



2019

## Majesco Delivery & Consulting Services

Delivery underpinned by expertise,  
experience and quality



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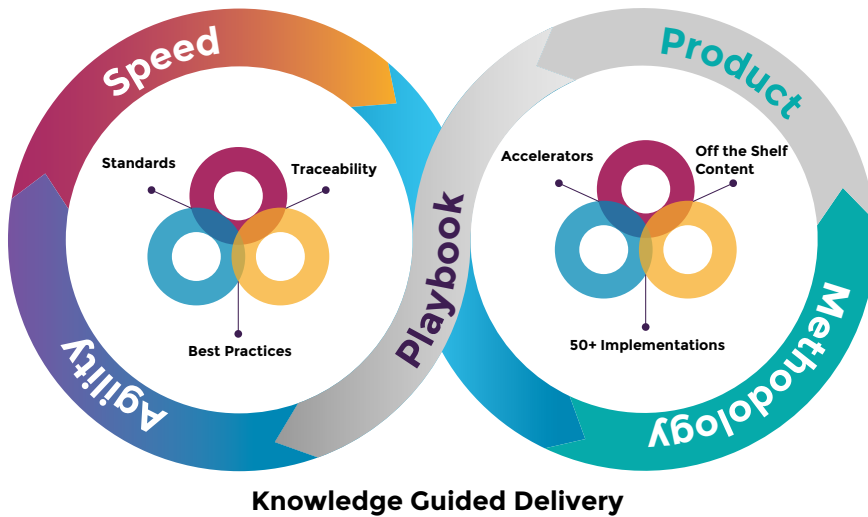


## Preparing for Today and the Future

The combination of our technology, expertise and leadership helps insurers modernize, innovate and connect to build the future of their business at speed and at scale.

**Our people are the best in the industry. The knowledge and expertise has been earned through decades of experience across a diverse customer community. Our teams use a robust knowledge guided delivery approach that brings consistency, discipline and quality to help customers achieve outcomes and speed to value.**

Based on industry best practices and years of experience, Majesco's Playbook provides a blueprint that includes standards, traceability, best practices, accelerators, off the shelf content, and quality for each of our solutions. The result ... we help you deliver on today's business needs while ensuring you can rapidly meet tomorrow's opportunities



## Majeseco Delivery & Consulting Services:

-  Insurance domain expertise
-  Over 28,500 years of experience
-  Extensive training and certification of staff
-  Customer feedback at every major milestone to track quality and satisfaction

 **190+**  
Insurance Providers as Customers



# Majesco Delivery & Consulting Services Features:



## Speed to Value:

How do we deliver? By adapting to a new environment where multi-year projects are no longer desired.



### Rapid Implementation

The combination of our solution, out-of-the-box content and methodology deliver implementations in under 12 weeks.



### Playbook Excellence

Our value-driven methodology includes robust checklists, gating criteria guidelines, institutionalized definition of "ready" and rigor with sprints.



### Project Management Assurance

With a data driven project management focus, we ensure clear and precise scope definition and metrics to track utilization, productivity and quality.



### Customer Satisfaction

Customer success and satisfaction are foundational through frequent customer project milestone surveys and annual customer satisfaction surveys that are shared transparently.

**Your success is our success!**

With over 190 customers representing multiple implementations, our customer success is our success.



## Business Value

- ✓ Consistent, predictable and on-time delivery
- ✓ Knowledge guided delivery
- ✓ Functional and technical artifacts to guide delivery plans
- ✓ Robust blueprint framework to rapidly scope and detail use of out-of-the-box capabilities and other requirements

## WHY MAJESCO?

Insurance business transformation is a journey of change and revitalization, a renaissance of Insurance. Approximately 190 insurance companies worldwide in P&C, L&A and Group/ Employee Benefits are transforming their businesses with Majesco's solutions. Our market leading software, consulting and services uniquely underpin the entire insurance value chain and are designed to empower insurers with the agility, innovation and speed needed to meet their transformation opportunities. Majesco's solutions include policy management, new business / underwriting, rating, billing, claims management, distribution management, BI/ analytics, predictive modeling, digital platform with mobile and portal, testing services, cloud services, bureau and content services, transformation services, consulting services and more.

