

Majesco ClaimVantage Claims for L&H

Transform your business with unrivaled speed to market; eliminating legacy software issues, reducing implementation costs by over 60% and transforming the way you process claims, today and into the future.



Looking to Improve Claim Management Efficiency?

Consider a Digital Transformation Project

Customers expect seamless interactions with businesses today, **conducted with simplicity, transparency and speed**, and insurers are no exception.

With the balance of power shifting towards consumers, providing suitable insurance products and services, with streamlined processes, is crucial to enhance the customer experience.

Legacy systems, with their siloes of data, spreadsheets, paper files and manual workarounds, are preventing insurers from evolving their operations. These rigid frameworks make it difficult to introduce new, or to reconfigure current, insurance processes.

Technology Enabled Transformation

To support future initiatives, such as robotic process automation and artificial intelligence, upgrading core systems is critical. To remain competitive, switching to a digital platform is inevitable.

Our cloud-based software allows you to digitize the claims process to effectively manage group, individual and worksite benefits end-to-end, from intake through adjudication and payments.



Business Value Delivered

Improve Operational Efficiency

- ▶ Eliminate paper files; store everything electronically on one central platform
- ▶ Automate configurable workflows & tasks, to ensure your team focuses on complex decision-making, and not manual administrative duties
- ▶ Integrate systems to improve the flow of information across departments
- ▶ Support omni-channel communications, including email, letters and text messages

No more legacy with regular software releases

Our Customers Report Improved Productivity



Reduce operational effort by 30% to increase efficiency



Assigning the right claims to the right person at the right time improves claim outcomes



Improve accuracy and timeliness of claim decisions



Better insights to make data-driven decisions

Supports group, individual and voluntary benefits for:

- ▶ Short-Term Disability (STD)
- ▶ Long-Term Disability (LTD)
- ▶ Life (Whole, Term and Universal)
- ▶ Accidental Death and Dismemberment (AD&D)
- ▶ Life Waiver of Premium
- ▶ Critical Illness
- ▶ Hospital Indemnity
- ▶ Accident
- ▶ Cancer



