facultative structures
  - Assumed and ceded premium processing
- Speed of implementation
  - Pre-integrated with Majesco Policy
  - Minimal configuration needed on the Majesco Suite
- Get up and running without a big learning curve
  - The integration uses your existing policy configuration to populate FIS's reinsurance solution
  - A visual indication of the reinsurance treaties makes it easy to navigate
  - The integration is automated – the user doesn't need to push policies to the system

\*Available by upgrading to the Fall '22 P&C Core Product Release.

Farm View

FARM

My Insurance Center > in-mhn061w901 > in-mhn061w901

Instance: in-mhn061w901

General Info

Status: Up Stop All Restart All

Host: ltsps.majesco.com:443

Services

Add Service

SELECT	SERVICE NAME	STATUS	DESCRIPTION	STARTUP TYPE
<input type="radio"/>	<a href="#">XML Converter</a>	✓	Converts all TXT to XML	Automatic
<input type="radio"/>	<a href="#">Schedule Manager</a>	✓	Runs the scheduled tasks	Automatic
<input type="radio"/>	<a href="#">Interface Processing</a>	✓	Interface Processing for Framework	Automatic
<input checked="" type="radio"/>	<a href="#">Reinsurance Feed Generation Service</a>	✓	Feed generation service for Reinsurance Integration	Automatic

ProCode 2021 Q2 [Church Pension Group]

File Edit View Insert Activity Tools Window Help

General Working Set: Contract 1/1/2022 - 12/31/2022

View Versions Edit Contract Snapshot Date: Current

Effective For 1/1/2022 00:00:00 Sync to View Tab

Layers

- 2022 - General XOL Layer 1 350k vs 150k 1/1/2022 - 12/31/2022
  - Participation
    - Global Reinsurance Broker
      - Bermuda Reinsurance Company 1/1/2022 - 12/31/2022
      - German Reinsurance Company 1/1/2022 - 12/31/2022
      - Global Reinsurance Company 1/1/2022 - 12/31/2022
      - Lloyd's Syndicate 7788 1/1/2022 - 12/31/2022
      - US Reinsurance Company 1/1/2022 - 12/31/2022
- Named Insureds
  - Attachment Guidelines
    - Business Covered 1/1/2022 - 12/31/2022
      - Claims
        - Claim 1/1/2022 - 12/31/2022 (Layer Base Coy - USO)
        - Premium 1/1/2022 - 12/31/2022 (Layer Base Coy - USO)
- 2022 - General XOL Layer 2 500k vs 500k 1/1/2022 - 12/31/2022
- 2022 - General XOL Layer 3 1M vs 1M 1/1/2022 - 12/31/2022

Contents of Claim 1/1/2022 - 12/31/2022 (Layer Base Coy - USO)

Claim Term Claim Detail

Links

Attachment Basic: Unrecovered Pick Effective Date

Limit: 350,000.00 Claim Basis: Actual Costs

Attachment Value: 150,000.00 Loss Cover %: 100.00 200

Supplier Line Retention: 0.00 # of Supplier Lines: 0/0

Aggregates

Part of %: Coparticipation %:

Max. Retention: Coinsurance %:

Cash Call Limit: QS Limit Option: "N" - Cap the loss at the

Source Date: Sunset Date:

Cat: Subject & Insuring Level: 20 1 30 1 4

LAE: Included

Precedence: Franchise Deductible: Unallocated LAE %: 0.00000

Special Processing Code:

Treatment Date Attachment:

Comments:

Version Details:

Effective Date: 1/1/2022 00:00:00 Changed On: 4/14/2022 16:24:29 Reason: Original

Expiration Date: 12/31/2022 23:59:59 Changed By: System Login, CEDESYS (I)

Endorsement Details:

D: NEW - Original Signature Date: 4/14/2022 16:24:21 Approved [X]

Comments:





# Loss Control - Equipment

## Equipment Breakdown inspections are now fully integrated into Loss Control

- Unified view of location visits
  - View equipment inspections side-by-side with P&C inspections in the Client Location Manager
  - Allow clients to view equipment and P&C inspections within the Client Portal
- Streamlined work planning
  - Brand-new work planning page for upcoming jurisdictional inspections in your jurisdiction
- All equipment, one visit
  - Have all your inspected equipment attached to one location visit for accurate metrics

The screenshot displays the 'EQUIPMENT DETAILS' page in the Majesco Loss Control software. The interface includes a top navigation bar with tabs for WORK PAGES, ORDER, CLM, ADMIN, MARKETING, TRAINING, TIME, and REPORTS. A sidebar on the left lists 'Equipment Actions' (View, Back to Location, Review Visitation/Status, Print, Change Status, Manage Forms, Hide Photos, Add Time Worked) and 'Equipment Forms' (Location General Information, Equipment Details, Equipment Form, Pressure Vessel, Pressure Vessel WNY). The main content area shows 'Equipment - #9012819 Inspection' with a summary table and a detailed form.

Equipment Category	Pressure Vessel	Serial #	89273-9728398-2323	Inspection Type	Equipment Status
Equipment Type	Air Tank	Manufacturer	HP	External Certificate	Active

**EQUIPMENT DETAILS**

\* Jurisdiction Number: NY183723

\* Equipment Number: 9012819

\* Manufacturer: HP

\* Year Built: 1985

\* Serial Number: 89273-9728398-2323

Classification: Jurisdictional

\* Jurisdiction: New York

Sub-Jurisdiction: Western NY

☐ Override Location Jurisdiction & Sub-Jurisdiction

Equipment Category: Pressure Vessel

\* Equipment Type: Air Tank

Equipment Use: Heat Exchange

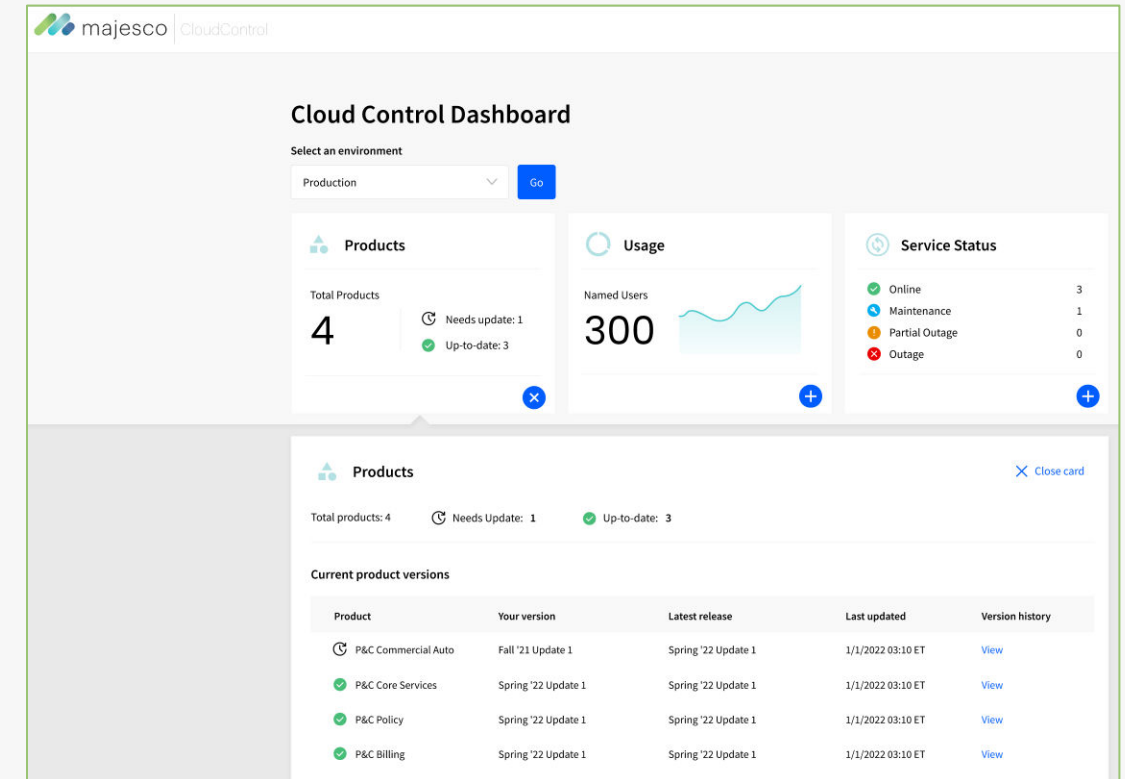
\*Available by upgrading to the Fall '22 Loss Control Product Release.



# Majesco Cloud Control

## Get a complete view of your Majesco system in a single location

- Understand the health of your system
  - See current and historical availability
  - See any upcoming and completed scheduled maintenance
  - Real-time statistics
  - Get alerts for anything that requires your attention
- Get key insights into your Majesco products versions
  - We'll let you know if you have any products we recommend upgrading
  - See your current products and versions
- Get a quick view of your business on Majesco products
  - Key business metrics are presented, including DWP, number of claims, number of users
  - View and access your current and closed tickets from ServiceNow





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# Majesco L&AH Core Suite

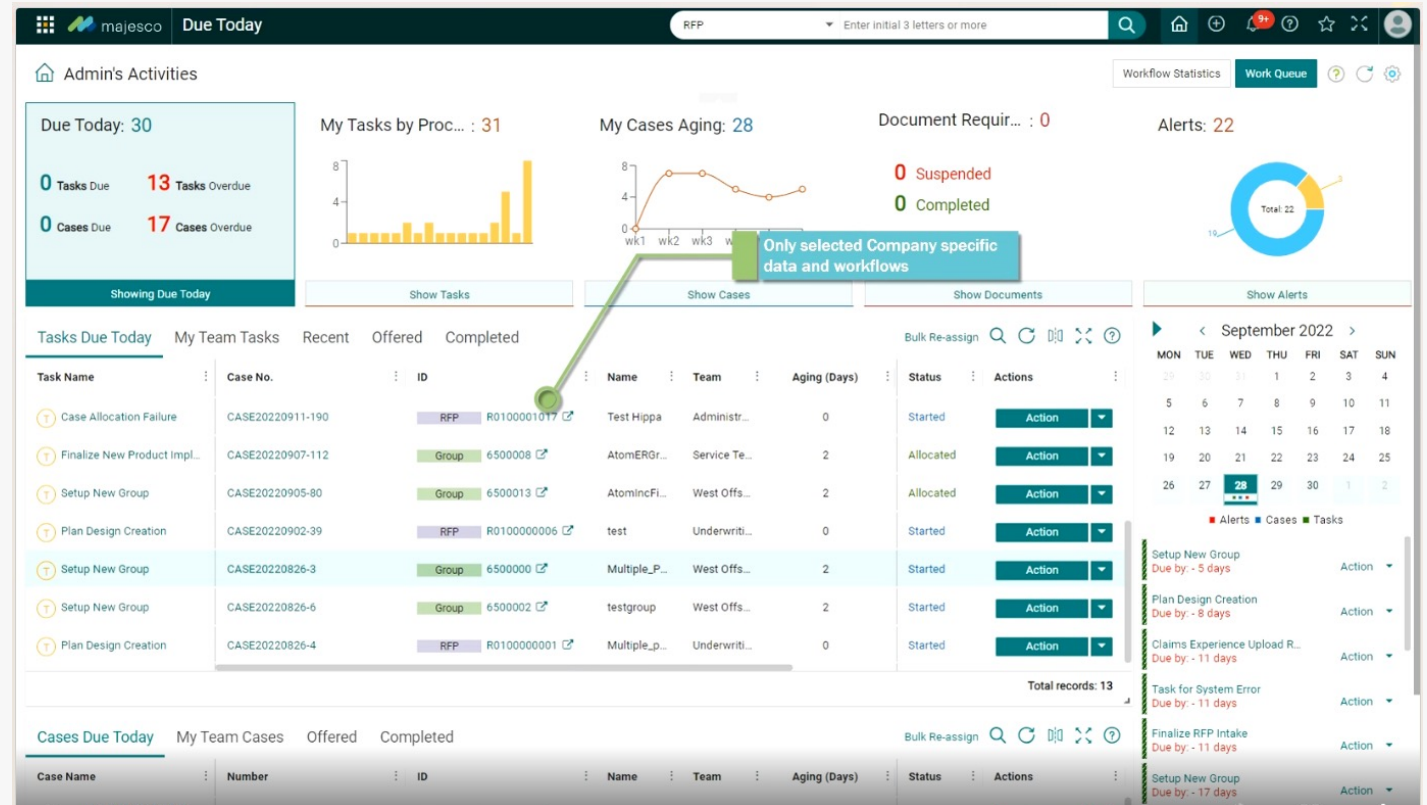




# Single Platform, Multi-Carrier Administration

**Administer multiple carriers on the same platform with built in data privacy and security!**

- Designed for TPA's, BPOs and Carrier's administering white labeled products
- True Multi-tenant SaaS deployment with physical separation of PHI data
- Run each carrier operations separately or have users seamlessly switch between carriers
- Track your overall operations workload, optimize allocations and reduce per unit costs
- With cloud native and containerized deployment, optimize your infrastructure costs by scaling up and down the environmental needs across customers
- Manage configuration of products and rules in a centralized manner while keeping each carriers' algorithms and calculations separate



\*Available by upgrading to the Fall '22 L&AH Core Product Release.

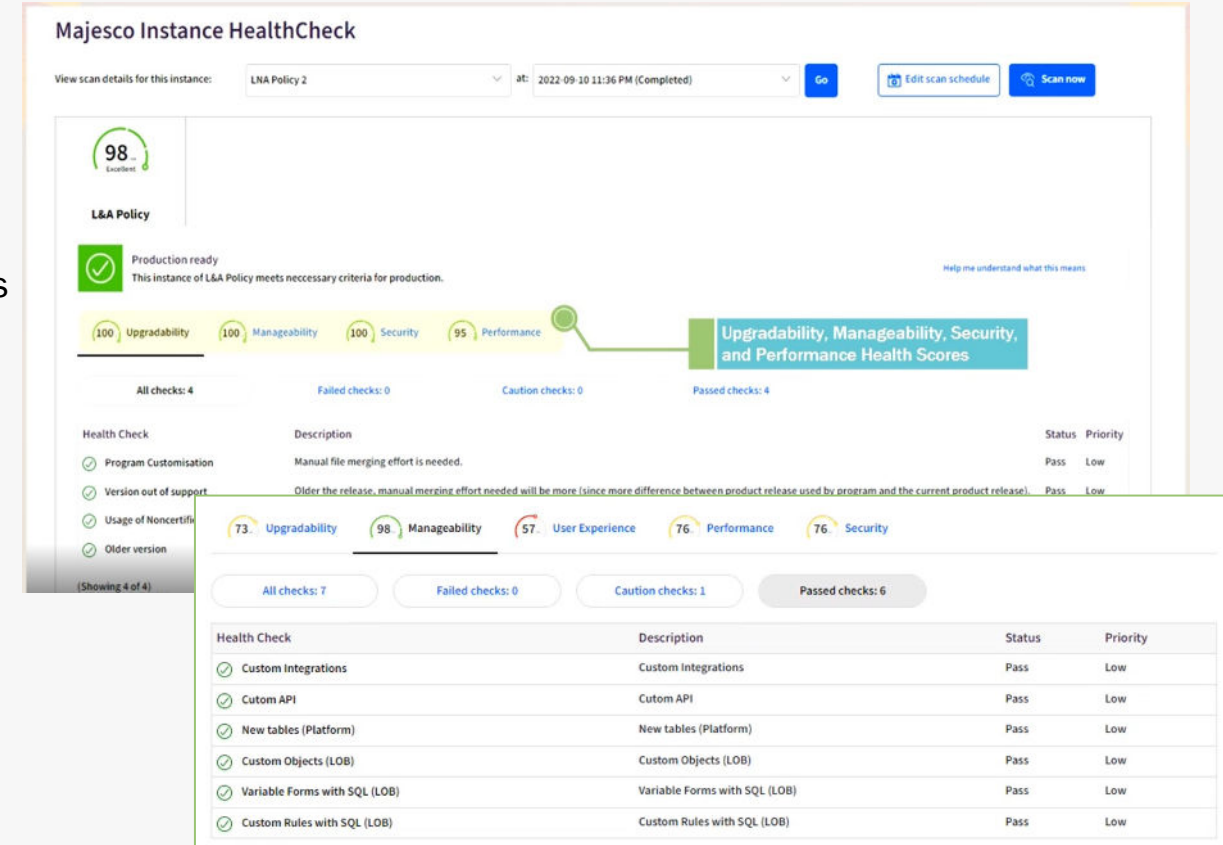


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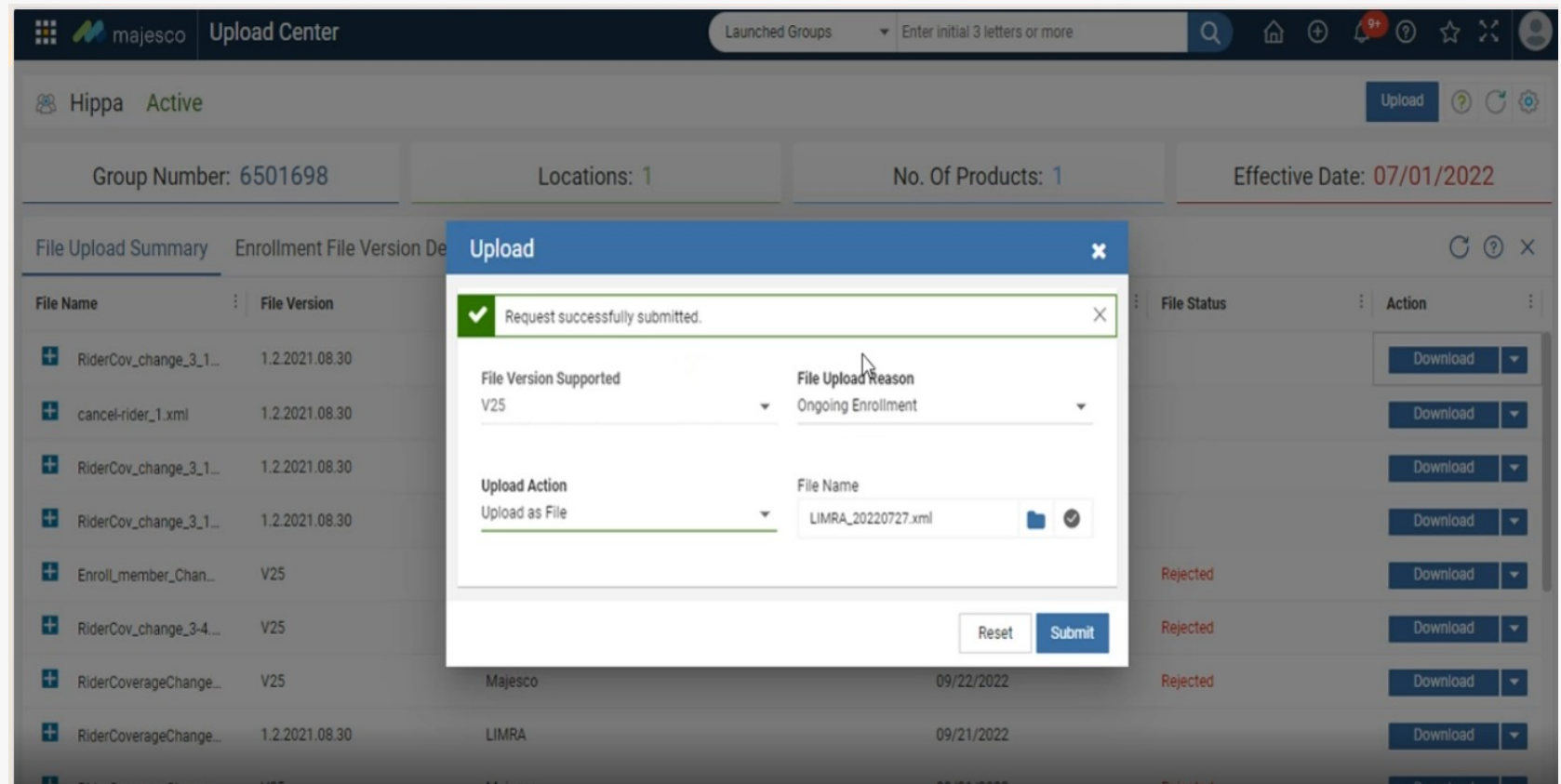
\*Available by upgrading to the Fall '22 L&AH Core Product Release.



# Standardize LIMRA Format for Enrollments

## Use industry standard LIMRA LDEX format for initial enrollment and ongoing changes

- Standardize data exchange process of Enrollment & ongoing change data
- With most benefit administrators & enrollment providers adopting these standards, allows for a seamless file transition & error reporting process.



The screenshot displays the Majesco Upload Center interface. A modal window titled "Upload" is open, showing a green checkmark and the message "Request successfully submitted." Below this, there are dropdown menus for "File Version Supported" (set to V25), "File Upload Reason" (set to Ongoing Enrollment), and "Upload Action" (set to Upload as File). The "File Name" field contains "LIMRA\_20220727.xml". At the bottom of the modal are "Reset" and "Submit" buttons. In the background, the main interface shows a table with columns for "File Name", "File Version", "Majesco", and "LIMRA", and a "File Status" column with "Rejected" entries. The top of the interface includes a search bar, a "Launched Groups" dropdown, and a "Group Number: 6501698" field.

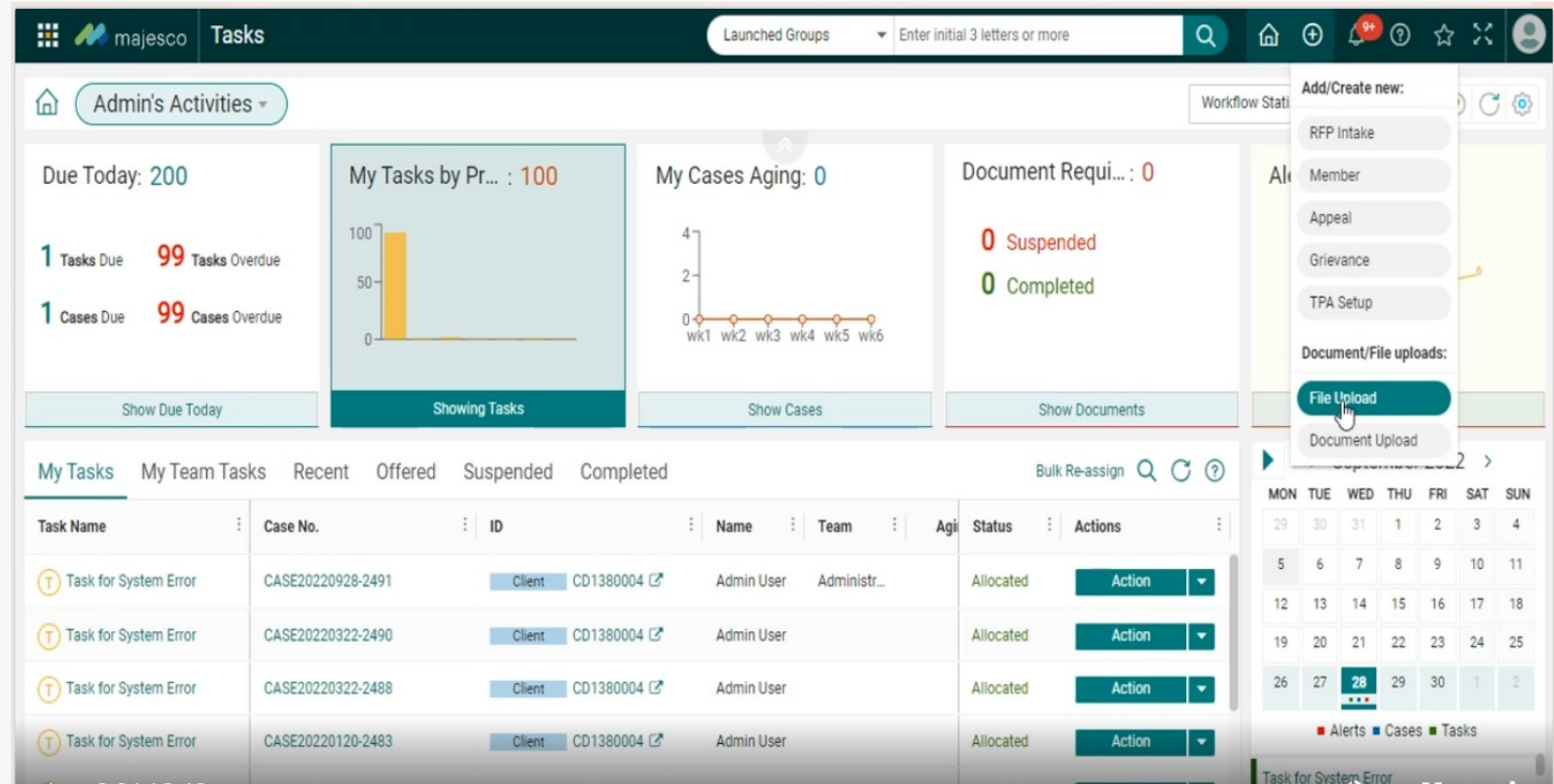
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# Single Intake File for Multiple Groups

## Consolidated processing of enrollment files TPA's/Brokers containing multiple Groups

- Common file format initial and Ongoing Enrollment data
- Single file to administer enrollments across various groups without having to split files into different group
- Report errors and service based on the consolidated file received.



The screenshot displays the Majesco Tasks dashboard. At the top, there's a search bar for 'Launched Groups' and a navigation menu. The main dashboard area includes several summary cards: 'Due Today: 200', 'My Tasks by Pr... : 100', 'My Cases Aging: 0', and 'Document Requi... : 0'. Below these are charts for tasks and cases. A table titled 'My Tasks' lists tasks with columns for Task Name, Case No., ID, Name, Team, Age, Status, and Actions. The table shows four tasks, all with a status of 'Allocated'. On the right side, there's a sidebar with a 'Workflow Status' section and a 'Document/File uploads' section, which includes a 'File Upload' button.

Task Name	Case No.	ID	Name	Team	Age	Status	Actions
Task for System Error	CASE20220928-2491	Client CD1380004	Admin User	Administr...		Allocated	Action
Task for System Error	CASE20220322-2490	Client CD1380004	Admin User			Allocated	Action
Task for System Error	CASE20220322-2488	Client CD1380004	Admin User			Allocated	Action
Task for System Error	CASE20220120-2483	Client CD1380004	Admin User			Allocated	Action

\*Available by upgrading to the Fall '22 L&AH Core Product Release.



# Member Dashboard – Single Source-of-Truth

## New Member 360 dashboard with summarized & detailed information in one click

- Faster responses to customer calls with a single window access to all information including quick links to initiate the common transactions
- Information organized into Demographics, Coverages, Billing, Transactions & UW/Claims for easy navigation
- Timeline view that shows the member journey from enrollment, Underwriting, Maintenance changes & Claims

Mr Peter P. Peter909828603

Member ID: M65012050014149, Date of Birth: 01/05/1958, ID Number: XXX-XX-8603, Phone Number: 8761849507, Group Name: Mar1ULWLGroup4Subgroup, Group Number: 6501205, Location ID: 65012050002, Employee ID: 709828603

Demographics: Active, Not Disabled, Non Smoker, Hire Date: 01/01/2015, Gender: Female

Coverages: 2, Billing: 2, Transactions: 2, UW & Claims: No UW

Transactions: 0 In Last 6m, 0 Pending, 00 Claims, 02 Insured, Last Transaction on: 03/09/2022, Next Transaction on: -, \$0 Claimed Amt., \$0 Total SAR

Member Timeline:

- Premium Payment History: 05/18/2022
- Add/Change Address: 03/22/2022
- Bank Preference - Add/Update: 03/22/2022
- Certificate Issuance: 03/09/2022

Addresses (2): Effective Date: 03/09/2022, Terminate Date: 12/31/9999, Is Primary?: -

Billing Address: 26 ZMZ6DTJH071, C 4PERFVPUZ9EG, 22 N865WU6OXFUDUQ, SB197FWPRG, 738CBV0K2Q, Florida, 987868993, United States

Email & Phone (2): Is Primary?:

\*Available by upgrading to the Fall '22 L&AH Core Product Release.



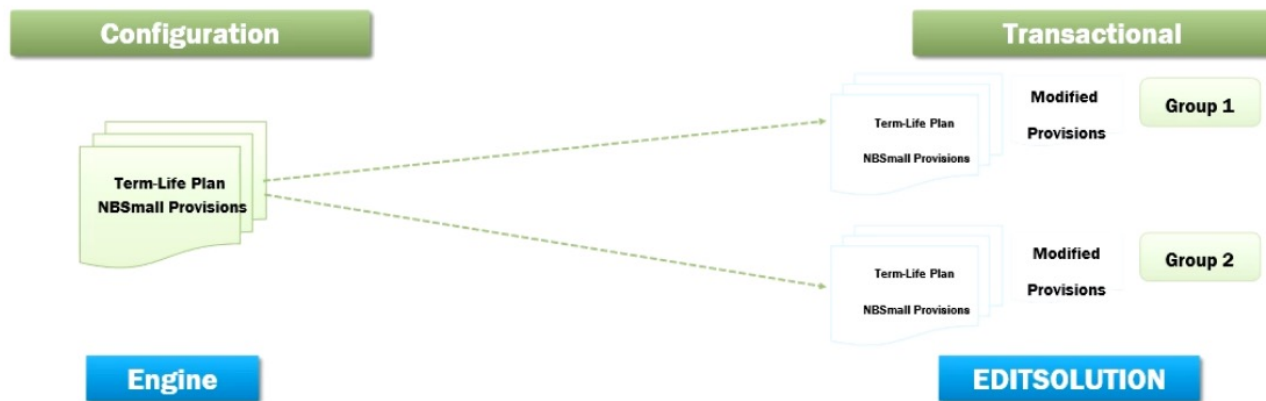
# API Performance for an Enriched Plan Design Experience

## Design changes resulting in Major Improvement in Plan Design APIs, Processing, and Views

- Only overridden plan and benefit provisions now stored at the Group Plan level while leveraging the default plan for other provisions
- Changes to the default plans with effective dates will now apply in bulk to all groups that have not overridden the provision being changed
- Significant performance improvements due to the reduction in volume of data being moved around including a significant reduction in the DB size

### New Approach

Provisions which are not modified during plan save need not be stored in Transactional table (CPU). So, default/unchanged provisions to be maintained as single copy in engine schema and used across groups / RFPs and only changed provisions should be stored against the group/RFP.



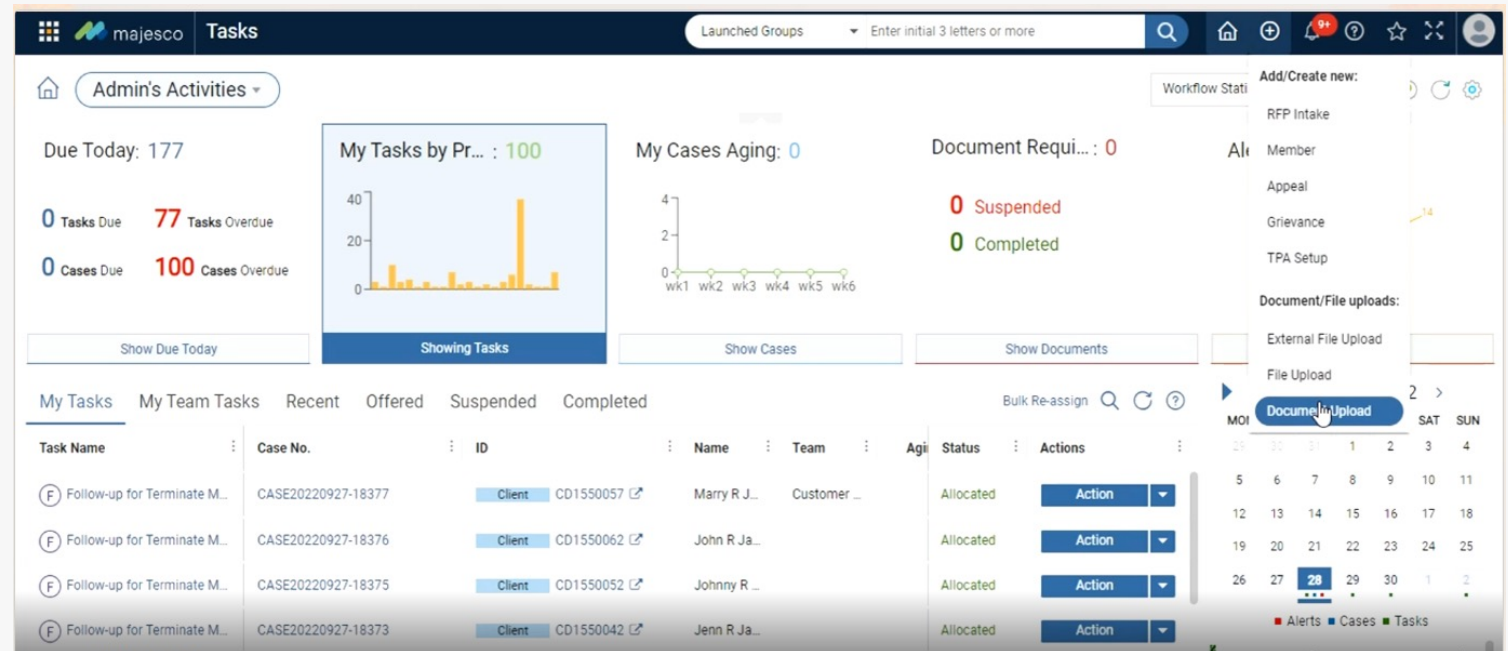
\*Available by upgrading to the Fall '22 L&AH Core Product Release.

# Central Uploading and Management of Artifacts



## Upload and Manage Artifacts for Group & Member Servicing

- In addition to generated documents, if any artifacts are received from the customers or rough notes are created by the servicing team, these can be uploaded against a specific Group, member and retrieved
- L&A Suite leverages Majesco Document as a Service (DaaS) to store the documents & retrieve
- The APIs can also be used to store and retrieve documents from 3<sup>rd</sup> party systems
- Documents can be generated in various formats such as Word and PDF



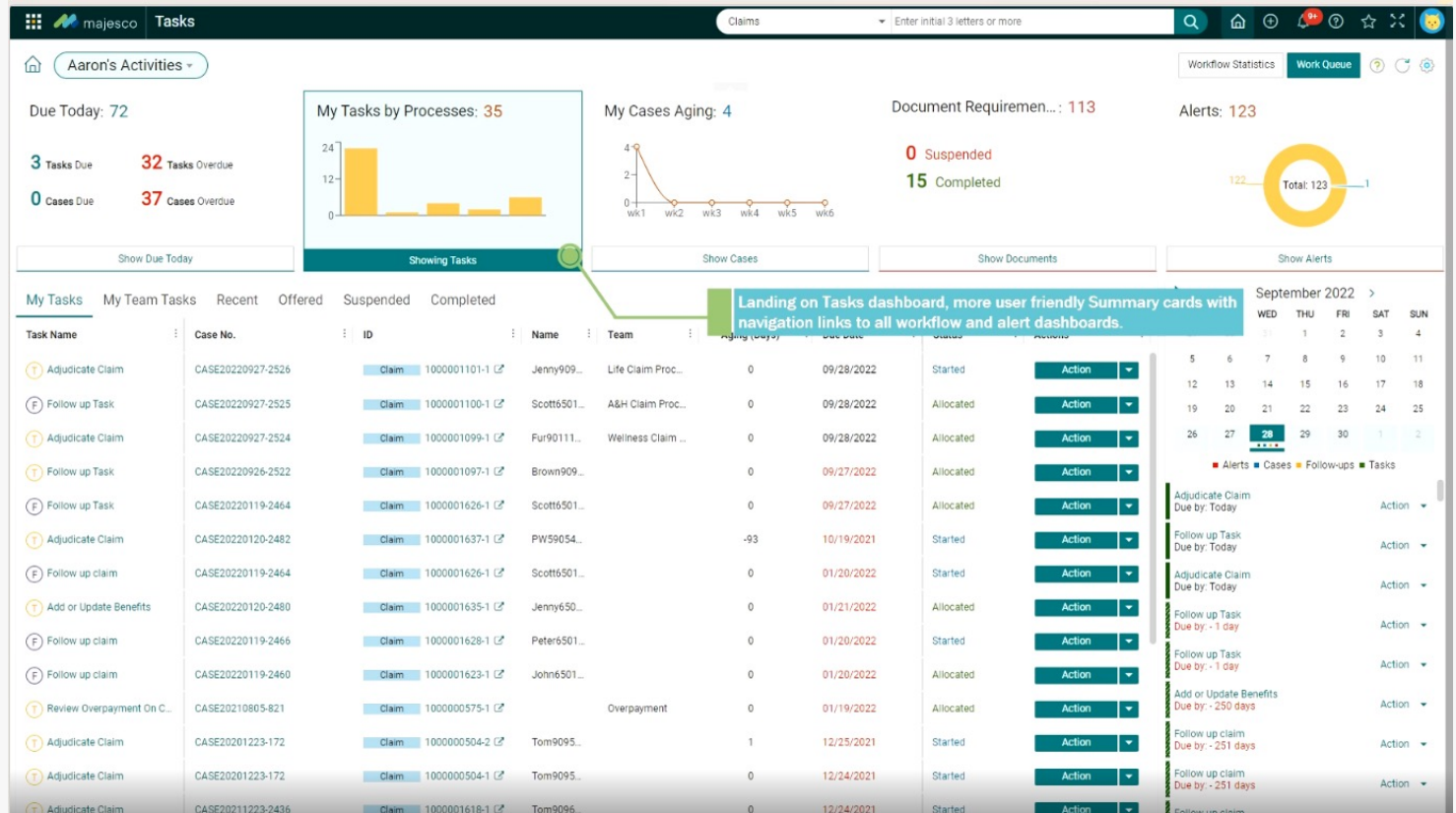
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# Better UX to Manage Workflow, Entities, and User Preferences

## Modern UI design to improve user experience

- Improved visually appealing Activity dashboard cards, with links for easy navigation for detailed viewing.
- Pinning of important columns to enhance readability with easy scroll options.
- Consistency of header, columns, labels across all Case & Tasks cards
- Maximize options to full-size grid view to display more data in a single view
- Updated Product Branding
- Collapsible Event Calendar view that provides tasks due based on date selection.
- Option for the user to personalize host of preferences that includes color, theme, Font size, light or dark mode etc.



\*Available by upgrading to the Fall '22 L&AH Core Product Release.





# Report Claims in a Flow based on Real-life Events

## Real-life Events with Context-based Questionnaires

- Collect all the data related to the real-life event through a series of questions
- Dynamic question based on responses collected in previous questions
- Creation of an envelope claim to ensure systematic tracking of the event along with the creation of claims for all the applicable coverages along with the benefits
- Intake and questionnaires are also available as APIs for an immersive digital experience
- Dashboard for the consolidated claims, benefits, payments and tasks information and easy navigation to underlying claim and certificate dashboards

Member Dashboard / Claim Intake  
Event Based Claim

Members [Search Bar]

Mr Mathew Wilson

Member ID: M97501010000057 Member Name: Mr Mathew Wilson Group Name: Expedia Claim Status: PRE-SUBMITTED

Event Based Claim

1 CI Diagnosis Details 2 ACC Diagnosis Details 3 HI Diagnosis Details 4 Wellness Diagnosis Details 5 Dental Claim/ Treatment Details

Claim Source	Nick Name	Gender	Claim Receipt Date	Patient Name	Patient DOB	Patient Relation	Group Number
Event Based Claim	Car Accident	Male	09/29/2022	Mr Mathew Wilson	03/01/1987	Self	9750101

Diagnosis for Cancer

Diagnosed with Cancer? ☒ Yes ☐ No

Do you know if the cancer has spread to multiple organs? ☐ Yes ☒ No

Is the cancer diagnosed as early stage or late stage? Early Stage

Please select the type of Cancer? Prostate

Prostate Cancer

When was the Insured first seen for this condition? Confirmed Date of Diagnosis

Has the patient ever been treated for a same or similar condition? ☐ Yes ☒ No

Diagnosis for a Heart Attack

Diagnosed with Heart Attack? ☐ Yes ☒ No

Diagnosis for a Alzheimers Disease

Diagnosed with Alzheimers Disease? ☐ Yes ☒ No

Dynamic questions based on previous responses

\*Available by upgrading to the Fall '22 L&AH Core Product Release.

# Significant Upgrades to Wellness Claims Processing



## Wellness Claims Enhancements to Support Unknown Members, Automatic Follow-ups & EOBs

- Claim Submission and Processing for Unknown Members/Insured
- Automatic Follow-ups for Impacted claim due to Amendment/Endorsement processing
- EOB template and correspondence for Wellness claims

The screenshot shows the 'Initiate Claim' form in the Majesco Group Dashboard. The form is titled 'Claim Selection' and contains four dropdown menus: 'Claim Type' (Wellness), 'Claim For' (Member), 'Claim Process' (Unknown Claim), and 'Reason' (Select...). A callout box points to the 'Claim Type' dropdown with the text: 'Wellness Claim Type supported in Unknown Claim creation through Group Dashboard'.

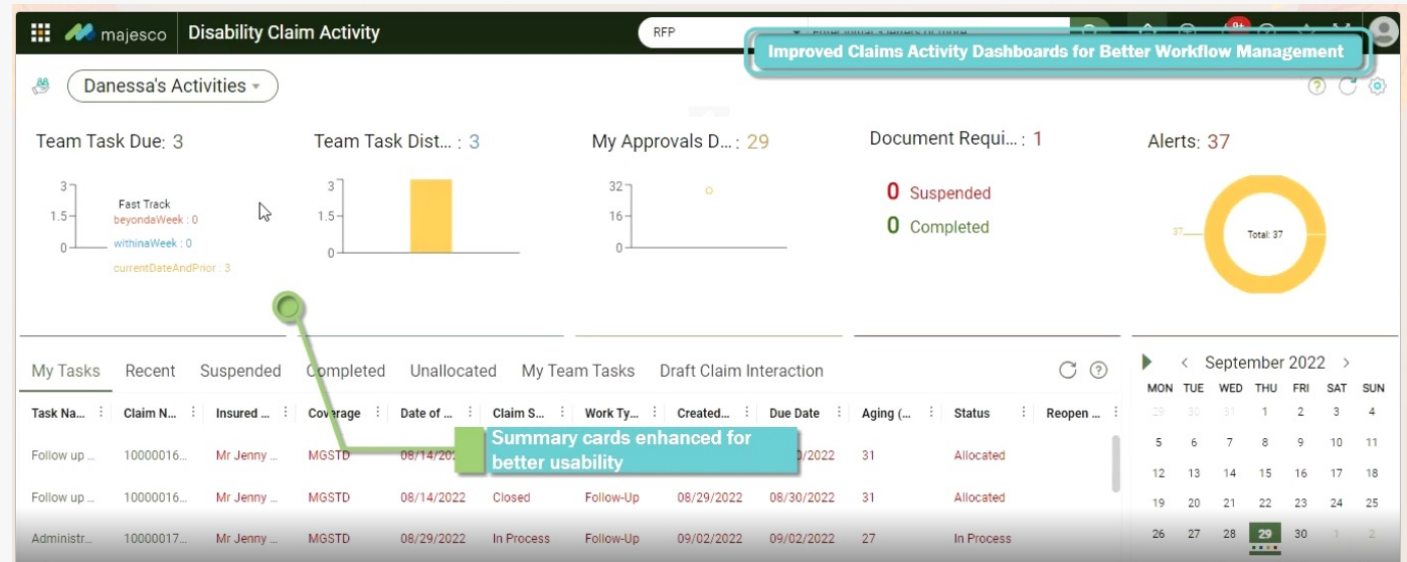
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# Better Usability with Standardized User Journey

## Improved Claims processing time with usability improvements

- Date based tracking of Alerts, Cases and Tasks to ensure open items are addressed on or before the due date
- 20% reduction in processing time for Dental, A&H and Life due to usability improvements that reduce the number of clicks



\*Available by upgrading to the Fall '22 L&AH Core Product Release.



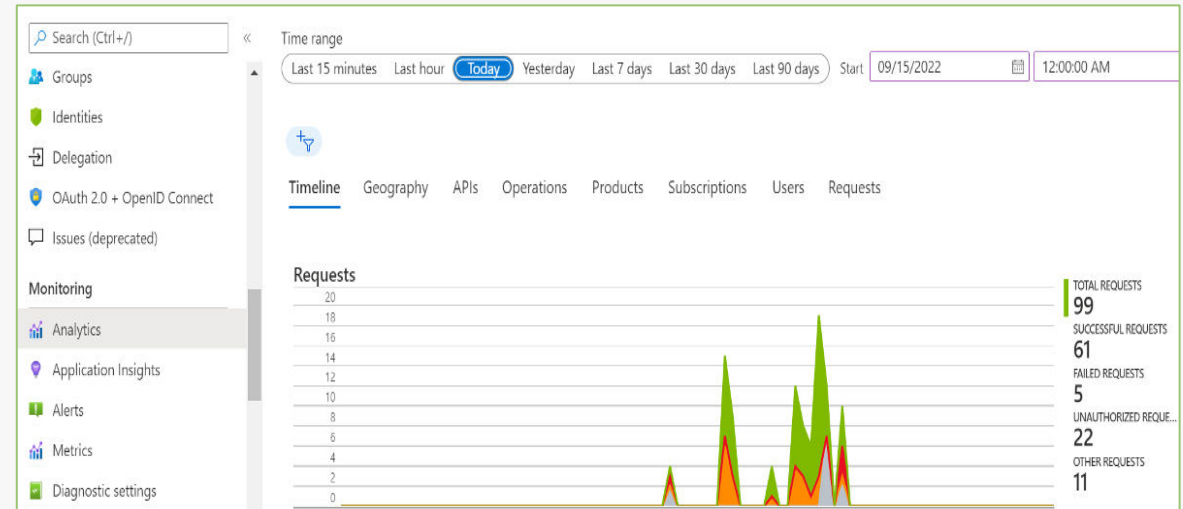


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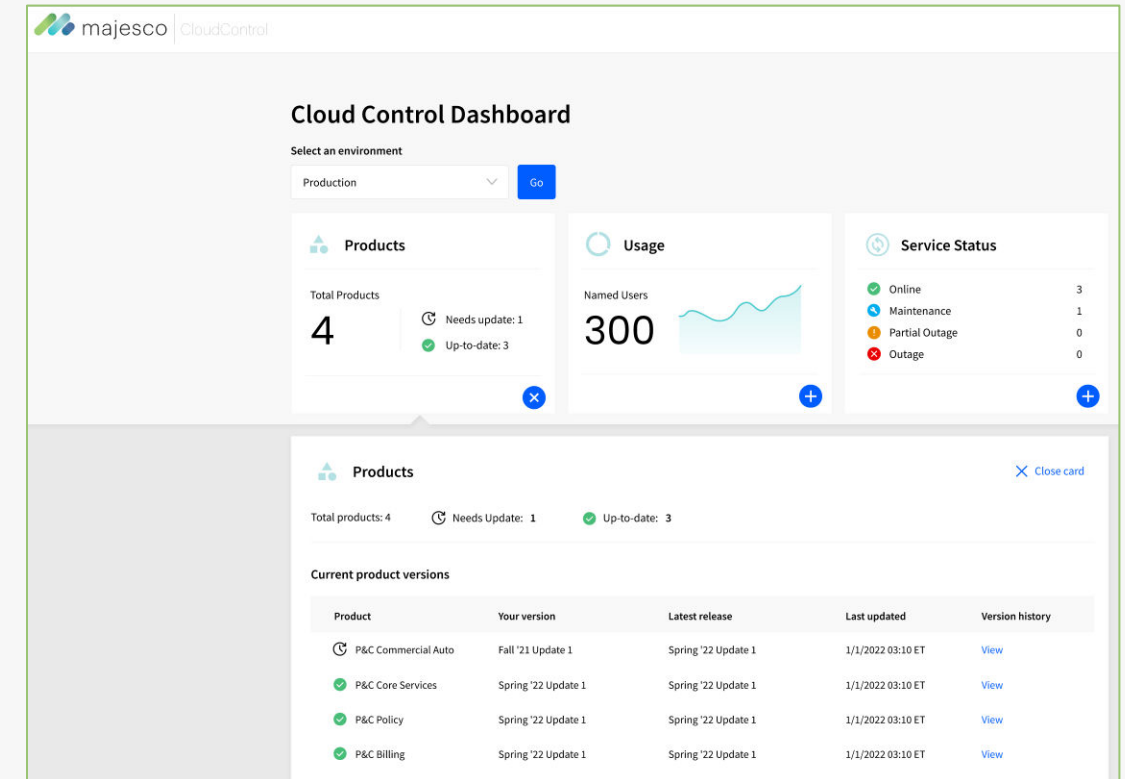
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# Majesco Cloud Control

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# Majesco ClaimVantage Solutions



# Payment and Benefit Enhancements

- Customers may now prorate State Paid Leave to either a 5 or 7-day work week.

Adjustment Edit  
New Adjustment

Adjustment Edit
Save Cancel

Information

Adjustments of all types are subtracted so enter a positive Amount or Percentage to adjust down and a negative Amount or Percentage to adjust up.

Payment Specification	PS-2022-000007
Benefit Start	1/24/2021
Benefit Through	
Type	State Paid Leave
Status	Actual
Start	<input type="text"/> [ 8/19/2022 ]
Through	<input type="text"/> [ 8/19/2022 ]
Amount	<input type="text"/>
Period	--None--
Percentage	<input type="text"/>
Work Week Days	--None-- 5 7

Save Cancel



# Payment and Benefit Enhancements

- Automated Retroactive Elimination Period disability calculations are now available that are separate from the Elimination Period.

All

Search...

★

+

?

⚙

🔔

👤

Majesco ClaimVant...

Home

Claim Intake

Claims

Invoices

Payments

Contacts

Accounts

Benefits Claimed

Benefits

More

Benefit

**My STD Benefit NY**

Edit

Clone

Deep Clone

Delete

Change Record Type

Printable View

Benefit Reduction Graphs

First Day Hospitalization	Elimination Period Working Days
<input type="checkbox"/>	Business Days
Accident Elimination Period	Accident Elimination Units
3	Days
Illness Elimination Period	Illness Elimination Units
4	Days
Pregnancy Elimination Period	Pregnancy Elimination Units
5	Days
Accident Retro Elimination Period	Accident Retro Elimination Units
20	Days
Illness Retro Elimination Period	Illness Retro Elimination Units
20	Days
Pregnancy Retro Elimination Period	Pregnancy Retro Elimination Units
20	Days
Retro Elimination Period	Retro Elimination Units

# Payment and Benefit Enhancements

- We've enabled the use of Custom Status for payments which can be used in the calculation of overpayments and underpayments.
- We made a mid-year update to sample American State tax rates/bands.
- Customers now can define custom benefit duration schedules with their own Duration of Benefits.






# Usability Enhancements



- To avoid CPU/Apex heap errors, we:
  - Added new Policy Benefits with a New Lightning Web Component
  - Introduced a limit to Workflow Events generated based on configured Workflows

 **Policy Benefits**

Search

Save

Cancel

Policy

Policy Number:

pol\_1175\_long policy name 1234567890

Policy Version:

A1

Effective:

8/11/2021

Expiration:

Product Name:

prod1175c\_LongProduct Namr 1234567890

Account Name:

cvc1175c

Status:

Active

Policy Benefits

<input type="checkbox"/>	Class	Benefit	Benefit %	Benefit Flat	Effective	Expiration
<input type="checkbox"/>	> No Class					
<input type="checkbox"/>	test class long...					
<input type="checkbox"/>	test class lo...	test benefit 0	20		Dec 8, 2020	
<input type="checkbox"/>	test class lo...	test benefit 1	20		Dec 8, 2020	
<input checked="" type="checkbox"/>	test class lo...	test benefit 10	20		Dec 8, 2020	
<input checked="" type="checkbox"/>	test class lo...	test benefit 100	20		Dec 8, 2020	
<input checked="" type="checkbox"/>	test class lo...	test benefit 101	20		Dec 8, 2020	
<input checked="" type="checkbox"/>	test class lo...	test benefit 102	20		Dec 8, 2020	
<input checked="" type="checkbox"/>	test class lo...	test benefit 103	20		Dec 8, 2020	

# Usability Enhancements



- To avoid CPU/Apex heap errors, we:
  - Added new Policy Benefits with a New Lightning Web Component
  - Introduced a limit to Workflow Events generated based on configured Workflows
- We now offer improved options for IDAM intake confirmation messages for the user.
- Customers can now run Eligibility without navigating to Case Management page.

# More Absence Time Request Reasons

Customers now have the option of requesting time off prior to court dates or procedure dates.

Time off for Adoption/Foster Care court dates, Bone Marrow, or Organ Donation can now be requested prior to any of these events.

Once entered, the leave reason, date, hours, and frequency of the time requested is saved on the claim record.







# General Update for Absence Management

We addressed a gap in functionality which now allows all Claim Reasons to be displayed for the relevant Date Ranges, if applicable to the page layout.

Search...

★

+

🔔

?

⚙️

🔴 1

Majesco ClaimVant...

Claims

Claim Intakes

Organizations

People

Weekly Schedules

Absence Specifications

Reports

Admin

Absence

Federal FMLA

Record Type

Claim

Pending

Leave type

Absence Type

Approved

Leave

[AC-22-002502](#)

0.10 week

Intermittent

[Federal FMLA](#)

Related

Details

Dates (2)

2 items • Sorted by End date • Updated a few seconds ago

☐

Name

▼

Claim Reason

Start day

Start date

End day

End date ↓

Duration

Status

1

☐

[D-022020](#)

Mon

10/10/2022

Fri

11/4/2022

twice every week for 4 hours

Pending

2

☐

[D-022023](#)

Care of a Family Member

Tue

10/11/2022

Tue

10/11/2022

0.10 week

Pending

View All

majesco

Your next now | 33

# Leave-Specific Enhancements



- **Alabama Adoption Promotion Act:** new leave law effective 7/1/2022
- **Connecticut Human Rights and Opportunities Act:** effective 10/1/2022, domestic violence victims will also be able to take leave under the amendment
- **Delaware Military Service:** updated the intake trigger to remove 'active'
- **Georgia Military Service:** updated the intake trigger to remove 'active'



# Leave-Specific Enhancements



- **Illinois Child Bereavement:** updated relationship from Parent to Child
- **Massachusetts PFML Updates:**
  - Pregnancy/childbirth claims will no longer also include claim for bonding time
  - Benefit year commences exactly 52 weeks after the initial benefit year start date
- **New Jersey PFL:** intermittent leave will only be taken in increments of one day



# Leave-Specific Enhancements



- **New Mexico Crime Victims:** covered family member eligibility will allow only specific relationships
- **New York PFL:** pregnancy/childbirth removed as a leave reason, as it is covered under NY Statutory Disability
- **OFLA:** updated the eligibility calculation for hours worked when an employee works 25 hours/week
- **Rhode Island Family:** updated covered relationships



# Leave-Specific Enhancements



- **Vermont Crime Victims Legal Proceedings:** expanded coverage for family members who were victims of a crime
- **Washington PFML:** waiting period when the leave reason is Pregnancy/Childbirth will only be applied to prenatal absences
- **Washington Military Family:** updated exigency reasons that are covered
- **Wisconsin Birth and Bonding:** will not run concurrently with Wisconsin Medical



A photograph of a person's foot stepping on a forest floor covered in autumn leaves. The shoe's sole is visible, and a single leaf is stuck to it. The image is overlaid with large, semi-transparent geometric shapes in shades of green and blue.

# Majesco Distribution Management



# Onboarding Streamlined

## Build efficiency into your business operations



- Automatically inherit E&O Policies from Upline Agency
- Manage Appointments at the Master Level
- Inherit or Reconcile Contracts with Master Level Details for Dual Contract Applications
- Pre-populate Demographic Details from PDB during Onboarding

The screenshots show the following interfaces:

- Top Screenshot:** Application # 20442, Application Date: 06/01/2021, Name: 101 Creative Group, Application For: Licensed Producer (New Co.), Entity Type: Business, NPN#: 07555516, Contract Type: Direct, Entity SubType: Corporation, Status: Approved.
- Middle Screenshot:** Application # 90896, Application Date: 09/17/2022, Name: Jessica Dawn Huynh Curtis, Application For: Map Appointments, Entity Type: Individual, NPN#: 17576064, Contract Type: Direct, Entity SubType: Producer, Status: Pending. It includes a 'Master Level Appointments Summary' table.
 

LICENSE STATE	ENTITY LICENSE #	RESIDENT (Y/N)	LICENSE TYPE	APPOINTEE COMPANY	EFFECTIVE DATE	STATE COMPANY ID	COMPANY LICENSE #	COMPANY LICENSE TYPE	LOAD RISK APPOINTMENT	COUNTY
Arizona (AZ)	17576064	No	Insurance Producer	5 Star Life Insurance Co...	08/18/2022	77980	385464	Adjuster	Life	
Arizona (AZ)	17576064	No	Insurance Producer	5 Star Life Insurance Co...	08/18/2022	77980	385464	Adjuster	Accident & Heat...	
Arizona (AZ)	17576064	No	Insurance Producer	RLI INSURANCE COMP...	08/18/...					
Arizona (AZ)	17576064	No	Insurance Producer	RLI INSURANCE COMP...	08/18/...					
California (CA)	4119978	No	Insurance Producer	Aetna Life Insurance Co...	08/02/...					
California (CA)	4119978	No	Insurance Producer	Aetna Life Insurance Co...	08/02/...					
- Bottom Screenshot:** Application # 26512, Application Date: 09/12/2022, Name: Debra A Abbott-Visker, Application For: Licensed Producer (Additio...), Entity Type: Individual, NPN#: 2257140, Contract Type: Intermediate, Entity SubType: Producer, Status: Pending. It includes a 'Contact Information' table.
 

TYPE	ADDRESS	#...	ID VER...	EMAIL	CONTACT TYPE	CONTACT #	MODIFY	DELETE
Residential	66 Meadows Dr, Fairfield, CT, US, 06425...		✓	debra.abbottvisker@aol.com	Office	(917) 528-7523	✎	✕
Business	Alex Network Of Co, Me And My, Llc 3 Corpor...		✓	debra.abbottvisker@aol.com	Office	(917) 528-7523	✎	✕
Mailing	66 Meadows Dr, Fairfield, CT, US, 06425...		✗	debra.abbottvisker@aol.com	Office	(917) 528-7523	✎	✕

\*Available by upgrading to the Fall '22 Distribution Management Product Release.

# Onboarding Simplified

## Build efficiency into your business operations



- Option to load all producer licenses from PDB automatically during onboarding
- Simpler Mapping for Compensation Schedules at Contract Levels
- Specify an agent code or use the system generated code
- Expand Data Capture for FINRA, 1099, Compensation attributes

The screenshots illustrate the onboarding process in the Distribution Management system. The top screenshot shows the 'License Details' section for Application # 36813, where users can indicate states where the producer is licensed. The middle screenshot shows the 'Channel / Entity Affiliation' section for Application # 36327, where users can specify the marketing channel and parent entity. The bottom screenshot shows the 'Personal Information' section for Application # 22402, where users can enter personal details such as name, date of birth, SSN, and license information. A red box highlights the 'FINRA' field in the bottom screenshot, indicating the expanded data capture for FINRA.

\*Available by upgrading to the Fall '22 Distribution Management Product Release.

# Mass Onboarding Enhanced

## Build efficiency into your business operations



- Automatically approve all IGO applications created via mass onboarding without any user intervention
- Support multiple contracts for the same NPN
- Approve onboarding applications created via mass onboarding in bulk

**MAJESCO DISTRIBUTION MANAGEMENT**

Entity Code: [Search] [Menu] [Notifications] [Help] [User: saurabh]

Onboarding | Producer Management | Sales Staff Management | Compensation Management | Performance Management | System Administration | Batch | Reports

Mass Onboarding Batch Inquiry

Batch List | Transaction Details

Category: Select

Email Export

	ENTITY NAME	NPN#	SSN#	CATEGORY	APPLICATION TYPE	APPLICATION #	ERROR DETAILS	STATUS	ENTITY CODE
<input type="checkbox"/>	Jack C Blackham	851104		IGO	Licensed Producer (...)	24098	<a href="#">View Errors</a>	Approved	AGT9197
<input type="checkbox"/>	Charles B Bannerman	851103		IGO	Licensed Producer (...)	24099	<a href="#">View Errors</a>	Approved	AGT9199
<input type="checkbox"/>	Alan A Connolly	851102		IGO	Licensed Producer (...)	24100	<a href="#">View Errors</a>	Approved	AGT9198
<input type="checkbox"/>	Greg A Chappell	851101		IGO	Licensed Producer (...)	24101	<a href="#">View Errors</a>	Approved	AGT9197

Records: 1 - 4 of 4

Action: Create Entity

**distribution management**

Entity Code: [Search] [Menu] [Notifications] [Help] [User: dmadmin]

Onboarding | Producer Management | Sales Staff Management | Compensation Management | Performance Management | System Administration | Batch | Reports | Suite Whats New

**MAJESCO DISTRIBUTION MANAGEMENT**

Entity Code: [Search] [Menu] [Notifications] [Help] [User: dmadmin]

Onboarding | Producer Management | Sales Staff Management | Compensation Management | Performance Management | System Administration | Batch | Reports | Suite Whats New

Applications Inquiry

New Applications

APPLICAT...	APPLICATION SOU...	NAME	APPLICATION FOR	ENTITY TYPE	ENTITY S...	NPN	FEIN# / SS...	PARENT E...	PARENT ENTITY NAME	RESIDENT ST...	LIC...	STATUS
32980	Mass Onboarding	Alan A Connolly	Licensed Producer (Additional Contract)	Individual	Producer	4266401	42623401	AGY10903	AdCorp - Birmingham	Alabama		Approved
32982	Mass Onboarding	Alan A Connolly	Licensed Producer (Additional Contract)	Individual	Producer	4266401	42623401	AGY10904	AdCorp - Montgomery	Alabama		Approved
32991	Mass Onboarding	Alan A Connolly	Licensed Producer (Additional Contract)	Individual	Producer	4266401	42623401	AGY0662	Additive Marketing	Alabama		Approved

**MAJESCO DISTRIBUTION MANAGEMENT**

Entity Code: [Search] [Menu] [Notifications] [Help] [User: saurabh]

Onboarding | Producer Management | Sales Staff Management | Compensation Management | Performance Management | System Administration | Batch | Reports

Mass Onboarding Batch Inquiry

Batch List | Transaction Details

Category: Select

Email Export

	ENTITY NAME	NPN#	SSN#	CATEGORY	APPLICATION TYPE	APPLICATION #	ERROR DETAILS	STATUS	ENTITY CODE
<input checked="" type="checkbox"/>	Arny A Fowler	332008		IGO	Licensed Producer (...)	23912	<a href="#">View Errors</a>	Selected for entity c...	
<input checked="" type="checkbox"/>	Sheldon A Cooper	882008		IGO	Licensed Producer (...)	23913	<a href="#">View Errors</a>	Selected for entity c...	
<input checked="" type="checkbox"/>	Walter A White	332007		IGO	Licensed Producer (...)	23914	<a href="#">View Errors</a>	Selected for entity c...	
<input checked="" type="checkbox"/>	Jessie A Pinkman	332006		IGO	Licensed Producer (...)	23915	<a href="#">View Errors</a>	Selected for entity c...	
<input checked="" type="checkbox"/>	Phoebe A Buffay	882005		IGO	Licensed Producer (...)	23916	<a href="#">View Errors</a>	Selected for entity c...	
<input checked="" type="checkbox"/>	Joey A Tribbiani	332004		IGO	Licensed Producer (...)	23917	<a href="#">View Errors</a>	Selected for entity c...	
<input checked="" type="checkbox"/>	Chandler A Bing	332003		IGO	Licensed Producer (...)	23918	<a href="#">View Errors</a>	Selected for entity c...	
<input checked="" type="checkbox"/>	Ross A Geller	332002		IGO	Licensed Producer (...)	23919	<a href="#">View Errors</a>	Selected for entity c...	
<input checked="" type="checkbox"/>	Monica A Geller	882001		IGO	Licensed Producer (...)	23920	<a href="#">View Errors</a>	Selected for entity c...	

Records: 1 - 9 of 9

On to page: 1 of 1

Action: Create Entity

All/Selected: Selected

Apply

Close Task Create Entity Close

\*Available by upgrading to the Fall '22 Distribution Management Product Release.





# PDB Alert Actions

## Keep your Distribution Channel Compliant

SERVICE_TYPE	SERVICE_NAME	EXECUTION_DATE	RESPONSE_XML
PDB	PDB_ALERT	20-SEP-22	Amendment on licenses has been received and applied for date 2022-09-19
PDB	PDB_ALERT	20-SEP-22	No amendment received on licenses against registered NPNs for date 2022-09-20

- Configurable Notifications triggered by PDB Alerts
- PDB Alerts will be used to automatically add, update or terminate licenses when changed by a state

The screenshot shows the 'Distribution Management' system interface. The main page is 'View Agent' for agent 11816, showing details like client ID, mailing address, and email. A modal window titled 'License Amendment History' is open, displaying a table of license amendments for license number 17837885. The table includes columns for record date, license number, resident (Y/N), issue date, expiry date, license status, LOA, LOA status, and modified by. The history shows two records: one from 09/16/2022 where the license expired, and another from 09/19/2022 where the license became active.

RECORD DATE	LICENSE NO...	RESIDENT (Y/N)	ISSUE DATE	EXPIRY DATE	LICENSE STAT...	LOA	LOA STATUS	LOA STATUS ...	LOA STATUS ...	MODIFIED BY
09/16/2022	17837885	N	02/01/2016	01/21/2022	Expired					dmsadmin@m...
09/19/2022	17837885	N	01/05/2010		Active					dmsadmin@m...

\*Available by upgrading to the Fall '22 Distribution Management Product Release.



# Self-Admin and Transfers for Group Benefits

## Leverage Expanded Capabilities for Group Benefits

- Process group policies where Bill Method is Self Admin
- Commission Calculations for Self-Admin Group Policies
- Support for Self-Admin group policies where commission is retained by the TPA
- Support for Group Portfolio Transfers for policies having advance commission

The screenshot displays the 'distribution management' software interface. The top navigation bar includes links for Onboarding, Product Management, Sales Staff Management, Compensation Management, Performance Management, System Administration, Batch, and Reports. The main content area is divided into several sections:

- Policy Summary:** Shows Policy # DM170425AP08888. Below this, there are three tabs: Group Details, Policy Details, and Premium Details. The Group Details tab is active, showing Group # 6502350001, Group Name 0235GroupSubgroup1, and Bill Method Self Admin. The Policy Details tab shows Issued On 08/11/2022, Effective From 08/11/2022, Status Inforce, Base Product Group Whole Life, Serviced By Greg Chappel (AGT8856), and Last Transaction New Business (08/11/2022). The Premium Details tab shows Total Premium 500.00 (Monthly), Annual Premium 6000.00, and Premium Paid To Date 500.00.
- Producers:** A table showing the servicing agent, AGT8856 Greg Chappel, with a FROM-TO date range of 08/11/2022-12/31/2020.
- Writing Agents (Base Compensation):** A table showing the coverage (franchise) for AGT8856 Greg Chappel, with columns for ENTITY, ACCTUAL BASIS, SHARE, and FROM-TO. The table lists four coverage types: 1-Group Whole Life, 1, EE, MEDIUM, M, 0-20, Y (1); 2-Group Whole Life, 2, EE, HIGH, M, 21-25, N (1); 3-Group Whole Life, 1, EE, MEDIUM, M, 0-20, Y (1); and 4-Group Whole Life, 2, EE, HIGH, M, 21-25, N (1).
- Earned/Unearned:** A table showing the earned/unearned amounts for the policy. The table has columns for COMPENSATION TYPE, EARNED, and UNEARNED. The table lists four compensation types: Standard Commission, Standard Commission, Standard Commission, and Standard Commission, with earned amounts of 85.00 and 0.00, and unearned amounts of 0.00 and 0.00.
- Commission & Fee Inquiry:** A form showing the total compensation of 129.20. The form includes fields for LOB Class, Query Type, Entity Code, Policy #, Channel, Compensation Type, Sub Type, Accrual Basis, Process From, Process To, and Product. The total compensation is broken down into Standard Commission (129.20) and Total Compensation (129.20).
- List of transactions for the specified criteria:** A table showing the list of transactions for the specified criteria. The table has columns for GROUP #, GROUP NAME, POLICY / CERTIFICATE #, MEMBER #, BASE PRODUCT, DUE DATE, DEBIT AMOUNT, TRANSACT, PROCESS DATE, ENTITY CODE, ENTITY NAME, COVER TYPE, ADJUST %, COMP AMOUNT, PAYOUT AMOUNT, and PAYABLE AMOUNT. The table lists one transaction for Group # 65015080001, Group Name 1508Group, Policy / Certificate # DM173875A, Member #, Base Product Group Whole Life, Due Date 08/01/2022, Debit Amount 1,160.00, Process Date 08/01/2022, Entity Code AGT8830, Entity Name Third Agent, Cover Type Standard Comm..., Adjust % 197.20, Comp Amount 68.00, Payout Amount 129.20, and Payable Amount 129.20.

\*Available by upgrading to the Fall '22 Distribution Management Product Release.

# For the Technically Inclined

## Cloud Containerization

How you will benefit:

- Lightweight – less hardware resources needed
- Quickly spin-up a new instance for testing, demos, etc.
- Quickly spin-down instances no longer needed to save costs
- Automatically scale to meet your business needs
- Seamless integration with DevOps for testing, deployments and upgrades

## API – Search Enhancement

We heard you - Sought-after search for Entities using an Email Address

## Tech Stack

- SQL Server 2019 Certification to keep the tech stack current

\*Available by upgrading to the Fall '22 Distribution Management Product Release.





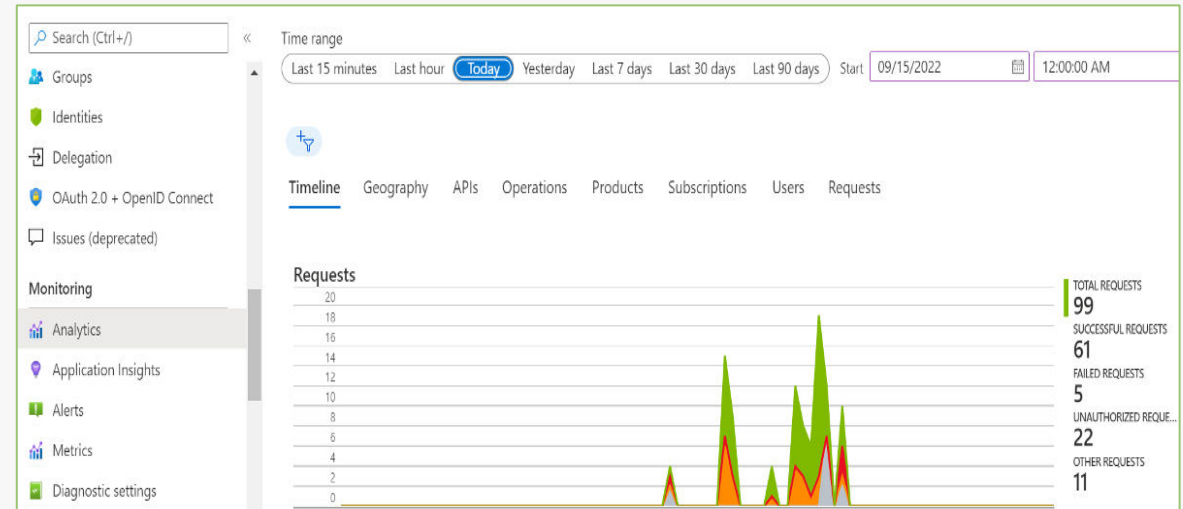


# Majesco API Management

## Get world class API management through Majesco's API Management powered by Azure

- Sophisticated management of all your integrations
  - Take advantage of the power of Microsoft's Azure API Management technology
  - Built-in orchestration to create and publish new APIs with thousands of out-of-the-box Majesco integrations
- Scalable. Secure. Powerful.
  - Govern and monitor API usage
  - Security and patching managed for you
  - Services can be scaled and are managed to the load as needed
- Streamlined onboarding and migration
  - Pre-integrated with Majesco products
  - Pre-populated API portal with our API catalog
  - Decoupled public-facing APIs allow for flexibility in changes and new APIs

\*Available by upgrading to the Fall '22 P&C Core Product Release.



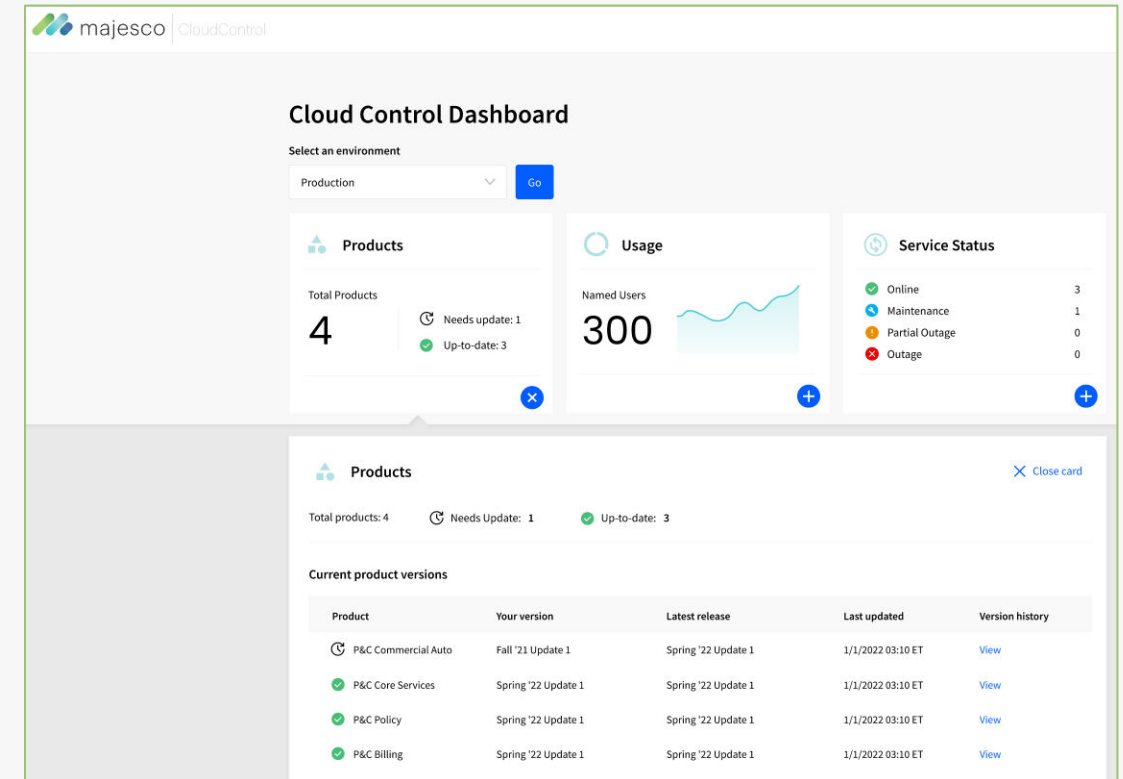
The screenshot shows the 'Design' tab of the Majesco API Management interface. It includes a search bar, a 'Filter by tags' dropdown, and a 'Group by tag' checkbox. Below these, there's a '+ Add operation' button and a list of 'All operations'. The right-hand side of the screen displays the 'Frontend' configuration for a specific operation, with fields for 'Display name', 'Name', 'URL', and 'Description'. The 'URL' field is set to 'GET /resource'.



# Majesco Cloud Control

## Get a complete view of your Majesco system in a single location

- Understand the health of your system
  - See current and historical availability
  - See any upcoming and completed scheduled maintenance
  - Real-time statistics
  - Get alerts for anything that requires your attention
- Get key insights into your Majesco products versions
  - We'll let you know if you have any products we recommend upgrading
  - See your current products and versions
- Get a quick view of your business on Majesco products
  - Key business metrics are presented, including DWP, number of claims, number of users
  - View and access your current and closed tickets from ServiceNow





A photograph of a person's foot stepping on a forest floor covered in autumn leaves. The shoe's sole is visible, and a single leaf is caught between the sole and the ground. The image is overlaid with several semi-transparent geometric shapes in shades of blue, green, and orange. The text "Majesco Digital1st Platform" is centered in white.

# Majesco Digital1st Platform

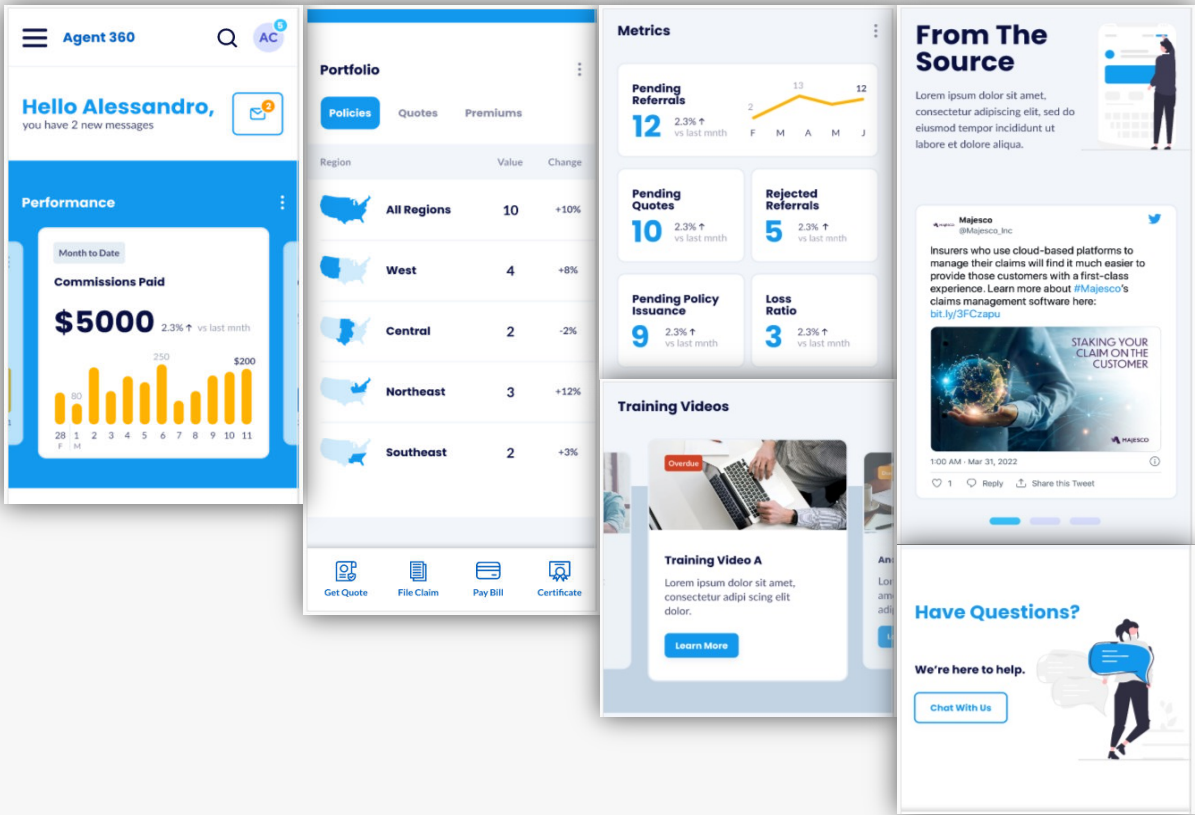




# Majesco Digital Agent360 for P&C

**Majesco Agent360 is a next generation, vibrant & unified agent experience, designed to resonate with agents and benefit their policyholders by streamlining sales & services workflows into a central hub that makes it easier for agents to sell insurance products faster and get required visibility to render personalized service to their customers**

- Pre-integrated with Majesco P&C Policy (for Commercial Property LOB) for customer, quote, rate, bind, issuance, endorsement, inquiry journeys
- Pre-integrated with various industry standard 3rd party data services such as Verisk (Prometrix, BCEG, Replacement Cost Value, Build Fax Roof), Smarty streets (Address Validation), Kanverse (ACORD Upload, Data Pre-fill)
- (70-90%) Reduction in time spent for creating new business by having 1-button click to create a new quote
- Saving of (10-15 min.) time per claim by having 1-button click to report a claim.



\*Available as a standalone purchase.

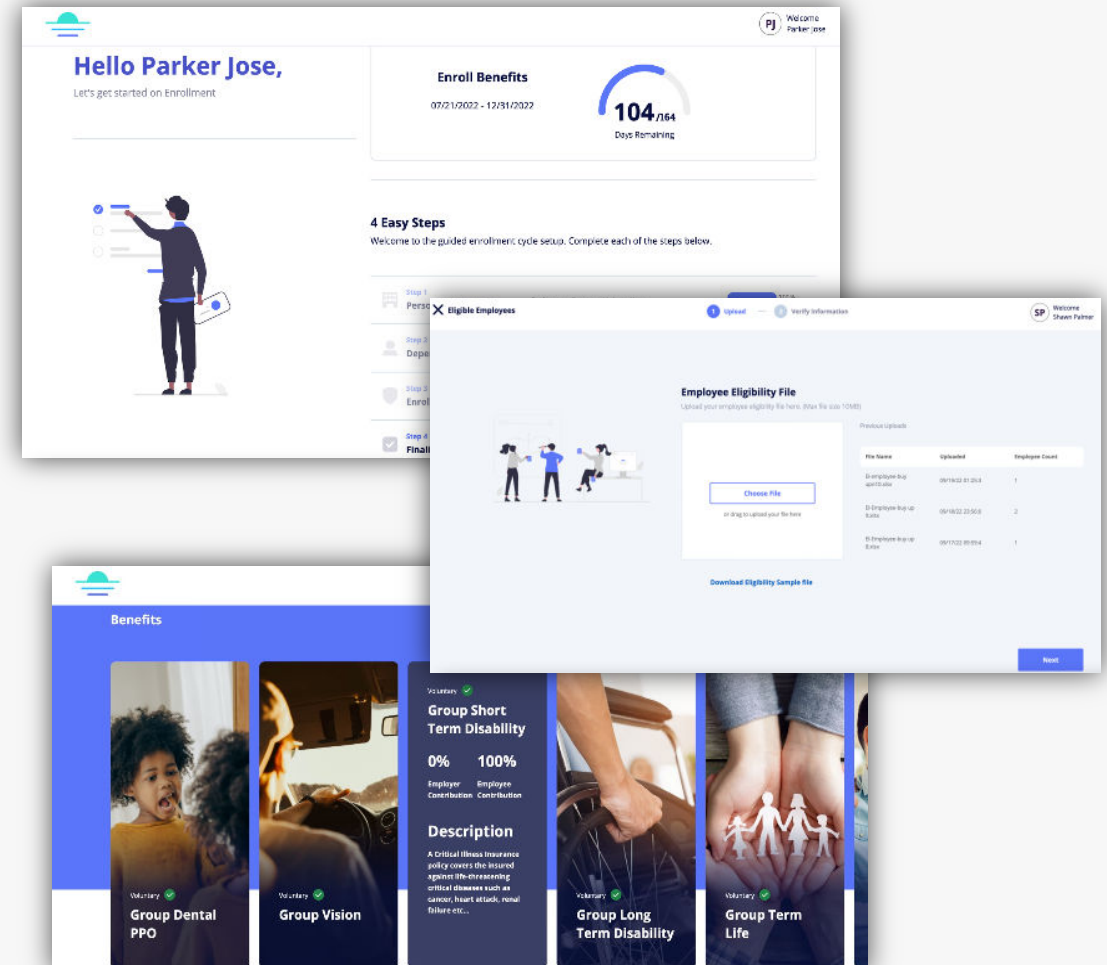


# Majesco Digital Enroll360 for L&AH

**Majesco Enroll360 is a next generation, vibrant & integrated enrollment digital experience for carriers in the Group and Voluntary benefits market, serving employee, employer and broker persona(s). It is powered by underlying Majesco Digital1st LC/NC DXP platform & is commercially available bundled with Majesco L&AH Core Suite or as an add on to L&AH Policy.**

- Streamlined group enrollment without incurring additional expenses for Ben Admin/HR license or per-policy fees
- Employees to self-enroll in the insurance benefits provided by a carrier, leveraging pre-integrated Majesco L&AH Core OpenAPI for product catalog, case set-up data, UW rules, benefit elections
- Employer and broker self-service capabilities include census management, member engagement, benefits education materials review, and enrollment analytics
- Out of the box with Dental, Disability, Life and A&H Benefits

\*Available as a standalone purchase.

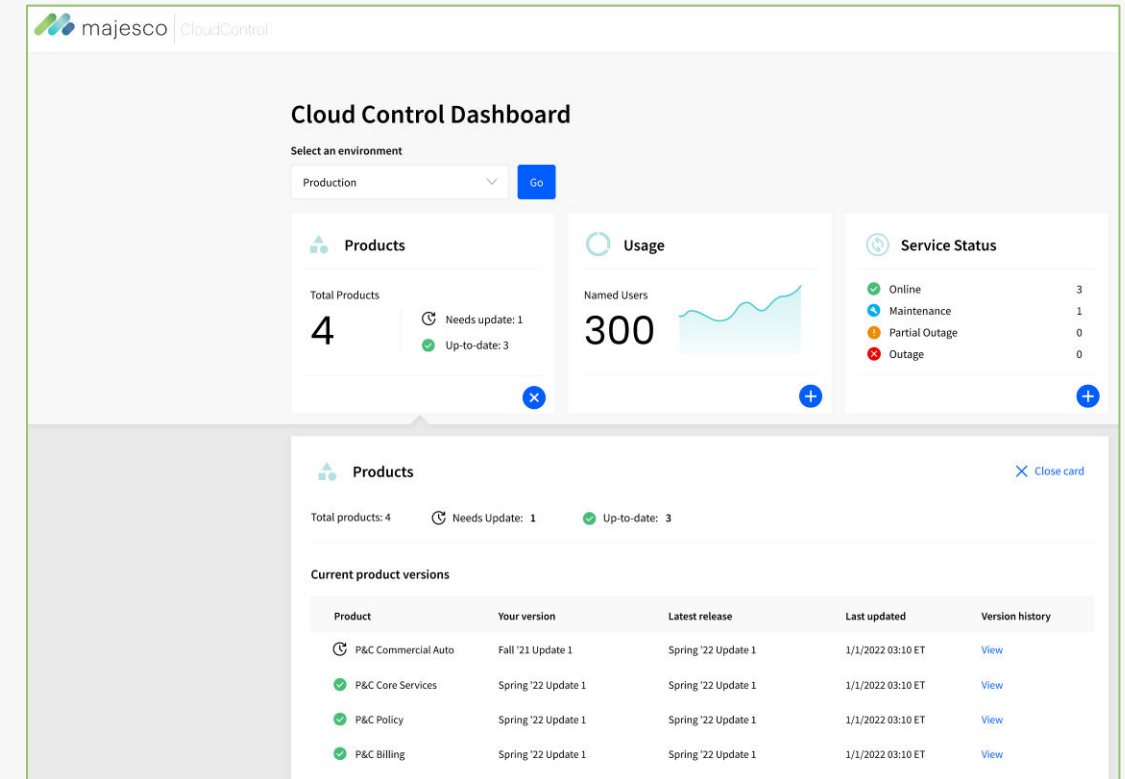




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  - We'll let you know if you have any products we recommend upgrading
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- Get a quick view of your business on Majesco products
  - Key business metrics are presented, including DWP, number of claims, number of users
  - View and access your current and closed tickets from ServiceNow







# Majesco Analytics

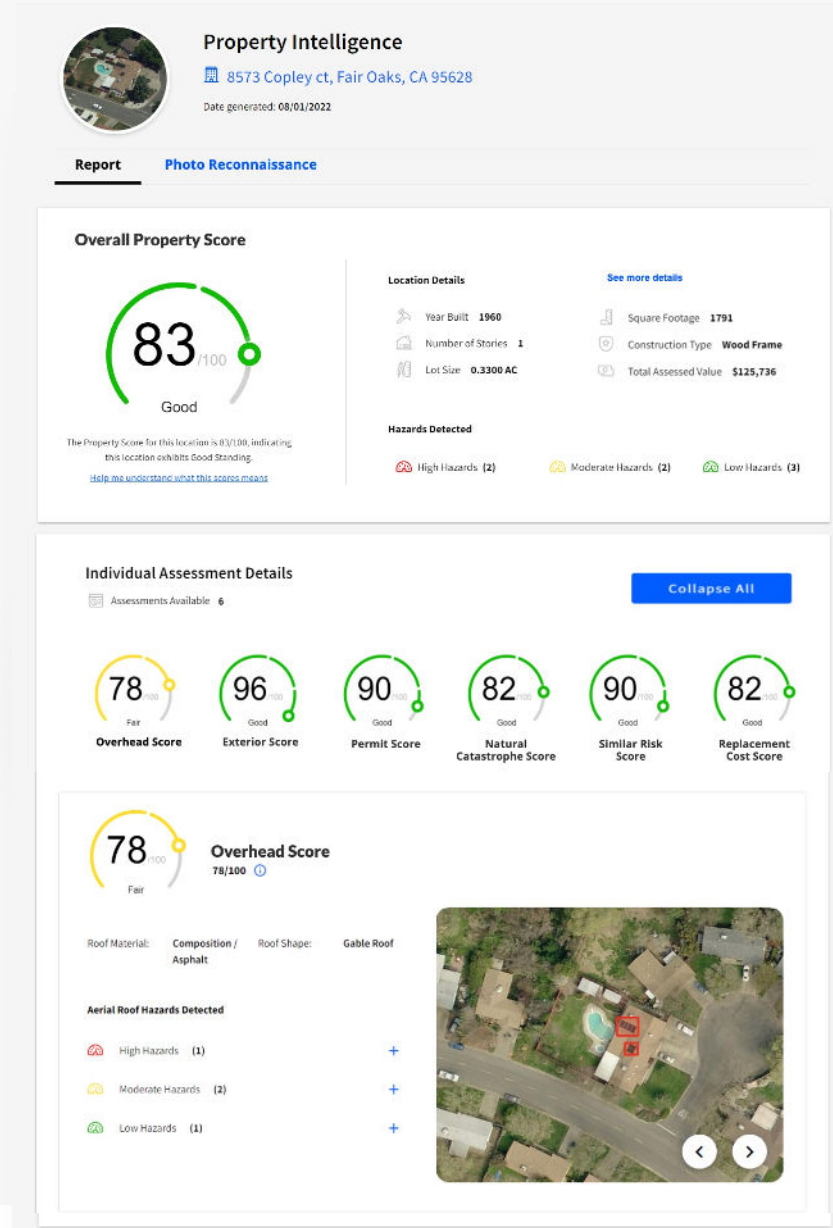
# Property Intelligence

Expanded with two new proprietary property assessment, each property will receive an aggregated **Property Score** across 6 assessments.

Using 8+ external data sources, 2 billion+ inspection data points and 200 million+ images from over 16 million properties, our proprietary machine learning models create better insights for underwriters by analyzing similar properties and multi-sourced data points.

Increase profitability through better risk selection, reduce underwriting expenses, and improved loss ratio through multiple assessments within Property Intelligence.

\*Available with the purchase of Property Intelligence Powered by Majesco Analytics



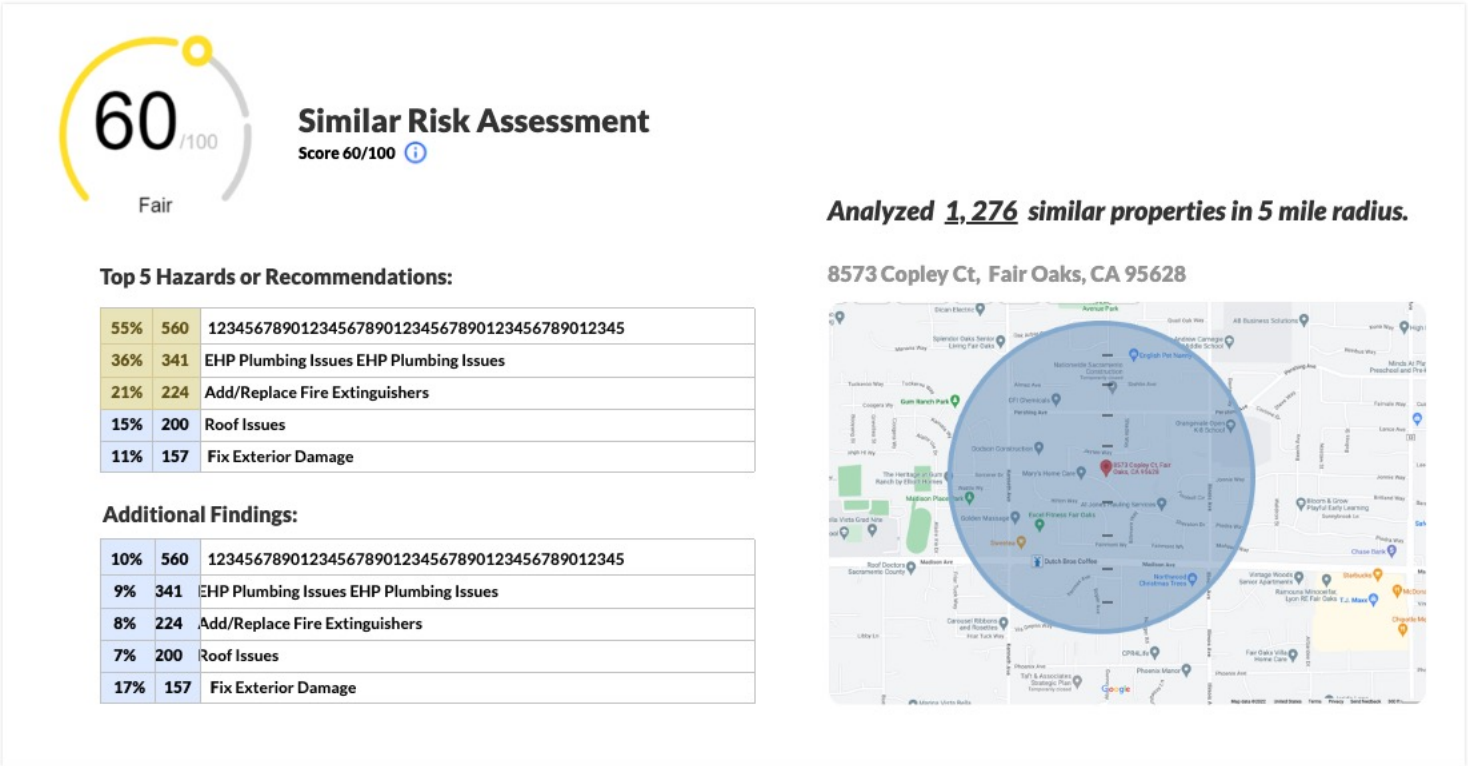




# Similar Risk Analysis

Newly added assessment, Similar Risk Score within Property Intelligence analyzes well-understood property risks in the vicinity through hazards and recommendations made by professional risk engineers and thus forecasting crucial insights on the characteristics of unobserved properties.

Top 5 hazards and recommendations from similar properties are rolled up into an objective **Similar Risk Score** for an objective evaluation.



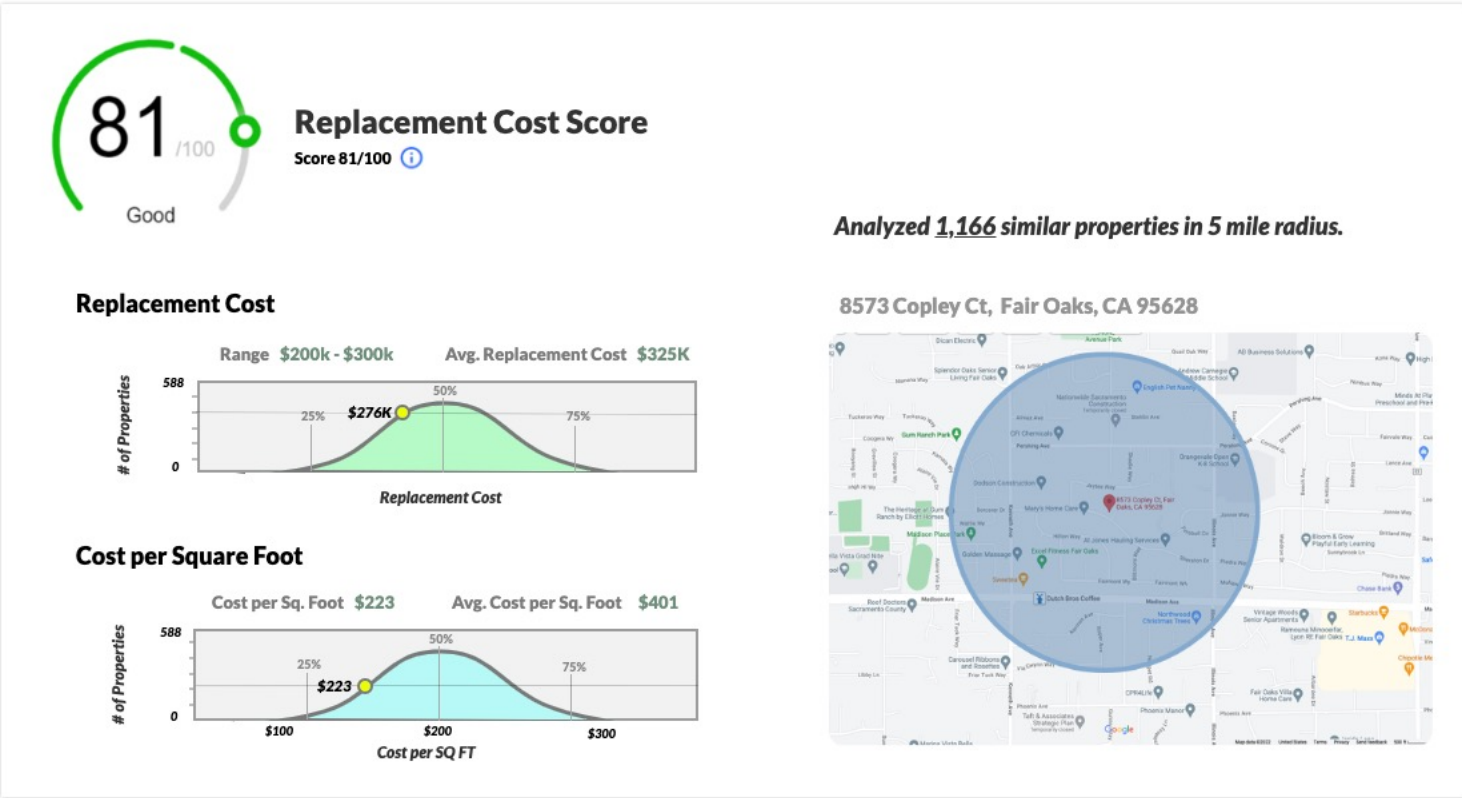
\*Available with the purchase of Property Intelligence Powered by Majesco Analytics



# Replacement Cost Analysis

Built upon Similar Risk analysis, for residential properties, the newly added replacement cost analysis provides a **score-based guidance on the replacement cost.**

By analyzing similar well-understood properties in the geographic vicinity, this assessment **forecasts the best guess on replacement cost and cost per sq. ft.** for a property, assisting underwriters to **recommend the dwelling insurance coverage limits.**

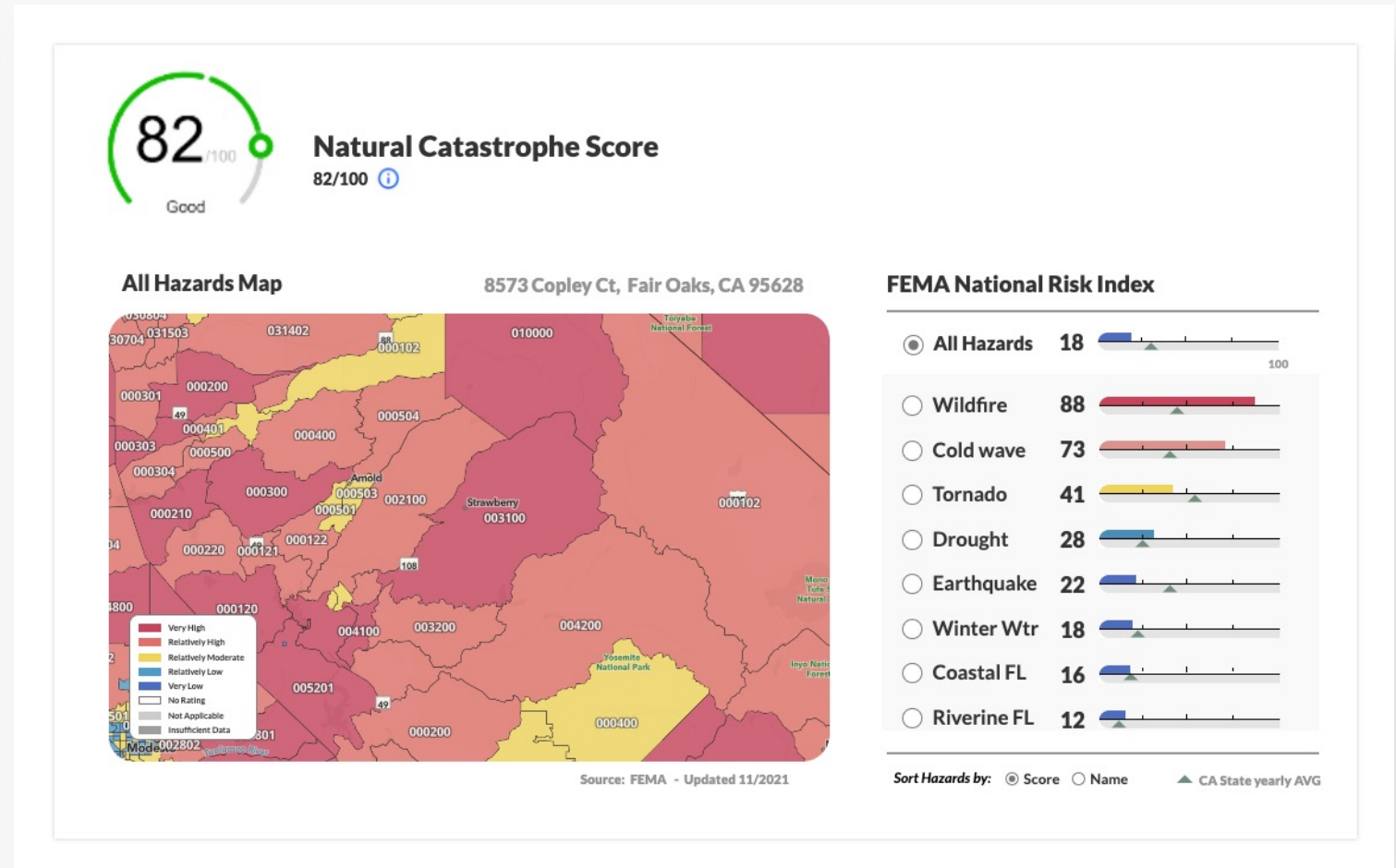


\*Available with the purchase of Property Intelligence Powered by Majesco Analytics

# Natural Catastrophe Analysis Improvements

Assess the exposure of a property from **18 natural hazards** to better understand the evolving risk of each natural hazard type on a property and its geographic vicinity.

Using FEMA National Risk Index (NRI), our Natural Catastrophe assessment now bring expertise and/or data contributions of **70+ government, public, academia, and private entities at the fingertips of underwriters** to make an effective assessment for a property.



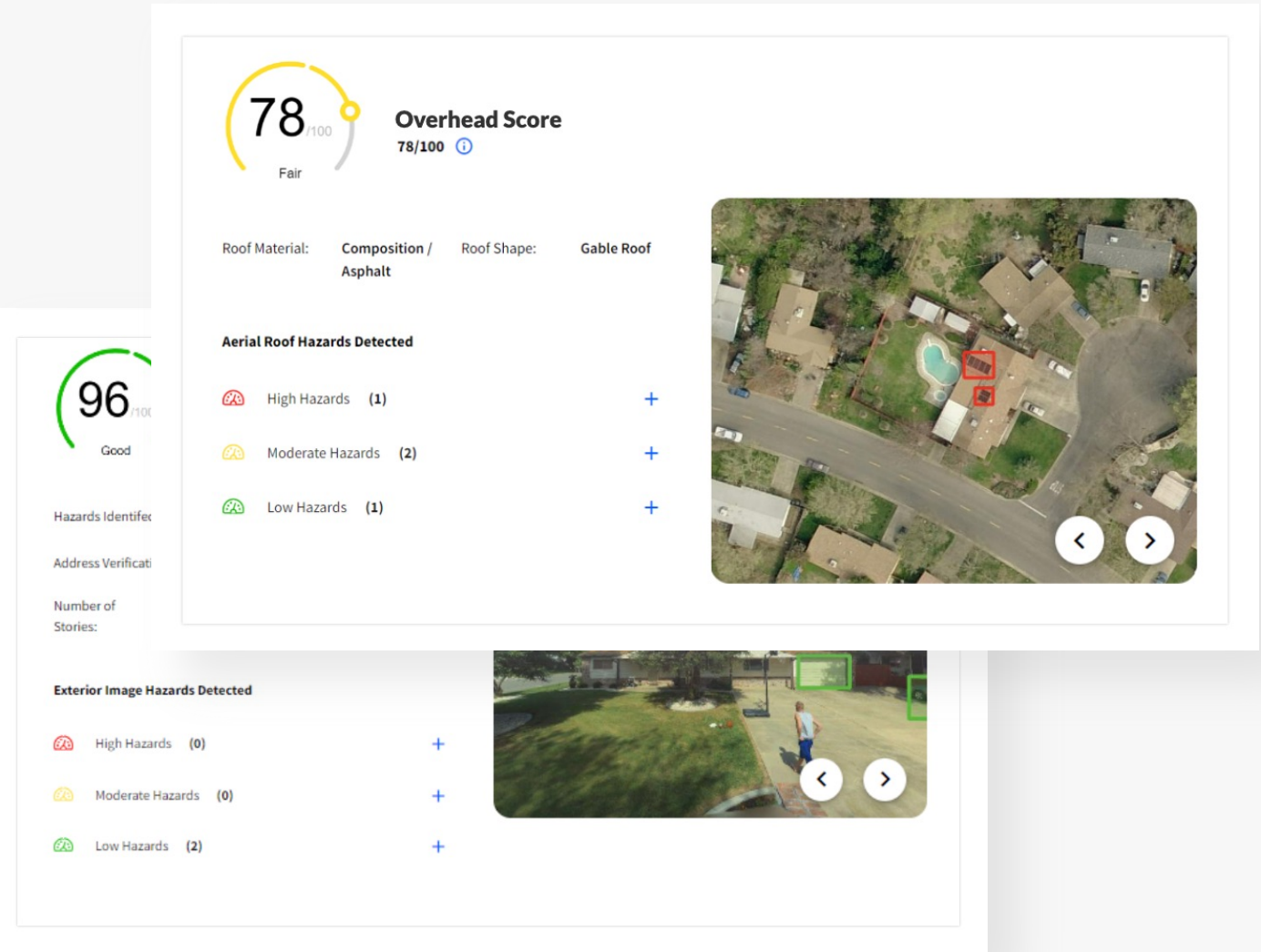
\*Available with the purchase of Property Intelligence Powered by Majesco Analytics

# Overhead & Exterior Image Analysis Improvements

Instantly identify visible issues for a property from multiple vantages using our improved Overhead and Exterior analysis of the latest and highest quality property images flowing through computer vision based deep-learning models, which learn by continuously analyzing billions of inspection points and millions of photos.

Leverage **Overhead Score** and **Exterior Score** to assess hazardous conditions for objective evaluation of both **residential** and **commercial property** conditions.

\*Available with the purchase of Property Intelligence Powered by Majesco Analytics







# Expanding Integration

Now infused with our underwriting solutions **Loss Control 360** and **Majesco P&C Core Suite** for Property and Businessowners LOBs, customers are provided a holistic and unified view of each individual property that enables intelligent underwriting decisions while significantly reducing underwriting and inspection costs.

You can also embed Property Intelligence into your current business workflow for any underwriting or loss control systems improving speed and accuracy with consistent decisions.

The image displays two overlapping software interfaces. The top interface is the 'majesco P&C Suite' showing a quote for 'Shoreline Hotel' with details like 'Quoted Premium \$4,447.00' and 'Taxes, Fees, Surcharges \$20.05'. The bottom interface is 'LossControl360' showing 'Inspection Info' for a residential property, including 'Customer: DefaultCustomer', 'Inspection Type: Interior', and 'Inspector: ProductDemo01'. It also shows 'Contact Info' for a user named Jennifer Reister.

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# Thank You